

S.R.A. News



Volume 18 • Issue 1

SNET RETIREES ASSOCIATION, INC

SPRING 2015

SRA Writes to Frontier Executive and Consumer Council

The SRA sent the following letter to Frontier Communications Senior VP and General Manager Paul Quick. We are pleased that Frontier has currently committed to continuing with the discount plans we as retirees have and we wanted to acknowledge that and ensure that Frontier is aware of the SRA's commitment to the retirees of CT.

Frontier Communications
Att: Mr. Paul Quick
Senior Vice President & General Manager, CT
Three High Ridge Road
Stamford, CT. 06905
February 26, 2015

Dear Mr. Quick,

I am writing to you for several reasons today. The first is to introduce the SNET Retiree Association, Inc. (SRA) to you and Frontier Communications. We are a nonprofit organization comprised of retired management and union people from SNET, SBC, and AT&T East. The group was formalized in 1998 at the time of the takeover of SNET by SBC. The goal at that time was to ensure the current retirees would be protected in the areas of pensions and healthcare provisions that had been provided by SNET for many many years. The DPUC at the time acknowledged the issues and included protection provisions in the final decree.

We continue to be advocates for all retirees from those enterprises today by inviting newer retirees to join as well. Our role is to assist our members (and their dependents) who join

Continued On Page 7

AT&T Retiree Wireless and U-verse Discount Program Notification

Dear Retirees:

As a new or existing participant we would like to notify you of some key aspects of the discount programs which are as follows:

- 1. Effortless Enrollment:** At the new AT & T Employee & Retiree Discount Enrollment Self-Services Site, www.att.com/dep you can review discount plans, order new services, and enroll for available discounts. Take a few minutes to review your account(s) and make sure you have the best plans and products for you and your family.
- 2. Manage Your Account Anywhere, Anytime:** Don't forget that you can shop and manage your account from your laptop, tablet or smartphone. You can login from www.att.com/myatt or download the app from your mobile device at www.att.com/myattapp for anytime access to your account.
- 3. Discount Terms & Conditions:** For new and current participants in AT&T Employee Discount

Programs (Retired Employees), your continued enrollment in the discount plan(s) after this notice constitutes your acceptance of the Terms and Conditions which include:

- Enroll in paperless billing and receive your bills electronically*
- Make payments through available payment method options not requiring a credit/debit card**
- Discount program participation may not be combined with other consumer-offered promotions
- AT & T may use your personal account information for internal purposes, like sending you special offers. We may also use your information anonymously and in aggregated (grouped) fashion to study how retirees are using the discount programs and in other ways that would improve our service.

A copy of the updated Terms and Conditions may be found at the end of this correspondence.

TAKE ADVANTAGE OF SOME GREAT U-VERSE AND WIRELESS DISCOUNT OFFERS AVAILABLE.*** HAVE YOU HEARD?

30% off- all applicable **Wireless Rate Plans** and features on up to two accounts in your name including 40% off select accessories

50% off-AT&T Wireless Home Phone is a low-cost alternative to traditional home phone service - get unlimited local and long distance calling for only \$10 a month! To learn more visit att.com/whp.

50% off - AT&T Wireless Home Phone and Internet provides you with ultra-fast Internet access and unlimited local and long distance calling for \$15/month when added to your 10GB or higher Mobile Share Value plan; or choose a standalone plan with unlimited local and long distance calling and up to 30GB of monthly data allowance. To learn more visit att.com/whpi.

*System implementation for eBill with paper suppression will begin after August 1, 2015

**System implementation for credit and for debit card restrictions will begin after August 1, 2015

***Wireless Discount: Eligibility restrictions apply. Discount applies to eligible wireless lines of service on up to 2 accounts & includes 30% off of plans including voice, data & messaging service, & 40% off eligible accessories. Discount may not be combinable with other discounts/credits & may be changed, discontinued, or terminated at any time without notice. If you are eligible to receive the discount, and once you are enrolled you can visit www.att.com/DEP at any time for eligible accessories & full discount requirements. General Wireless Service Terms: Subject to Wireless Customer Agreement. Credit approval required. Coverage & services not available everywhere. Other charges & restrictions apply & may result in service termination. Other Monthly Charges/Line: May include taxes, & fed./state universal service charges, Reg. Cost Recovery Charge (up to \$1.25), gross receipts surcharge, Admin. Fees, & other government assessments which are not government required charges.

PLEASE READ these Terms and Conditions very carefully:

As a participant in the AT & T Employee Discount Program (EDP) you are subject to all of the following Terms and Conditions. Failure to adhere to these Terms and Conditions will result in the loss of any discount and removal from participation in the program. EDP is not a contract or assurance of compensation, continued employment, or ERISA benefit of any kind. AT&T, in its sole discretion, reserves the right to amend, modify, change or discontinue all or any part of the AT&T Employee Discount Program at any time.

- You are eligible to participate in the AT&T Employee Discount Program (EDP) for retired employees if you satisfy the post-employment eligibility rule in the applicable comprehensive medical program.
- Discount eligibility is limited to those areas or markets where AT&T provided service and products are available.
- All AT&T service account(s) must be registered in the name of the eligible retiree who must be financially responsible for payment on all accounts that are discounted in his/her name.
- To maintain eligibility, all AT&T accounts for which the retiree is financially responsible must be current and in good standing.
 - » As new services or accounts are opened, any retiree who has an unpaid balance on any AT&T account (including any balances that may be charged off or are in collections) will be required to provide proof of payment and will be ineligible to add a new service account for so long as the balance remains unpaid.
 - » In the event that a retiree fails to make timely payments, all normal collection procedures will apply. Further, all unpaid accounts may be suspended until payments are received.
- Business accounts are not eligible to participate in the EDP.
- Participating in the EDP does not modify, alter or supersede any existing contracts between you and AT&T. You will remain subject to all requirements of any applicable contracts and service agreements (along with the requirements to resolve disputes by arbitration as specified therein) including, without limitation: AT&T Wireless Customer Agreement, AT&T High Speed Internet Terms of Service, and AT&T U-verse® Voice and TV General Terms of Service. If there is a conflict between the EDP Terms and Conditions and any other contract between you and AT&T, the provisions of the other contract will take precedence over the EDP Terms and Conditions.
- Discounted AT&T residential services (i.e., U-verse® High Speed Internet, U-verse® TV and U-verse® Voice) must be registered in the name and social security number of the eligible retiree and are only available for services provided at the eligible retiree's primary home address which may be determined by AT&T's billing system and the official address of record maintained to provide your post-employment medical benefits.
- Retirees are not eligible to concurrently participate in the EDP and any other type of consumer-offered

promotional/discount plan, unless otherwise stated in a special, limited-time only, product-specific retiree offer.

