

THARP PLUMBING

LaborChart helps empower
commercial plumbing contractor



THE PROBLEM

Tharp Plumbing Systems, Inc., is a commercial plumbing contractor that has been serving the Orlando, Florida area for over 44 years. From plumbing work in the eighth largest school district in the United States to projects at Disney World, Tharp Plumbing Systems has a strong portfolio with 20–25 different jobs going on at any given time. Their projects are long lasting with a focus on efficiency, labor scheduling and their people.

Tharp Plumbing Systems created a labor incentive program and gives bonuses to their workforce based on labor saved throughout different jobs. To meet these goals, they kept track of their constantly-moving crews on an Excel spreadsheet. This document was accurate at the end of the week, but somewhat of a guessing game leading up to Friday. They knew there had to be a better way.

THE SOLUTION

With their workforce already clocking in and out on their mobile devices, Tharp's team embraces new technology opportunities. Their leadership team is always looking for the next best thing — something that would make their lives easier and their business more efficient. This is when they found LaborChart.

The cloud-based workforce management platform gives the Tharp team full visibility across their entire business. From their full time workforce to temporary skilled labor, they're able to rely on one true source of information, LaborChart, to ensure they can track various crews, forecast labor needs and make sense of different job costs.

COMPANY OVERVIEW



HEADQUARTERS:
Orlando, Florida
United States



COMPANY SIZE:
85 employees



COMPANY TYPE:
Commercial
Plumbing Contractor

Throughout its forty-four years of sustained growth, Tharp Plumbing Systems, Inc., has delivered commercial plumbing craftsmanship on time, safely and within budget. The result has been trusting relationships and repeat work that promotes longevity, growth and prosperity for their clients and employees.

THE RESULTS

Tharp Plumbing Systems integrated LaborChart with their existing systems. From their document control software to their accounting system, Tharp uses LaborChart to get a bird's eye view across their entire business. They use the Gantt page to view project details and the Boards page to understand when they need to acquire new jobs or people. Additionally, the organization holds consistent leadership meetings to get an overall picture of the business using the Totals view.

"Having one source of information where you can track your workforce, forecast ahead and also get a grip on your job costs is incredibly powerful."

- Michael Williamson, Project Manager

Every week, the Tharp team knows exactly how many hours they've spent on each project and their workforce knows where they're headed next with a click of a button. With a number of foreman working for the commercial plumbing contractor for over 30 years, Tharp's leadership team takes care of their workforce. When they hire people, they want to retain them for as long as possible.

With LaborChart, Tharp Plumbing can take care of their business, but more importantly, their people as well.



Learn more about what LaborChart can do for your company.

[Contact us for a demo at laborchart.com.](https://laborchart.com)

