Unscheduled Plan Reviews

Which type to request when your plan isn't right

Participant Requested Review

(unscheduled plan review)

Internal Review

(review of a reviewable decision)

Administrative Appeals Tribunal Review

When do I request this type of review?

When your plan fails to meet your needs

When you disagree with an NDIA decision

When you disagree with the outcome of an internal review

What's a typical scenario?

Your circumstances have changed

- your health has deteriorated
- you received a new diagnosis
- you've lost your main carer

Funding errors in your plan

- a critical funding category is missing
- funding in a critical category is too low
- your LAC may have overlooked evidence

You want an independent expert to assess

if the NDIA made the right decision

How do I apply?

Is there a deadline for my request?

Download the change of circumstances form

Download the application for a review of a decision

Apply for an AAT review online

NO

You can request it any time.

YES

Within 3 months from receiving the decision.

YES

Within 28 days from receiving the outcome.



Who is Provider Choice?

We are NDIS experts. We provide plan management services and easy-to-use technology for all NDIS participants.

If you have any plan management questions or queries, please get in touch with:

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