- Discounted AT&T service account(s) are intended for personal use only. Resale of any discounted product and/or service is expressly prohibited and may result in disqualification from the EDP and removal of the discount.
- AT&T may periodically review a retiree's personal AT&T account profile in order to do things like confirm discount eligibility and compliance with discount program requirements.
- AT&T may use your account information for marketing to you or in anonymous and aggregate fashion to improve our services and customer experience. AT&T may use retiree contact information, unique identifiers, personal AT&T account profile and related activity to help improve AT&T services, for instance as a part of anonymous and aggregate AT&T retiree product utilization and EDP participation rate reports, marketing campaigns to encourage retiree participation in the EDP, or AT&T retiree product surveys. Retiree personal account information will be used for AT&T internal purposes only.
 - » Eligible retirees who participate in EDP must sign up for AT&T e-Bill (electronic bill) with paper suppression (cancel receipt of paper billing).
 - » Eligible retirees must also pay bills for all discounted services via a method that does not utilize a credit or debit card. Acceptable methods of payment include:
 - » Automatic bill payment (Auto-Pay) which allows the payment to be drafted from a checking or savings account at your financial institution
 - » One-time payments on att.com or by phone using your checking or savings account
 - » Online banking/bill-pay through the website of your financial institution
 - » Personal check, money order or cashier's check via U.S. mail
 - » Cash, money order, cashier's check or personal check at automated payment stations within Company-owned retail stores

ACKNOWLEDGEMENT AND AGREEMENT

By participating in the Employee Discount Program and receiving program discounts you acknowledge and agree to satisfy all requirements specified in these Terms and Conditions, which may be modified or amended from time to time. If you do not agree to any of the requirements in the Terms and Conditions (including subsequent modifications or amendments) your sole recourse is to discontinue participation in the Employee Discount Program which will result in the removal of any associated program discounts from your account. If you discontinue participation in the Employee Discount Program you will remain responsible for the obligations associated with any existing contract for service between you and AT&T.



S.R.A. News

This is the official publication for SNET Retirees Association, Inc. members. It contains timely news and feature items of interest to all SNET retirees and is produced quarterly. S.R.A. is a nonprofit organization. Readers are encouraged to send or phone news tips.

www.snetretirees.org



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All Employee and Retiree Communication Questions & Answers

The Terms and Conditions indicate that I must enroll in paperless billing and receive my bills electronically. Why is that required?

The terms and conditions require eBilling because it reduces overall costs for AT&T by eliminating the manufacturing and postage expenses, is environmentally friendly, and is in line with our Digital/Mobile First objectives.

What is an eBill?

An electronic bill, also known as "eBill", is simply an electronic version of your paper bill that you can view and pay online. Current and past eBills can be viewed, printed or filed online for record-keeping if needed.

You will be required to provide an email address when you register for your eBill which will be used to provide your monthly notification. You will receive an email notification each month when your latest bill is available.

How do I enroll in eBill/Paperless Billing?

You can manage this and other AT&T account activities through myAT&T.com

- First, log in at www.att.com/myatt.
- If you haven't already registered, click on "Register Today."
- Hover over Billing section at

"Q&A" Continued on Page 5

The winners from our fall contest who correctly identified folks' names missing in the pictures are:

William Reval, Jim Panderu, Sherri Becker, Bill Tubeur and Marv Collier.

Each had their 2015 membership fee to the SRA waived.

Visit The SRA Web Site at
www.snetretirees.org

"Q&A" Continued from Page 4

the top of the page.

- Select Paperless Billing.
- Click the button to enroll in Paperless Billing.
- Select Enroll.
- Confirmation is automatically sent. That's it.

Additional assistance:

- If you have an AT&T Access ID with multiple linked accounts, click the Select button and choose the account you want to enroll in paperless billing.
- Select Enroll. For AT&T Access ID linked accounts, you must enroll each account in paperless billing.

How do I update my email address or confirm it is current and accurate for eBill purposes?

Then, while still logged on, please also confirm accuracy of your email address:

- Select Manage paperless billing.
- If you have an AT&T Access ID with multiple linked accounts, click Select and choose the account for which you want to update your email address.
- Select Update notification settings.
- Select Edit next to Billing Contact Information and update your email address.
- Select Save Changes.
- You must enroll each of your accounts in paperless billing.

Why can't I pay with a credit or debit card?

S.R.A. RESPONSE TEAM

The S.R.A. Response Team is active and ready to assist our members with problems relative to Health Benefits and Pension items.

Before placing a telephone call to a member of the Response Team, for assistance, be sure you have contacted the AT&T Benefits Center.

The S.R.A. Response Team Members ready to assist you are:

| | |
|--------------------------|----------------------------------|
| JoAnn Alix-Gagain | 203-758-2409 (jagagain@snet.net) |
| Judy Kleist | 203-237-0303 |
| Gail Majewski | 860-442-8296 |
| Frank Pagerino | 203-929-7487 |

The terms and conditions of the discount program require payment methods that do not result in additional costs to AT&T. The approved payment methods allow us to offer the discount without incurring unnecessary additional costs to the business. The recommended payment method, direct debit from a checking or savings account, is simple, safe, and secure.

What should I do if I'm enrolled in AutoPay now with a credit or debit card?

You must change your method of payment in your AutoPay enrollment for each of your accounts (wireless, U-verse, etc.) to a checking or savings account. Make this change in the Account Management section (Billing & Usage > Payment Options) of your account at www.att.com.

What is meant by disclaimer at bottom of memo that states "System implementation for eBill with paper suppression will begin after August 1, 2015"?

After August 1, 2015 system changes will be implemented that will suppress the release of a paper bill to AT&T employees and retirees receiving a discount on their AT&T mobility and U-verse services. Therefore it is extremely important to ensure you have registered for your online account and confirmed your email address in order to receive the monthly notices that your bill is available.

What is meant by disclaimer at bottom of memo that states "System implementation for credit/debit card restrictions will begin after August 1, 2015"?

After August 1, 2015 system changes will be implemented that will block all payments by credit or debit card for AT&T employees and retirees receiving a discount on their AT&T mobility and U-verse services. It is important that you update your payment method if you are enrolled in auto-pay to ensure your payment is made.

Apps Especially Useful for Retirees

By JONAH BROMWICH

The EyeReader app will magnify text on a hard-to-read menu.

