



DESCO

They were scheduling labor on paper until they found **LaborChart**

THE PROBLEM

Desco was founded in 1956 by brothers Nestor and Orest Samycia and based in Edmonton, the capital city of the Canadian province of Alberta. From schools and art galleries to libraries and recreation centers, Desco has been providing long-lasting and premier concrete solutions for over 60 years.

Unfortunately, they were managing and scheduling their labor on a piece of paper. There was a mix of office employees transferring data from paper to spreadsheet, but not everyone in the office knew how to use spreadsheets. Desco would have a review meeting at the end of each day and then call each employee with their schedule for the next day. They were passing notes, half-way using spreadsheets and noticed a lot of scheduling inaccuracies and lack of communication. One day, there would be too much overtime and the next not enough work for everyone. Desco didn't know what was going on with their workforce until the end of the day and that only lasted until work started the next morning.

THE SOLUTION

Desco was frustrated with poor long-term planning and inefficient scheduling. They needed help knowing when to ramp their workforce up and down and when they could have availability for more work. Desco was determined to not only find a tool that could help them clean up their inefficiencies, but also something they could access in the office, on their phones, at home or on the road.

They met with the LaborChart team and knew the digital workforce management platform was the solution they needed after the first meeting.

COMPANY OVERVIEW

 HEADQUARTERS:
Edmonton, Alberta
Canada

 COMPANY SIZE:
30 employees

 COMPANY TYPE:
Concrete Contractor

Desco is an Edmonton based privately held corporation that was founded in 1956 by brothers Nestor and Orest Samycia. Expanding from their humble roots of Desco Vitro-Glaze Wall Coatings, Desco now offers a wide range of solutions for their clients to meet a variety of needs. Based on their history of professional problem solving for a variety of clients, Desco stands as a leader in quality craftsmanship and client satisfaction.

THE RESULTS

At first, the Desco leadership team was concerned about their employees who were reluctant to use spreadsheets, adopting a new technology like LaborChart. This concern didn't last very long. The Desco team dropped their paper process within a month, stopped making daily calls to workers and are no longer using spreadsheets. With help from the LaborChart onboarding team, they were able to use the platform right out of the box. Office employees that were once hesitant to use spreadsheets are now scheduling, dispatching and alerting workers all through LaborChart.

"Not all of our employees liked using spreadsheets. We were scheduling labor on a literal piece of paper. LaborChart is easier than paper or spreadsheets. We have everything we need in one place."

- Ryan Spotowski, Estimator

From job scheduling to paid time off, Desco keeps all of their employee info inside the LaborChart platform. This empowers their team to always know who's around, who has the next week off and how they need to adjust their project and workforce scheduling.

Desco went from a company that passes notes to schedule their labor to a company that is now completely digital and relies on one source of truth — LaborChart.



Learn more about what LaborChart can do for your company.

[Contact us for a demo at laborchart.com.](https://laborchart.com)

