



Essex Partnership University
NHS Foundation Trust

STORIES FROM THE WARD

ANN'S STORY

ACUTE

Dedicated time for reflective learning

As told by Ann Teemal

oxehealth

Ann is the ward manager on a female acute ward, where the primary patient safety challenge is self-harm.

Ann holds reflective team meetings to discuss and learn from incidents that have occurred and have caused anxiety for staff.



*When we meet to reflect on an incident, even though we stay on the ward, **three of the five staff on shift must stay with patients** to ensure they are safe.*

*This means that each time we hold these team meetings, three staff members **miss out on the opportunity to learn, feedback and discuss concerns** in this forum.*

Ann and her team use Oxevision on a central monitor in the office and portable tablets to help care for patients in their bedrooms. Staff can view information on patient location and are alerted to high risk activities such as multiple entrants to patient bedrooms, enabling staff to intervene quickly when patients need help..

*Now we have the Oxehealth tablet, **it's possible to change the way we run these meetings.** We bring the tablet with us to our meetings, and it means only one of us needs to remain in the ward.*

We're reassured that we're keeping an eye on our patients and **we're alerted if they need us.**

More of our staff can now benefit from the meetings.

Ann Teemal, Ward Manager, female acute ward



¹ A pseudonym has been used to maintain patient anonymity

² The dates have been changed to maintain patient anonymity

ABOUT OXEHEALTH

Oxehealth's Oxevision supports Mental Health organisations to improve inpatient safety and quality whilst giving clinicians more time to care.

Oxevision uses an optical sensor to pay attention to patients in bedrooms when staff can't be there. The Vital Signs module enables staff to take contact-free vital sign spot checks without entering the room. The system provides real time alerts to high-risk activity and displays activity and behaviour reports.

Oxehealth has won the HSJ Patient Safety Award for "Best HealthTech Solution" and Regional Parliamentary "The Future NHS" Award. Oxevision has been highlighted as an example of outstanding practice by the CQC¹.

FOOTNOTES

The Oxehealth Vitals Signs device is a certified medical device in Europe. It is intended for non-invasive spot measurements of pulse rate and respiratory rate. It is a fixed-installed device for use within single occupancy rooms within hospitals, general care, domestic and secured environments where a framework exists which mandates period checks by a trained professional to ensure subject safety. See Instructions for Use for intended use, contraindications, warnings, cautions, usage directions and maintenance.

The activity detection, fall risk, activity tracker and sleep products are activity trackers and do not have a medical purpose or functionality. They are not patient monitors or vital signs monitors. They cannot be used to make a medical or clinical decision.

¹ See <https://oxe.health/cqc-cwpt>

oxehealth

+44(0)1865 900 599
info@oxehealth.com
Magdalen Centre North,
The Oxford Science Park
Oxford, OX4 4GA