Many smartphone applications can be particularly useful to retirees with time to manage their lives and pursuits. The apps listed below can help keep track of finances, plan trips and generally make life in retirement a little easier.

TRAVEL Perhaps the most appealing thing about retirement is the freedom to travel. The best travel apps simplify the logistics and planning that go into any major trip. Free to download and use, Skyscanner easily searches for and books flights. The app is so intuitive that you should beware if you have a quick trigger finger: It's tempting to reserve a cheap flight to Tokyo without thinking twice about it. Skyscanner's customizable searches are also useful. If you're simply not up for a long layover or flying after midnight, the app can take those conditions into consideration when picking the best flights.

If you are traveling domestically, check out Localeur once you arrive at your destination. Available in New York, Los Angeles, Washington, Austin, Tex., and other United States cities, Localeur provides recommendations from locals about where to go and what to do while in their city. Multiple suggestions are often compiled by a single user ("the tastiest fried chicken in Atlanta," etc.) so once you have determined that you like someone's taste, you can continue to return to that person's favorite places.

FILM For frequent moviegoers, Moviepass is worth considering. The service charges \$30 a month (\$35 in some places) but a subscription covers one film every 24 hours, from among major films in major theaters. If you live in New York City and plan to see at least three films a month, it pays for itself.

SIGHT AIDS Hyperopia, or farsightedness, is not a major concern at the movies, but it can be a killer when you're trying to get a bite to eat afterward. To magnify the text on a hard-to-read



menu, try EyeReader. It's a one-trick service that can substitute for bifocals in a pinch. And holding your smartphone over a menu doesn't make you look like a foggy; you will look as if you are about to Snapchat your grandchildren the menu items at their favorite restaurant. (It's a great way to make table companions jealous.)

Another similar useful service comes in the self-explanatory Big Keyboard. The app makes it easier to see which letters you have just typed on the iOS touch screen.

FINANCE One of the main concerns of retirement is managing your finances. Betterment offers customizable plans for investing in index and exchange-traded funds. The app does not aggressively push customers to take risks, instead providing responsive advice and guidance. While some may consider apps an unsafe way to deal with financial planning and savings, Betterment's professionalism and ease of use go a long way toward soothing those fears. There is a fee, however. Betterment charges 0.15 to 0.35 percent of the money it manages annually.

BRAIN TRAINING Some doubts have been cast on the efficacy of brain-training services like Lumosity, which offer entertaining little games under the premise that they keep the mind sharp. But some apps are meant to teach you something

specific. Brainscape is a platform for digital flashcards that can help you learn subjects as diverse as Spanish, basic physics and bartending. It's easy to use, whether you have a moment to relax during a commute or you're settling down for a longer period of study.

Duolingo does not have Brainscape's wide range of subjects, but it, too, is a good way to study on a foreign language. Though neither app will grant you fluency, either should at least give you the confidence to greet your hosts in Italian on your next trip to Rome (which, of course, you will have booked through Skyscanner.)

AARP AARP provides a suite of apps to retirees or those approaching retirement, many of them quite useful. The flagship app (which is listed in the app store simply as AARP) is full of news, tips and ephemera that will be of interest to baby boomers — last week, the app featured an article on Bob Dylan's career, along with others on caregivers and Americans who refuse to retire.

The Member Discounts app alerts you to deals available based on your AARP membership status. You might be shocked by how much money you can save just by living to a certain age — in which case; the Member Discounts app is a good wake-up call.

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the SRA in many areas as we have evolved. Those areas include benefits, pensions, insurances and discount programs. We have also presented shareholder proposals to AT&T with success. We are often called upon by AT&T to be “ambassadors” with our membership to assist in the roll out of important changes that impact retirees.

We have an Executive Board with currently eight members and a sound relationship within AT&T's corporate executives and managers.

Another reason for writing to you today is retirees are afforded a concession on their residential products (as you know) and kudos to Frontier for continuing that program when AT&T sold the business to Frontier. On behalf of the SRA membership, I thank you. We hope that the discount programs will be continued in the future as our preferences are to continue supporting Connecticut businesses and workers. It would be in everyone's best interests to do so, I am sure. If Frontier should determine that changes to those discounts are necessary we would hope you would provide us an opportunity to discuss the matter prior to a final decision being rendered. Also of interest is we **cannot make any changes** to our accounts with Frontier or we lose the discounts completely even if it is an upgrade. Why would that be? We would think an upgrade would be advantageous to Frontier.

One other area that is of concern for many consumers and not just retirees was a “**vacation turn off**” option that was available under SNET and AT&T that is no longer available to the end users when inquiring to do the same with Frontier. This allowed the consumer to pay a \$5 per month fee for their land lines when away on extended vacations. There were also provisions for TV and Internet and that has been lost to all CT. consumers with this sale. When inquiring about it, the Frontier service representatives are unable to do this, and express regrets and hopes that it will be available soon. At best it is difficult to understand why it was available one day and not the next with a change of control. Your competition in both CT. (and in the near term FL. too) markets this to their customer which is a great advantage to those with dual homes as I am sure you can understand.

We understand as consumers and former employees in this industry how difficult a cutover and turnover can be and some even have experienced it firsthand in the past. We do recognize the effort put forth by all Frontier employees and appreciate the commitment to the Connecticut residential customer going forward.

I hope the concerns and product issues raised in this letter can be addressed in the near term.

If I or the SRA can be of any help in the future we hope that you will contact us directly.

Sincerely,
JoAnn Alix-Gagain
President, SRA
203-217-8880

cc: State of CT. Consumer Council
SRA Executive Board
SRA Membership

AT&T Differentiates Connected Car and Home Control Offerings with Linked Service

By JOAN ENGBRETSON

The ability to control home security and control systems from a "connected car," announced today, could further differentiate AT&T's strategy in both the connected car and the home security and control markets.

AT&T's connected car strategy is to provide a modularized platform for auto makers to create their own connected car offerings. Today's news gives auto makers the ability to add the ability to control AT&T's Digital Life home management system from that platform. AT&T already has inked deals with several automakers involving the connected car, which in turn is generating substantial wireless service business for the carrier. This is rather different from the strategy of some other wireless carriers in the connected car market. Verizon, for example, seems to be emphasizing an after-market approach.

AT&T already has a differentiated strategy in the home security and control market as well. Unlike some other service providers the company operates its own central monitoring station and can use its own wireless data service for communications between the control panel and the central station, which ultimately could enable the



company to offer the service nationwide. (Customers also gain the ability to control the system from any smartphone through a protected interface.)

