



Horizon

February 2018 Release Note

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Introduction

The February 2018 release will be made available on the evening of the 14th February 2018 and will contain the following new features and improvements.

Changes to Call Recording Storage charges

Following the introduction of the 12-month storage facility on Horizon last year we are finding that some Company's are now exceeding the maximum storage threshold that we have in place for the Legacy Horizon Call Recording Storage bands. To ensure that costs are fully covered, for use beyond the 360000 meg band, we will be introducing a 0.14p per meg charge for storage beyond the maximum threshold. This charge will come into effect from the **1st March 2018**.

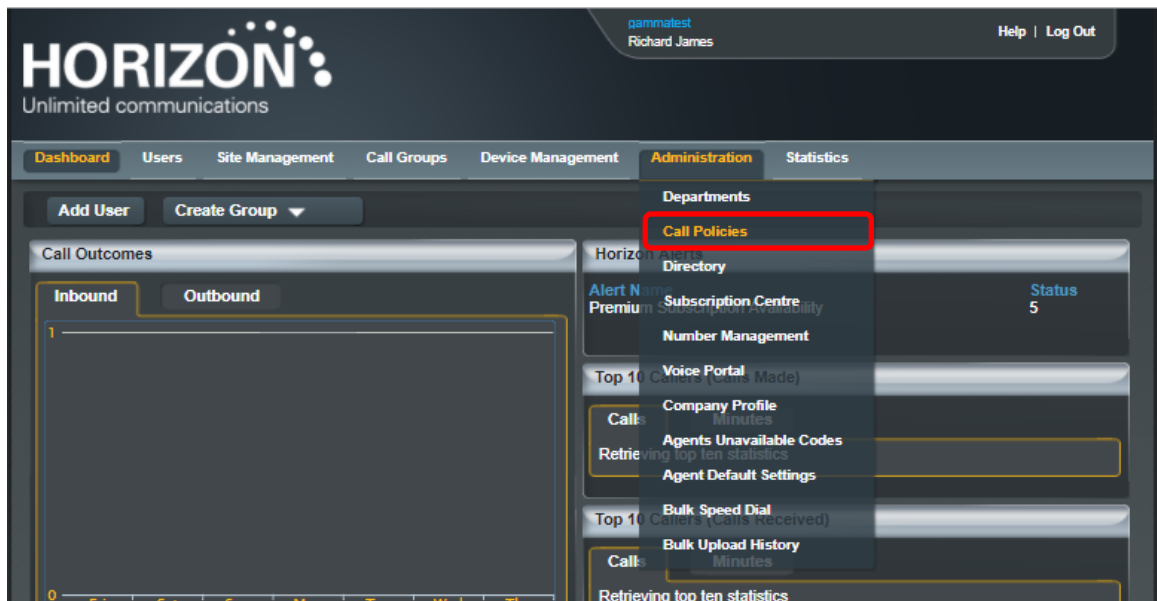
The 0.14p per meg rate is derived from the 360,000 band being fully utilised. (£500 / 360,000)

As an example if a Company has stored 500,000 MB the months charge would be: £500 + (500,000-360,000)*£0.0014 = £696.00

Site to site presentation policy improvement

We will be introducing the option to present a user's extension details when a site to site call is made within the same Company, currently the users full DDI is presented. By default, from the 14th February 2018 onwards, all new companies will be provisioned to present the user's extension details on a site to site call within a company.

To enable or disable the service, head to the Administration tab of the Horizon GUI and select Call Policies from the drop-down menu.



In the Call Policies page simply toggle the "Display Extension Number for all Company calls" toggle switch to on to enable or off to disable.

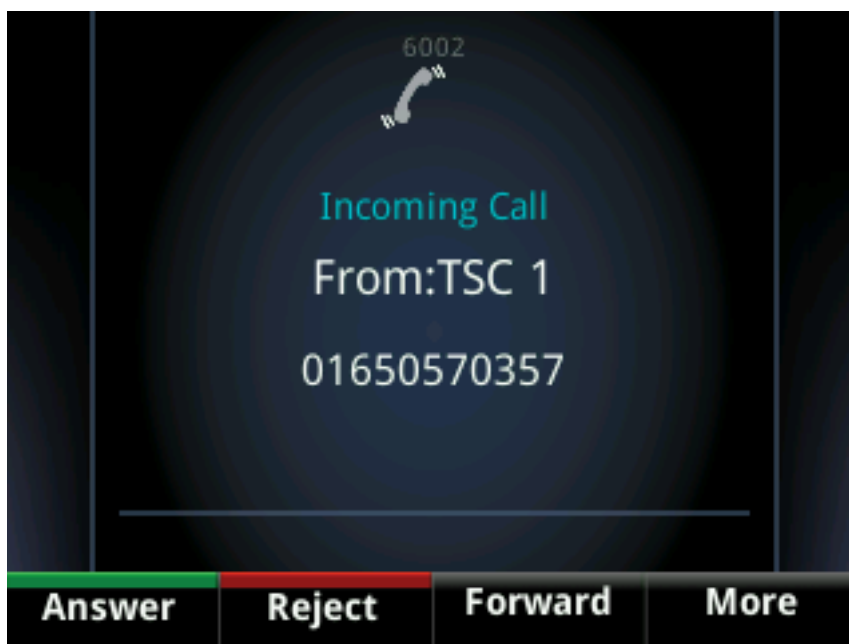


The setting is also available at the site level and is only applied to the caller.

