





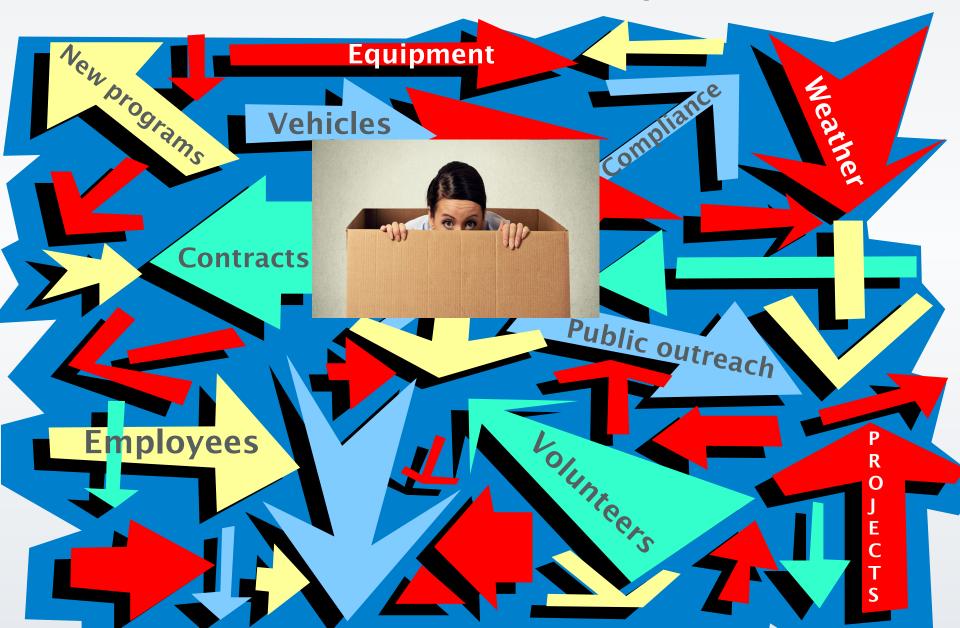


**CONSERVATION DISTRICTS** 

OF WASHINGTON STATE

your window to healthy lands

## Risk is all around you!



# Risk management

Why manage risk in the first place?



- Protection of assets
  - Property, income, balance sheet
- Protection of people
  - > Staff, volunteers, public

## Risk basics

Who is your risk manager?

## **Everyone!**

- ✓ Leadership
- ✓ Staff
- √ Volunteers
- ✓ Contractors and consultants
- ✓ Cooperators and the public



## Two main areas of exposure to risk...

- Premises
  - ✓ Where you are
  - ✓ Your locations

- Operations
  - ✓ What you do
  - ✓ Your activities



IDENTIFY YOUR RISKS

MONITOR THE PLAN

Five Stages
of the
Risk
Management
Process

ANALYZE YOUR RISKS

IMPLEMENT A PLAN CONTROL YOUR RISKS

## Stage 1: Identification of risk

The process of identifying and examining exposures to your conservation district (premises; operations).

- Make a list of your activities
  - What can go wrong?
  - What has gone wrong?



## Stage 1: Identification of risk

## Methods of identification:

- ✓ Interview / discussion
- √ Checklists
- √ Flowcharts
- ✓ Contract review
- ✓ Physical inspection
- ✓ Policy/procedures review
- ✓ Past claims or mishaps



# Stage 2: Analyze the risks

The assessment of the potential impact of various exposures to an organization.

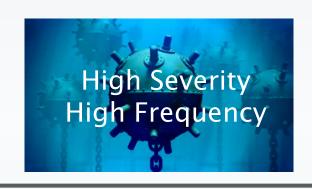
- How can it go wrong?
- What is the cost if it goes wrong?
- Money?
- Reputation?
- Partnerships?
- Viability?
- What is the probability it will go wrong?



# Stage 2: Analyze the risks

#### SEVERITY

Low Severity High Frequency



Low Severity Low Frequency High Severity Low Frequency

## Stage 3: Control the risks



Any conscious action (or inaction) to minimize the frequency, severity, or unpredictability of loss.

- Should we do this?
- Going forward, how do we keep bad things from happening?
- Who's in charge here, anyway?
- Do we have insurance for this?

## Stage 3: Control the risks



#### SEVERITY

F R

K E

Q U

N

C

#### **Control the risk**

Low Severity High Frequency

#### **AVOID!**

High Severity High Frequency

#### Retain the risk

Low Severity Low Frequency

#### Transfer the risk

High Severity Low Frequency

## Stage 3: Control the risks



Five options of risk control:

- 1) Avoidance Eliminate it! Don't do it!
- 2) Prevention Training, personal protective equipment (PPE), controls.
- 3) Reduction Fire extinguishers, post incident review.
- 4) Separation/Duplication Backing up data.
- 5) Transfer Insurance or a contractual transfer.

# Stage 4: Implement a plan

Make a plan... in writing.



- Training and awareness are good things!
- Retention use internal resources and funds to finance losses.

 Transfer – use external resources to finance losses, or contractually transfer risk of losses.

## Stage 4: Implement a plan

 Basic rules of risk management:



- Don't retain more risk than you can afford to lose.
- Don't risk a lot for a little.
- Consider the likelihood of events and their potential impact (financial, reputational, etc.).
- Don't treat insurance as a substitute for risk control.
- > An uninsured loss is usually a retained loss.
- Use at least one risk control technique and one risk financing technique for each exposure you identify.

## Sample: Vehicle safety

- ✓ Qualify and use experienced drivers with a responsible driving history.
  - > (Run driver abstracts, train drivers on unique vehicles)
- ✓ Seat belts required for all passengers.
  - > (written policy requirement, training)
- ✓ Follow all speed limits.
  - ➤ (written policy requirement, training)
- ✓ No illegal/unsafe use of mobile technology while driving.
  - > (written policy requirement, training)
- ✓ Inspect the vehicle regularly.
  - > (Checklist: tires, lights/signals, brakes)
- ✓ Keep the vehicle on a regular maintenance schedule.
  - > (Checklist)
- ✓ Report and document issues with a vehicle.
  - > (Reporting form, policy, training)

## Stage 5: Monitor the plan

- How's it working?
- What's working / what's not working?
- Is there accountability?
- Can everyone follow the plan?
- Is everyone buying into the plan?
- You have to follow the plan. If you don't and something bad happens, you may be negligent in not following your plan!



## **More information**

Contact your Conservation Commission Regional Manager:

scc.wa.gov/regional-managers

Visit our website: <a href="mailto:scc.wa.gov">scc.wa.gov</a>





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