Cable companies, in contrast, rely on landline broadband for communications with a third-party central station, effectively limiting service to their cable service footprint and potentially generating narrower monitoring margins because of the third-party approach. Meanwhile, Verizon stopped selling its initial home control product and has yet to offer a monitored service.

Connected Car and Home Control There are still considerable unknowns about AT&T's Digital Life offering for the connected car, however — unknowns that could determine the success of the service. An ATT spokesperson declined to answer several questions from Telecompetitor about the

new connected car capability including:

Whether the company is partnering with other service providers to provide wireless connectivity for the connected car in other countries — although it would appear that it must be. Today's press release touts the ability of "a single carrier to wirelessly enhance and connect products across the globe."

Whether AT&T will bill the car company or end users for monthly wireless service

Whether AT&T will put a data cap on monthly data usage

Instead the company gave us PR-speak, stating only that "Automakers have a variety of different business models and service plans for their connected car services, so the pricing and structure of their plans will be dependent on the services the OEM seeks to offer."

Medical Coverage “Underwriting”

There has been dialog regarding “underwriting” (aka: medical questions) if you want to change your coverage from what you have currently under the Private Exchange Networks. The SRA received the following question from a member and we obtained the direct answer from Aon and AT&T that will help you in advance. It is cumbersome and very detailed driven as all things involved with healthcare these days. Be sure you read everything, before doing anything

Q: “ I realize that "we" retirees affected by the transition to the private exchange were not subjected to underwriting.” But, “If I "sign up" for the Medigap plan I have for 2015 again in 2016, and/ or if I elect a different Medigap plan, am I subject to underwriting each and every year?.....moreover what are the specific caveats associated with underwriting?”

A: Medigap Renewals – If a retiree stays with their current Medigap plan, as long as they continue to pay their premiums, the coverage will continue. They will not need to answer medical questions each year in order to maintain that Medigap coverage.

- **Medigap to Medigap** – If a retiree wants to move to another Medigap plan (whether it is a plan with the same carrier or a new one), the retiree can expect to be asked medical questions. This can actually be done anytime

during the year – no need to wait. There are exceptions based on carrier or state rules, but their Advisor will know how to assist the retiree accordingly.

- **Medigap to Medicare Advantage** – During the annual Open Enrollment Period (Generally October 15th – December 7th each year) a retiree can enroll in a Medicare Advantage Plan or new Prescription Drug Plan. These 2 types of plans never ask medical questions. (Note: There are restrictions on enrolling in a Medicare Advantage Plan for individuals with ESRD).
- **Medicare Advantage to Medicare Advantage OR PDP to PDP**– During the annual Open Enrollment Period (Generally October 15th – December 7th each year) a retiree can enroll in a Medicare Advantage Plan or new Prescription Drug Plan. These 2 types of plans never ask medical questions. (Note: There are restrictions on enrolling in a Medicare Advantage Plan for individuals with ESRD).
- **Medicare Advantage to Medigap** – There are two pathways here.
 1. “Trial Right”: There are very specific scenarios under which a “trial right” period may apply. For example, the “trial right”

period allows you to “try” an individual Medicare Advantage plan for a period of time, and then move to a Medigap plan with guaranteed issue rights within the first 12 months of enrollment. However, it does not cover movement from one Medigap plan to another. You can learn more about the very specific situations in which this applies by going online to medicare.gov or by talking to your Benefits Advisor.

2. *Medicare Advantage Disenrollment Period:* This year, the timeframe for this special period was Jan 1st – Feb 14th. During this time, a person could dis-enroll from a Medicare Advantage Plan to get back to basic Medicare. This also allows a person to enroll in a Prescription Drug Plan (Guaranteed Issue) and a Medigap plan (may be Guaranteed Issue, dependent on state/carrier rules, but safest to assume medical questions will be required).

Note – you can only change your Medicare Advantage and prescription Drug plans (i.e., move to a different Medicare Advantage or prescription drug plan) during the Annual Open Enrollment Period, unless you have a qualifying event providing a Special Enrollment Period.

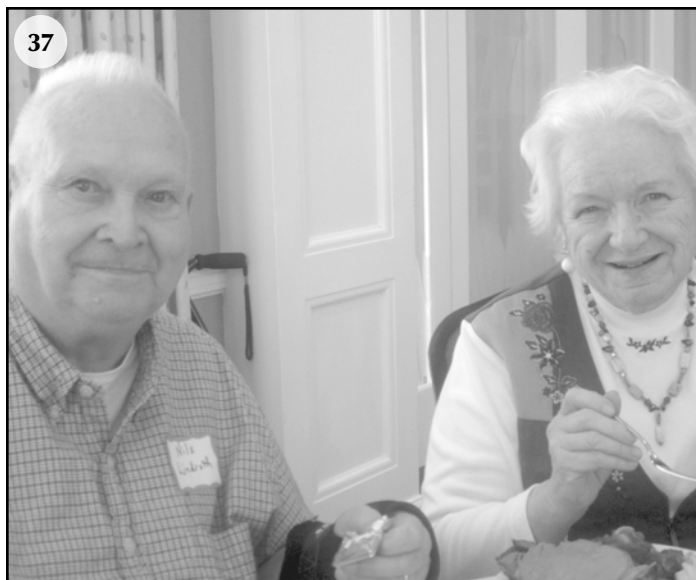














Retirees and Their Guests Attend Florida Lunch Meetings

Names for Pictures

1. Walt Ehman with Barbara and Tom Puffer
2. Bev Duggan and Wolf Mezger
3. Fran and Mary Lou Coyle
4. George Lyon and his guest "Jimmie Dunick
5. Fran Coyle and Lorriane and John "Cappy Ryan"
6. Roy and Ann Haney with Dwight and Penny Johnson
7. Michelle and Arden Therriault
8. Ruth "Hoppy" Hopco, Joe and Dot Gurzenda and Dwight Johnson
9. Front L to R : Roy DePizzol, Beverly and John Sullivan; standing L to R: Gary Slesinski, Gene Hildreth and Dana Lips
10. Standing L to R: Barbara Kajda, Marty Dirga, Diane and Joe Hirbour seated Peggy and Guy Elwood
11. Tom Paholski, Tony Palermo, Robert Rusconi and Bill Kaliszewski.
12. Herb Luce and David Nelson
13. Lee and Sally Skeels
14. Ann and James Fay
15. Sally Bronson and Albert Burdge
16. Sharon and Mike Celotto
17. Marilyn, Betty and EdPhelan
18. Gen Welch, Gene Kapusta and Mary Ellen Gallagher
19. Seated Ginny and Gerry Chadwick with Don and Carol Douton
20. Frank Depgen (Carol was rehearsing for a play)
21. JoAnn Alix-Gagain and George Ducharme
22. Jan and Jack Lozinski
23. Larry Beck, Fred and Nancy Mitchell
24. John Greenwood and Cliff Powers
25. Pete Burdette, Bill Harlan and Jeff Fisher
26. Cliff and Vera Powers and Maryann Greenwood
27. Maureen O'Connor, Patti Ducharme and Laurel Garon
28. Eleanor and Henry Crowell
29. Don and Carol Topazio
30. Cynthia and Bill O'Donnell
31. Dale and Vivian Matthews
32. Linda and Henry Wallinger
33. Elizabeth and Tony Longo
34. Nancy and Les Larrabee
35. John and Betty Anne Lynch
36. Norris Buchter and his guest Betty Sutherland
37. Nils and Barbara Lindroth
38. Marilyn and Jim McNulty
39. Audrey and Herb Roessler
40. Lou Marinelli and Walt Ehman
41. Joann and Sal Votto
42. Mo and Don Lucian
43. Ginny Hofford and Mo Lucian
44. John and Barbara Mulvey