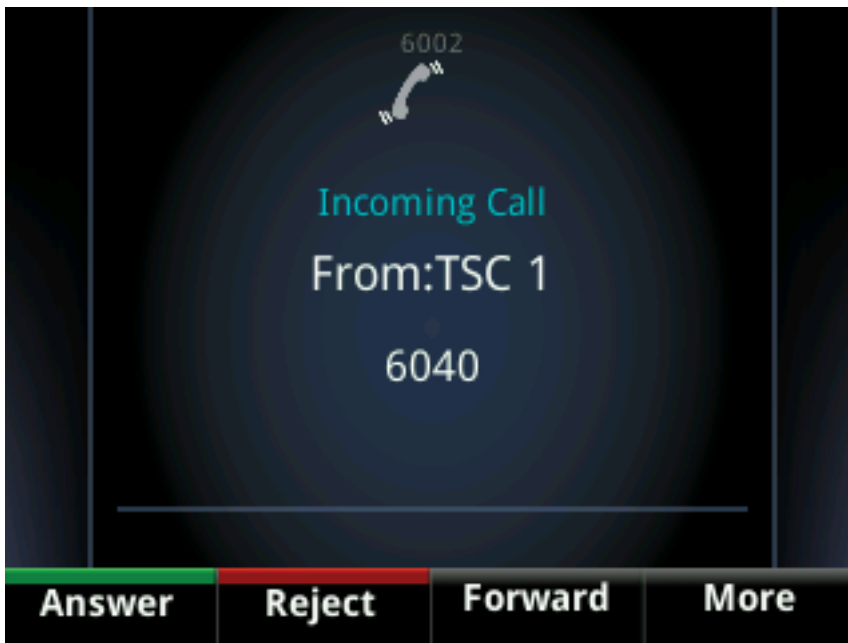
In the use case where a company has three sites A, B and C, if site A has it enabled, users on any other site will see the extension number when called by any user of site A.

If site C has it disabled and site A and B has it enabled then a site C user calling a site A or B user will present their full DDI

When the option is set to off a site to site call will display the users full DDI number as per the following image.

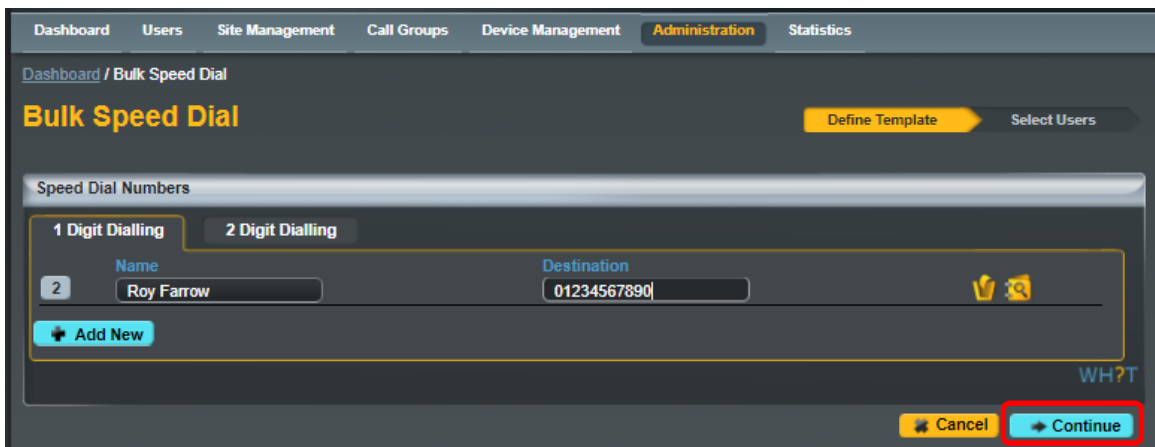


When the option is set to on that same call will present the extension number is as per the below image.

