

OUR QUALITY POLICY

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The goal of the Dufour Aerospace team is to set new standards of customer satisfaction in both manned and unmanned VTOL sectors through the development of world leading tilt-wing technologies. This ambition and focus is matched in how we operate the business.

The leadership team of Dufour Aerospace is committed to using a process-based management system as the foundation for the operation and continuous improvement of our business. Through this approach we will ensure delivery of conforming products and services that meet the requirements of our customers.

Our management system is built to meet the needs of the business and stakeholders, the requirements of EN9100:2016, and the aerospace regulations that are applicable to our business and products.

This foundation is supported by our dedication to ensuring that:

- Every member of the team is aligned with our commitment to Quality, clearly understands the objectives of the business and how their individual role will contribute towards success.
- Customer requirements are fully understood and a focus on enhancing customer satisfaction is maintained across all areas of the business.
- Resources needed to operate and control our processes are defined and provided.
- Our requirements for external products and services will be clearly specified and effective lines of communication with our suppliers maintained.
- Through employment of risk and opportunity-based thinking we mitigate risks effectively and are able to benefit from arising opportunities.
- We drive improvement of our management system by encouraging a continuous learning approach across the team and by responding as required to our process performance measures.

Through our commitment, leadership and living our company values we will ensure engagement of our talented team in achieving our goals of delivering the highest standards of safety and quality in all that we do.



DUFOUR AEROSPACE