2015 FLORDIA LUNCH MEETING PAID ATTENDEES & GUESTS

February 17th Ft Myers Beach

MEMBERSGUESTS

JoAnn Alix-Gagain
 Joe Burke
 Joseph CorrealeJudy Campo
 Francis Coyle
 Mary Lou Coyle
 Beverly Duggan.....Rolf Mezger
 Walter Ehman
 George Hartmann..... Joanne Hartmann
 George Lyon..... Jimmie Dunick
 John Mulvey Barbara Mulvey
 Tom Puffer.....Barbara Puffer
 Norman Regnaud
 John "Cappy" Ryan..... Lorraine Ryan
 Karen Brooks

February 24th Jensen Beach

MEMBERSGUESTS

JoAnn Alix Gagain
 Sally Bronson Albert Burdge
 Richard Frawley
 Joseph GurzendaDorothy Gurzenda
 Roy Haney Ann Haney
 Ruth "Hoppy" Hopco
 Ed Isaacs
 Pat Isaacs
 Dwight Johnson..... Penny Johnson
 Robert Lombardi..... Noland Murphy
 Tim Moriarty
 Richard Nadeau Linda Nadeau
 Ken Powchak
 Joyce Szczoczarz
 ArdenTerriault.....Michelle Terriault
 Glenice Trainor..... Sandy Garbers
 Charles Waldo..... Linda Waldo

March 4th The Villages

MEMBERSGUESTS

JoAnn Alix-Gagain
 George Beebe..... Janet Beebe
 Frank Boergermann
 Ralph Bushnell.....Jane Bushnell
 Gerry Chadwick
 Virginia Chadwick
 Roy DePizzol Bonnie DePizzol
 Marty Dirga
 Carol Douton
 Don Douton
 Guy Elwood Peggy Elwood
 James Fay Ann Fay
 Gene Hildreth

Diane Hirbour.....Joe Hirbour
 Barbara Kajda
 Bill Kaliszewski
 Dana Lips Barbara Lips
 Herb Luce
 David Nelson
 Tom Paholski Marcia Paholski
 Tony Palermo
 Robert Rusconi June Rusconi
 Lee Russell Diane Russell
 Sally Skeels.....Lee Skeels
 Gary Slesinski..... Paula Slesinski
 Beverly Sullivan
 John Sullivan

March 12th Venice

MEMBERSGUESTS

JoAnn Alix-Gagain
 Larry Beck
 Norris Buchter Betty Sutherland
 Pete Burdett.....Jeff Fisher
 Sharon Celotto.....Michael Celotto
 Eleanor Crowell..... Henry Crowell
 James Cyr Pauline Cyr
 Frank Depgen
 Carol Depgen
 George Ducharme
 Patti Ducharme
 Walter Ehman
 Mary Ellen Gallagher
 Laurel Garon Frank Garon
 John GreenwoodMaryann Greenwood
 William Harlan
 Kenneth Hofford.....Virginia Hofford
 Gene Kapusta
 Lester Larrabee Nancy Larrabee
 Nils Lindroth Barbara Lindroth
 Antonio Longo.....Elizabeth Longo
 Jack Lozinski Jan Lozinski
 Don Lucian Mo Lucian
 John Lynch.....Betty Anne Lynch
 Lou Marinelli
 Dale Matthews Vivian Matthews
 James Mc Nulty Marilyn McNulty
 Fred Mitchell Nancy Mitchell
 Paul O'Brien
 Maureen O'Connor
 Cynthia O'Donnell Bill O'Donnell
 Ed Phelan Betty Phelan
 Marilyn Phelan
 Clifford Powers Vera Powers
 Herbert RoesslerAudrey Roessler
 Don Topazio Carol Topazio
 Joann Votto.....Salvatore Votto
 Henry Wallinger Linda Wallinger
 Genevieve Welch

Connect America Fund Could Boost Five Carriers' Annual Revenues by \$717 Million by 2020

By JOAN ENGEBRETSON

Phase II of the Connect America Fund, targeted to get underway soon, offers substantial “financial upside” for five of the nation’s largest price cap carriers, according to telecom financial analysts at Bernstein Research. In a research note issued yesterday, Bernstein analysts estimated that the five carriers – AT&T, Verizon, CenturyLink, Frontier and Windstream – could see revenues climb by more than \$700 million annually (\$717 million) by 2020 without major increases to their capex as a result of the CAF program.

Bernstein analysts expect CAF II to begin in a few weeks and to offer a total of about \$1.7 billion annually through 2020 to the five carriers to bring broadband to areas of their local service territories where broadband isn’t available today or is available only at low speeds. Although carriers will no longer receive traditional Universal Service funding, they will collect more money than they did previously — in most areas at least, the analysts said.

The analysts’ revenue estimates assume carriers’ average monthly revenue per user is \$50, the build-out takes five years and the carriers achieve 70% take rates over four years. The 70% take rate might seem high compared to what the carriers see in large metro areas but considering that each carrier will be the only

broadband provider in an eligible territory, and considering that the nationwide broadband take rate is about 70%, that could be a reasonable number.

Another assumption is that carriers will accept all of the funding they are offered, as Bernstein expects they will. As Telecompetitor has previously reported, carriers must accept or decline CAF funding on a state-by-state basis.

If declined, funding for a state will be awarded through a competitive bidding process. Participants will be allowed to bid on a more granular basis, eliminating the need to commit to building out an entire state, and the winning companies will be those that offer to deploy broadband at the lowest level of support. Incumbent carriers will have the option of turning down the funding they are initially offered, then later bidding in the reverse auction.

