NHS

**Central and
North West London**

NHS Foundation Trust

STORIES FROM THE WARD

PATIENT POV

RICHARD

OLDER ADULT

Proactive caretaking

As told by Richard[1], patient

oxehealth

Richard[1] is in his late 60s and was admitted to the older adult ward on 11th November[2] with a diagnosis of dementia.

Richard is at risk of falls and was cared for in a bedroom equipped with Oxevision where staff members were able to monitor when he got out of bed to assist him if he needed it.

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With my age men usually feel a lot of **urgency to get to the toilet**, and in my case, not much time to get there. It was about three o'clock in the morning when I woke up and, without thinking, **rushed to the bathroom hitting my shoulder and head against the wall.**

Richard, Patient, older adult ward

Sam, a staff member caring for Richard, had received an alert from the Oxehealth system notifying him that Richard had got out of bed.

Sam went straight to Richard's room to see if he was awake and needed any assistance.

In less than a second, a staff member **came straight to my room to check on me**. The system had alerted him that I had **got out of bed** and he came to check on me **in case I needed any assistance** because they know I tend to go to the toilet at night.

It felt **very reassuring** to know that they came to check on me so quickly. I could have hit my head and **ended up on the floor for some time** before they came back to check on me.

Richard, Patient, older adult ward

Oxehealth supports clinicians to improve patient experience in inpatient services by helping them to deliver safer, higher quality, and more efficient care.

Our contact-free vision-based patient monitoring platform, Oxevison, uses an optical sensor (an infrared camera housed in a secure unit on the wall). With Oxevision's Vital Signs module, staff can confirm a patient is safe through a short, 15 second, visual check where they can take remote spot-check measurements of a patient's vital signs entirely contact-free. Oxevision can also notify staff of activity that may indicate a patient needs help or assistance.

Oxehealth has won several HSJ Partner Awards and the HSJ Patient Safety Award for "Best HealthTech Solution" and Regional Parliamentary "The Future NHS" Award. Oxevision has been highlighted as an example of outstanding practice by the CQC[1].

FOOTNOTES

Oxehealth Vitals Signs module is cleared as a class IIa medical device in Europe and a class II medical device in the USA. It is intended for non-invasive spot measurements of pulse rate and estimated breathing rate (chest wall movements). It is a fixed-installed device for use within single occupancy rooms within hospitals, general care, and secured environments where a framework exists which mandates period checks by a trained professional to ensure subject safety. Federal law (U.S.) restricts this device to sale by or on the order of a licensed healthcare practitioner. See Instructions for Use for intended use, contraindications, warnings, cautions, usage directions and maintenance.

All other features within Oxevision, including the activity detection, fall risk, activity tracker and sleep products only track activity and do not have a medical purpose or functionality. They are not patient monitors or vital signs monitors. They cannot be used to make a medical or clinical decision.

[1]See https://oxe.health/cqc-cwpt