Geovation - Sutton Yard 65 Goswell Road, 4th floor EC1V 7EN London, UK
www.travelhands.co.uk
Charity no. 1201509

Cookie Policy

Last update: 26/09/2023

Welcome to Travel Hands' Cookie Policy!

What does this Cookie Policy cover?

Our website available at www.travelhands.co.uk and associated mobile applications (collectively, the "**Service**") use cookies and other tracking or profiling technologies to collect personal information about you and/or your device. Cookies are also placed on our Service by third-parties that we have engaged.

This Cookie Policy describes how we use cookies and other related technologies on our Service.

We may amend this Cookie Policy from time to time without notice. If that happens, the new version of this Cookie Policy will be made available on this page.

Who we are and how to contact us

Who we are.

TRAVEL HANDS (a charitable incorporated organisation with registration # CE031082) is the 'controller' (for the purposes of data protection laws) of your personal data (referred to as either "**Travel Hands**", "**we**", "**us**" or "**our**" in this Cookie Policy).

Our address is: Russel and Co, Station House, Station Approach, East Horsley, LEATHERHEAD, Surrey KT24 6QX.

How to contact us.

You can contact us by emailing: contact@vipworldservices.com.

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How we use cookies and other tracking or profiling technologies

We may collect information through our Service using *'cookies'*. Cookies are small data files stored on the hard drive of your device by a website. We may use both session cookies (which expire once you close your web browser) and persistent cookies (which stay on your device until you delete them) to provide you with a more personal and interactive experience on our Service.

We use two broad categories of cookies:

- first-party cookies, served directly by us to your device; and

- third-party cookies, which are served by our partners or service providers on our Service.

Cookies we use

Our Service uses the following types of cookies for the purposes set out below.

Type of cookie	Purpose
Essential cookies	These cookies are essential to provide you access to our Service, and to enable you to use some of its features. For example, they help the content of the pages you request to load quickly. Without these cookies, our Service cannot be provided or would not function as intended.
Functionality cookies	These cookies allow our Service to remember choices you make when you use it. The purpose of these cookies is to provide you with a more personal experience on our Service.
Analytics cookies	These cookies are used to collect information about traffic to our Service and how users use our Service. The information gathered via these cookies does not 'directly' identify any individual visitor. However, it may render such visitors 'indirectly identifiable'. This is because the information collected is typically linked to a pseudonymous identifier associated with the device you use to access our Service. We use this information to help operate our Service more efficiently, to gather broad demographic information and to monitor the level of activity on our Service. We use Google Analytics for this purpose. Google Analytics uses its own cookies. It is only used to improve how our Service works. You can find out more information about Google Analytics cookies here.
Advertising cookies	These cookies track your browsing habits to enable us to show advertising which is more likely to be of interest to you. These cookies use information about your browsing history to group you with other users who have similar interests. Based on that information, and with our permission, third-party advertisers can place cookies to

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	enable them to show adverts which we think will be relevant to your interests while you are on third-party websites.

Disabling cookies

You can typically remove or reject cookies via your browser settings. In order to do this, follow the instructions provided by your browser (usually located within the 'settings', 'help', 'tools' or 'edit' menu). Many browsers are set to accept cookies by default until you change your settings.

If you do not accept our cookies, you may experience some inconvenience in your use of our Service. For example, pages may take longer to load.

To find more information about cookies, including how to see what cookies have been set on your computer or mobile device and how to manage and delete them, visit www.allaboutcookies.org and www.youronlinechoices.com.uk.

Privacy Policy

The data that we collect using cookies and other tracking or profiling technologies constitutes your personal data, and is subject to the terms of our Privacy Policy.