Connect America Fund: Impact by Carrier

AT&T and CenturyLink stand to get the most CAF II funding – about \$530 million and \$500 million respectively, on an annual basis, according to Bernstein. That’s about \$170 million more for AT&T annually than the carrier gets in USF support today. For CenturyLink that number is

about \$160 million.

Frontier is expected to be offered about \$300 million annually – about \$155 million more than it gets in USF, while Windstream and Verizon are likely to be offered about \$190 million and \$150 million, respectively. Those numbers represent about \$90 million and \$20 million more, respectively, than each carrier currently gets in USF money.

Other notable information from the Bernstein analysts:

The FCC plans to hold a reverse auction by 2019 for ongoing support for the build-out territories after 2020. But although competitors theoretically could win funding in that auction, Bernstein analysts argue that the incumbents will be in the best position to win the ongoing subsidy. They added that they “would not be surprised if funding levels remain relatively constant.”

According to the FCC cost model upon which CAF funding will be based, the median per-location cost of providing broadband averages \$26.85 monthly nationwide. Between 5% and 10% of locations nationwide have a cost-to-serve well above the median and are unlikely to receive broadband service without a subsidy.

The FCC ultimately plans to offer a CAF program for smaller rate of return carriers but details of that program have not yet been resolved.

In Memory Of...

The name of the retiree is not listed until the family officially reports the death to the company, so at times you will see a date of death that is months old. The death of an active employee or a retiree can be reported by calling the Fidelity Service Center at 1-800-416-2363 and then following the prompts.

| Last Name | First Name | City | ST | Date | Last Name | First Name | City | ST | Date |
|-------------|------------|-----------------|---------|------------|--------------|-------------|---------------|---------|------------|
| AHERN | TERENCE J | DATAW ISLAND | SC..... | 10/9/2014 | FLEMING | THOMAS S | WETHERSFIELD | CT..... | 15-Jan-15 |
| ALBANESE | MICHAEL | STAMFORD | CT..... | 22-Nov-14 | FLETCHER SR. | RICHARD P | MIDDLETOWN | CT..... | 8-Aug-14 |
| ALLARD | CHARLES J | FT MYERS | FL..... | 17-Jul-14 | FLORENTINE | JOSEPH | HOBE SOUND | FL..... | 2-Jan-15 |
| AMATO | TYLER J | NAUGATUCK | CT..... | 28-Sep-14 | FREDRICK | PATRICK J | East Lyme | CT..... | 6/20/2014 |
| ARTEAGA | HERNAN D | ORLANDO | FL..... | 22-Jul-14 | GARCIA | DORIS D | HAMDEN | CT..... | 10/8/2014 |
| BAKER | ROBERTA J | MERIDEN | CT..... | 2-Aug-14 | GASPER | ROBERT J | HADDAM | CT..... | 11/3/2014 |
| BAMBERG | DONALD A | GUILFORD | CT..... | 7-Aug-14 | GATES | RONALD H | MANCHESTER | CT..... | 16-Jan-15 |
| BARTHOLOMEW | MARIE M | ENFIELD | CT..... | 11-Jan-15 | GESNER | PHILIP H | WESTPORT | ME..... | 8/17/2014 |
| BARTON | FRANCIS | MIDDLEBURY | CT..... | 9/27/2014 | GIAIMO | MAURA J | NORTH HAVEN | CT..... | 11-Nov-14 |
| BEGER | CLAIRE W | BRISTOL | CT..... | 10/11/2014 | GUNTERMAN | JOSEPH E | WATERBURY | CT..... | 27-Nov-14 |
| BERADUCCI | CARMELA R | NEW PORT RICHEY | FL..... | 10/12/2014 | HADDAD | GEORGETTE P | WATERBURY | CT..... | 10-Jul-14 |
| BERGSTROM | MARY H | ASHLAND | VA..... | 27-Jul-14 | HAIGIS | BARRY | MADISON | CT..... | 11/22/2014 |
| BESS | NATHANIEL | DECATUR | GA..... | 10/10/2014 | HALSTED | ROBERT F | BRIDGEWATER | CT..... | 9/3/2014 |