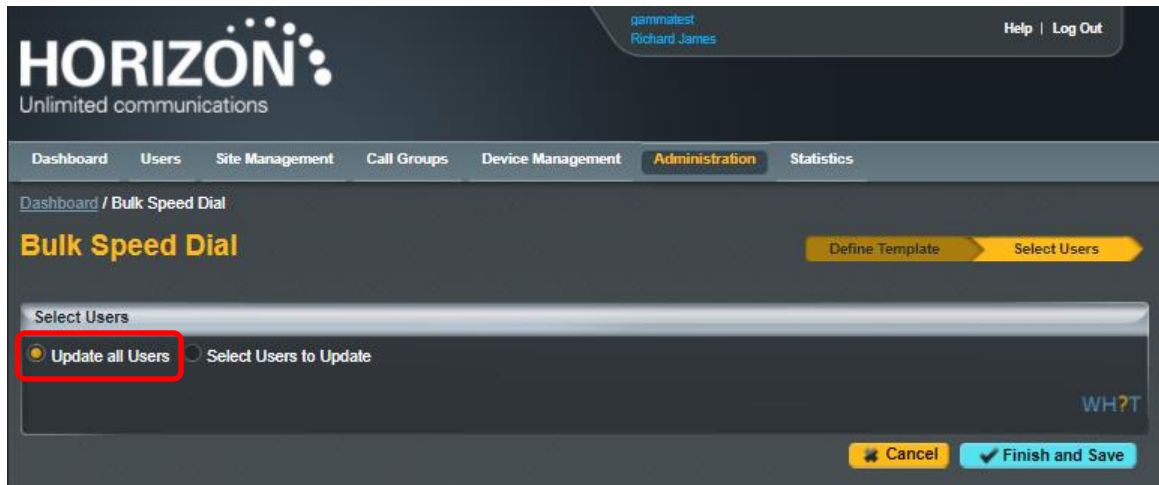


Bulk Speed Dial Select All Option Added

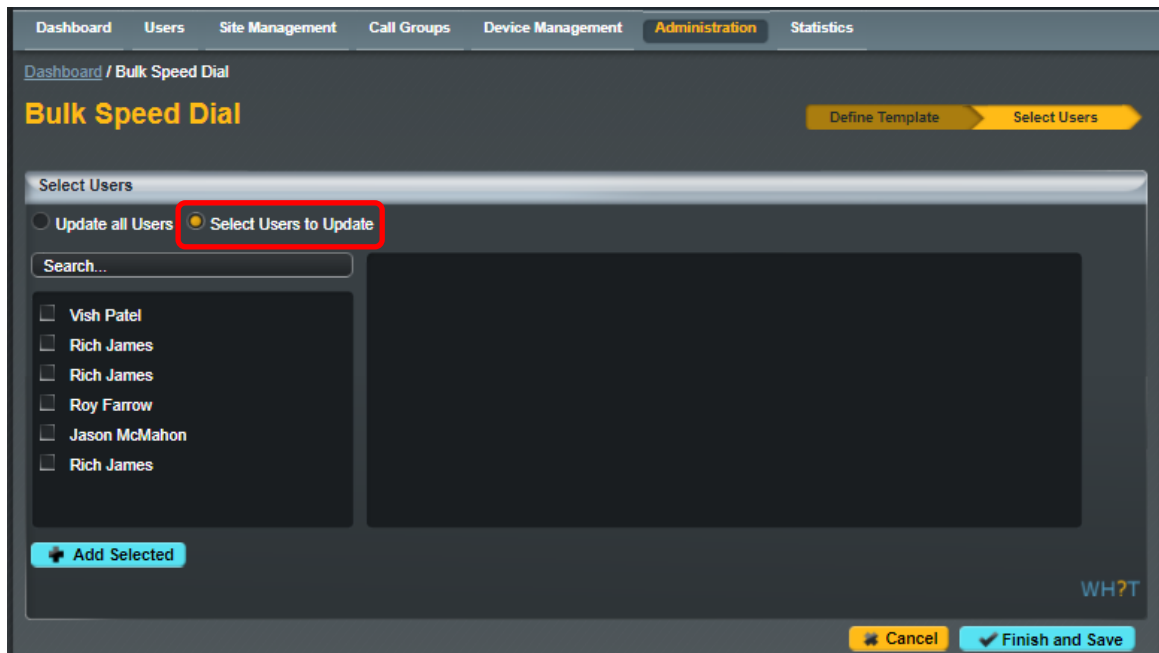
Following feedback about last month's release of bulk provisioning for Speed Dial's we have added a select all option. Once you have created the 1 and 2-digit speed dial and selected Continue



You will then be presented with the option to Update all Users



Or you can toggle to the Select User to Update option before finishing and saving.



Known Behaviour and Bug Fixes

Download Buttons

When certain “Download” buttons are selected an unnecessary browser tab would be opened, this has been resolved.

User GUI dial button error

When on the User GUI and the Dial button was selected with no number populated an Error 500 would be displayed, this has been resolved.

Instant Conference Group Improvement



When a number was being added to the group, the number did not clear from the field once added, this has been resolved.

Call Centre call recording setting

If a Company had been disabled for Call Recording, the Call Centre would still display the call recording settings even though call recording was not active, this has been resolved.

Feedback



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