| BIANCHI | FREDERICK | NORTHFORD | CT..... | 9/13/2014 | HEMBY | FLORENCE | NORWALK | CT..... | 9/1/2014 |
| BLOCK | KENNETH F | DELAND | FL..... | 28-Dec-14 | HEMPHILL | GERALD W | UNIONVILLE | CT..... | 15-Aug-14 |
| BOLDUC | ALCIDE F | PLAINVILLE | CT..... | 2-Jan-15 | HERDMAN JR | CHARLES | WOODSVILLE | NH..... | 11/3/2014 |
| BRADLEY | DAVID W | BLOOMFIELD | CT..... | 13-Jan-15 | HERRMANN | THOMAS S | WATERBURY | CT..... | 1-Dec-14 |
| BROUILLARD | ANN B | WATERBURY | CT..... | 1-Sep-14 | HILL | PATRICIA Y | NEW MILFORD | CT..... | 2-Jan-15 |
| BROWN | KENNETH R | EAST HARTFORD | CT..... | 21-Sep-14 | HOPKINS | JOHN B | MADISON | CT..... | 11/14/2014 |
| BRUNELLI | EMMA G | EAST HAVEN | CT..... | 10/12/2014 | HUDSON | DONALD E | MADISON | CT..... | 5-Sep-14 |
| BRYANT | ELEANOR R | NEW HAVEN | CT..... | 9/19/2014 | HUDSON | DOREEN O | MADISON | CT..... | 5-Sep-14 |
| BULGREN | MARION L | CEDAR FALLS | IA..... | 10/3/2014 | INKSTER | SHELDON | MADISON | CT..... | 9/20/2014 |
| BURKE | WILLIAM A | MANCHESTER | CT..... | 16-Dec-14 | JANCZYK | ALEXANDER | WETHERSFIELD | CT..... | 10/22/2014 |
| BURLAND | MARY M | WOODRIDGE | CT..... | 7/13/2014 | JASPERSON | ELLSWORTH | N BRANFORD | CT..... | 6-Jan-15 |
| BUTLER | DONALD P | OLYMPIA | WA..... | 31-Dec-14 | JELLIFFE | JOAN G | BRANFORD | CT..... | 25-Jan-15 |
| CAHILL | DENNIS | WINDSOR | CT..... | 11/17/2014 | JOHNSON | KENNETH W | BLOOMFIELD | CT..... | 26-Dec-14 |
| CALAMARI | CARROLL | WATERFORD | CT..... | 10/28/2014 | JOHNSON | ROBERT | WEST HAVEN | CT..... | 31-May-14 |
| CALLAHAN | CHARLES B | BRISTOL | CT..... | 3-Dec-14 | KALATA | FRANK J | PALM BAY | FL..... | 28-Jan-15 |
| CARDELLA | NEIL A | TOLLAND | CT..... | 12/8/2014 | KELLY | FRANCIS J | NEWINGTON | CT..... | 11/11/2014 |
| CASO | EVA MARIE | BRANFORD | CT..... | 9/25/2014 | KIRK | DONALD R | PLAINVILLE | CT..... | 10/17/2014 |
| CLOUSE | RAYMOND T | EAST PALATKA | FL..... | 10-Sep-14 | KURKOWSKI | TERESA R | BELMONT | NH..... | 3-Aug-14 |
| COLEMAN | GEORGE L | WINSTED | CT..... | 8/26/2014 | LADRIGAN | JANET M | WATERBURY | CT..... | 25-Dec-14 |
| COLQUIT | LILLIAN K. | GREENSBORO | NC..... | 20-Aug-14 | LAMB | DANA M | NEW HAVEN | CT..... | 10-Dec-14 |
| CONGER | NANCY C | KEY WEST | FL..... | 17-Dec-14 | LANDA | BARBARA M | NORWALK | CT..... | 8-Nov-03 |
| COUGHLIN | WILLIAM V | WEST HAVEN | CT..... | 10/10/2014 | LAUDANO | JOSEPHINE C | NEW HAVEN | CT..... | 18-Jul-14 |
| DAGOSTINO | DOLORES | NORTH HAVEN | CT..... | 18-Aug-14 | LECZA | RONALD E | BRANFORD | CT..... | 10/11/2014 |
| DANN | ALAN | BRATTLEBORO | VT..... | 9/7/2014 | LEHMAN | JEAN R | NEW HAVEN | CT..... | 11/6/2014 |
| DAVIS | MADELINE T | GLASTONBURY | CT..... | 24-Dec-14 | LESLIE | GLORIA B | BRANFORD | CT..... | 8/27/2014 |
| DESPIERRE | DONALD L | HAMDEN | CT..... | 8-Dec-14 | LEWIS JR | RICHARD J | COLCHESTER | CT..... | 18-Sep-14 |
| DUMMAR | GEORGE T | BRANFORD | CT..... | 9/28/2014 | LITTLE | JOHN W. | EAST HARTFORD | CT..... | 10/24/2014 |
| DURKIN | LUCILLE S | BOCA RATON | FL..... | 10/7/2014 | LIVERMORE JR | RAY W | VERNON | CT..... | 29-Nov-14 |
| DWYER | ARLINE C | SALEM | CT..... | 11/19/2014 | LOGEE | MURIEL C | MILFORD | CT..... | 10/4/2014 |
| ELLIOTT | HARRY A | THOMPSON | CT..... | 25-Dec-14 | LONGEST | DORIS B | N FT MYERS | FL..... | 8/1/2014 |
| FALVEY JR | ARTHUR J | FRANKLIN | CT..... | 3-Feb-14 | MAFFUCCI | PASQUALE | WETHERSFIELD | CT..... | 9-Dec-14 |
| FICOCIELLO | MARY Y | EAST HAVEN | CT..... | 11/11/2014 | MAILHOT | DOROTHY B. | WESTMORELAND | NH..... | 11/11/2014 |
| FINNEGAN | BERTHA M | OLD LYME | CT..... | 21-Nov-14 | MAIORANO | HELEN M | ORANGE | CT..... | 29-Sep-14 |

In Memory Of...

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| Last Name | First Name | City | ST | Date | Last Name | First Name | City | ST | Date |
|----------------|-------------|----------------|---------|------------|------------|-------------|----------------|---------|------------|
| MARQUARDT | FRANCES | SALEM | CT..... | 8-Nov-14 | SAVASTANO | LAVINIA | BRANFORD | CT..... | 25-Dec-14 |
| MARTINE | CHARLOTTE | STRATFORD | CT..... | 16-Jun-14 | SCHIPKE | RACHAEL M | MERIDEN | CT..... | 10/21/2014 |
| MARZIK | ROBERT | WALLINGFORD | CT..... | 30-Dec-14 | SCHUTZ | ANTHON N | HINGHAM | MA..... | 24-Aug-14 |
| MASELLA | STEPHEN J | Milford | CT..... | 8/1/2014 | SCHWARZ | CHARLES W. | STRATFORD | CT..... | 2-Aug-14 |
| MATTHEWS | THEODORE | LIVERPOOL | NY..... | 13-Sep-14 | SCIARRA | JOHN D | BRANFORD | CT..... | 8/28/2014 |
| MAYNES | WILLIAM W | ENGLEWOOD | FL..... | 15-Jan-15 | SEIPOLD | LORETTA L | EAST HAVEN | CT..... | 10/28/2014 |
| MCGUIGAN | WILLIAM | BEAUFORT | SC..... | 8/27/2014 | SIMLER | JAMES R | GUILFORD | CT..... | 29-Aug-14 |
| MCGUINNESS | JOHN L | SOUTHBURY | CT..... | 9/30/2014 | SIMONS | JACK ARTHUR | RIDGEFIELD | CT..... | 8/23/2014 |
| MCGUIRE | EDMUND | HAMDEN | CT..... | 9/25/2014 | SINANIS | TERESA V | RALEIGH | NC..... | 26-Oct-14 |
| MCKAY | CLAIRE B | SACO | ME..... | 26-Aug-14 | SMITH | ROBERT H | STRATFORD | CT..... | 1-Dec-14 |
| MILLER | CHARLES J | MICCO | FL..... | 9/26/2014 | SOLTES | MILDRED B | TRUMBULL | CT..... | 2-Sep-14 |
| MILLER-JOHNSON | THELMA J | EAST HARTFORD | CT..... | 10/2/2014 | SPEHAR | MARK J | MADISON | CT..... | 25-Sep-14 |
| MINARDO | BARBARA LEE | LEHIGH ACRES | FL..... | 25-Aug-14 | SPOONER | KATHERINE W | HENDERSONVILLE | NC..... | 9/4/2014 |
| MOQUIN | PATRICIA G | MERIDEN | CT..... | 23-Aug-14 | STANTON | JOHN | Berlin | CT..... | 7/25/2014 |
| NEAL | EDWINA B | NORWICH | CT..... | 5-Sep-14 | STOY | HEDY A. | VENICE | FL..... | 2-Aug-14 |
| NICHOLS JR | WILLIAM B | SHELTON | CT..... | 11-Dec-14 | STRETCH | JEAN M | GUILFORD | CT..... | 29-Jul-14 |
| NICKSE | HERBERT T | SHELTON | CT..... | 12-Sep-14 | STROM | MICHAEL H | FARMINGTON | CT..... | 9-Jul-14 |
| NORTON | RHEA A | WESTBROOK | CT..... | 6-Nov-14 | SULLIVAN | HELEN M | HAMDEN | CT..... | 26-Aug-14 |
| O'CONNOR | WINIFRED M | WEST HAVEN | CT..... | 9-Aug-14 | SWANSEN | NORMAN C | WATERFORD | CT..... | 23-Jul-14 |
| O'HARA | JANE W | SEYMOUR | CT..... | 3-Sep-14 | THOMPSON | WINIFRED B | ANDOVER | CT..... | 9/3/2014 |
| OLIVER | PRISCILLA | SHORT BEACH | CT..... | 10/25/2014 | TIERNEY | CLAIRE M | MERIDEN | CT..... | 9/22/2014 |
| PACAPELLI | CARL V | BRANFORD | CT..... | 24-Jun-14 | TOLOMEIO | ANGELA M | MCDONOUGH | GA..... | 3-Jan-15 |
| PALO | GRETTA S | S BURLINGTON | VT..... | 8/7/2014 | TRUELOVE | MILDRED | SOUTHBURY | CT..... | 11/18/2014 |
| PARKER | ELLEN M | MADISON | CT..... | 19-Aug-14 | TYSON | DARRELL | HAMDEN | CT..... | 29-Nov-14 |
| PARRINO | MICHAEL J | WINTER SPRINGS | FL..... | 28-Dec-14 | UNGER | ELAINE B | OLD LYME | CT..... | 12-Dec-14 |
| PARZYCH JR | VAL W | NORTH WALES | PA..... | 22-Jul-14 | VACCARO | ANN U | STAMFORD | CT..... | 18-Jan-15 |
| PETERSEN | LILLIAN R | HAMDEN | CT..... | 4-Jan-15 | VELCOJSKI | JANET L | NIANTIC | CT..... | 2-Aug-14 |
| PETERSON | KARL A | BRANFORD | CT..... | 7/2/2014 | VIENS | BARBARA D. | LECANTO | FL..... | 17-Jul-14 |
| PIOLUNEK | FRANK M | EAST HARTFORD | CT..... | 16-Dec-14 | VOETS | JOSEPH C | VIERA | FL..... | 6-Aug-14 |
| PIRIE | ROSE B | STAMFORD | CT..... | 10/10/2014 | WAGNER | BARRIE | NEW HAVEN | CT..... | 9/17/2014 |
| POIRER | ROGER | ADAIRSVILLE | GA..... | 10/30/2014 | WALKER | JIMMIE W | FAIRFAX | VA..... | 31-Dec-14 |
| POLLETTA | JOHN R | NORTH HAVEN | CT..... | 2-Jan-15 | WALSH | ROSE K | OLD SAYBROOK | CT..... | 8-Aug-14 |
| QUICK | JOHN W | BRISTOL | CT..... | 9/27/2014 | WENZEL | ROBERT H | KENSINGTON | CT..... | 27-Jul-14 |
| REILLY | ROBERT W | WEST HAVEN | CT..... | 10/28/2014 | WHITE | DELORES W | NEW HAVEN | CT..... | 29-Jun-14 |
| RICCI | VIRGINIA S | GROTON | CT..... | 24-Dec-14 | WHITE | JAMES B | SAN DIEGO | CA..... | 25-Jan-15 |
| RICCITELLI | ANTHONY | WEST HAVEN | CT..... | 21-Aug-14 | WHITNEY JR | GEORGE L | HURON | OH..... | 6/14/2014 |
| RICH | PHILIP A | DURHAM | CT..... | 9-Jan-15 | WILSON | GLADYS P | EAST HAMPTON | CT..... | 11/8/2014 |
| RICHARDSON | GORDON W | SPRING HILL | FL..... | 30-Apr-14 | WILSON | ROBERT F | Branford | CT..... | 10/6/2014 |
| RILING | JACK W | SOUTHBURY | CT..... | 20-Jul-14 | WINTERS | GRETHEL W | HYANNIS | MA..... | 27-Jun-14 |
| ROBINSON | DONALD G | WATERBURY | CT..... | 11/23/2014 | WOLTER | MARY | STRATFORD | CT..... | 24-Aug-14 |
| ROLLINS | WALTON F | Milford | CT..... | 12/14/2014 | WYNNE | HELEN T | STAMFORD | CT..... | 19-Jan-15 |
| RUSSELL | FRANCES H | BETHLEHEM | CT..... | 7-Aug-14 | YORKS | VIRGINIA L | WILLIMANTIC | CT..... | 9/16/2014 |
| RUSSO | MARY A | HAMDEN | CT..... | 10/25/2014 | YOUNG | JOHN W | BRANFORD | CT..... | 11/14/2014 |
| RYAN JR | ROGER F | HAMDEN | CT..... | 10/8/2014 | | | | | |

SRA Gifted With Memorabilia

At the Venice, FL lunch meeting on March 12th retiree and longtime SRA member Norris Buchter generously gave to the SRA numerous historical items from his days at SNET including past newspaper articles, Telephone Times, a hard cover book on the history of the telephone in America and the world celebrating 100 years and an original pedestal desk telephone with original wires attached.

The phone first appeared in black finish in 1910. They were made of cast brass and later years in steel. The dial center is original showing the phone number, police and fire numbers as well a local business's advertisement for the area. (Before Yellow Pages?).

He was also kind to gift us with a metal and ceramic medallion with the bell logo shown here in pristine condition.

Norris was the installer in

November 1949 when the 100,000 telephone was installed and at that time three out of every four New Haven families had service Norris was the original host of the FL SRA meetings dating back to 1998 held in Tarpon Springs when 172 retirees and guests attended. And today he is still driving from the Tarpon Springs area to Venice to see us each year.

Our sincere thanks Norris for being a keeper of the bell!!!





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REDESIGNED WEB SITE.
PAST NEWSLETTERS,
REGISTER YOURSELF,
MEMBERSHIP
APPLICATION, NEWS
ITEMS, PICTURES, etc.

www.snetretirees.org
and join us on Facebook, too!

*"DON'T get officious.
You're not yourself
when you're officious
- That is the curse of
a government job."
-Harold and
Maude (1971)*

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