



Coventry and  
Warwickshire Partnership  
NHS Trust

STORIES FROM THE WARD

# CARLA

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OLDER ADULT

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Relearning behaviour

as told by Stella Umeh

oxehealth

Carla<sup>1</sup> is in her 80s and was admitted onto the dementia ward at Manor Hospital on 21st November<sup>2</sup> with a diagnosis of advanced dementia. She is also frail and has a high risk of falls.

When Carla first arrived, she was being cared for in a bedroom without Oxehealth's Oxevision.



*Carla has problems with her personal hygiene and is often **incontinent in bed** because she is unable to make it to the bathroom in time.*

*We wouldn't know if she needed help until we checked on her, but this could be 15 minutes too late and she would be **in distress**.*

Stella and her team moved Carla into a bedroom equipped with Oxehealth's Oxevision.

Oxevision alerts Stella when Carla is trying to get out of bed so the team can attend to her quickly to provide support.

We can now **intervene before** Carla is incontinent, **relieving her distress** and discomfort. Less distress and fewer clean ups have led to Carla getting back to bed more quickly, improving her wellbeing and saving us time.

Intervening earlier has also **promoted Carla's continence**. She's **relearning** to use the bathroom which is further reducing instances of distress.

It's been wonderful to see her **behaviour change**.

**Stella Umeh, Healthcare Assistant, Older Adult ward**



<sup>1</sup> A pseudonym has been used to maintain patient anonymity

<sup>2</sup> The date has been changed to maintain patient anonymity

## ABOUT OXEHEALTH

Oxehealth's Oxevision supports Mental Health organisations to improve inpatient safety and quality whilst giving clinicians more time to care.

Oxevision uses an optical sensor to pay attention to patients in bedrooms when staff can't be there. The Vital Signs module enables staff to take contact-free vital sign spot checks without entering the room. The system provides real time alerts to high-risk activity and displays activity and behaviour reports.

Oxehealth has won the HSJ Patient Safety Award for "Best Health-Tech Solution" and Regional Parliamentary "The Future NHS" Award. Oxevision has been highlighted as an example of outstanding practice by the CQC<sup>1</sup>.

### FOOTNOTES

*The Oxehealth Vitals Signs device is a certified medical device in Europe. It is intended for non-invasive spot measurements of pulse rate and respiratory rate. It is a fixed-installed device for use within single occupancy rooms within hospitals, general care, domestic and secured environments where a framework exists which mandates period checks by a trained professional to ensure subject safety. See Instructions for Use for intended use, contraindications, warnings, cautions, usage directions and maintenance.*

*The activity detection, fall risk, activity tracker and sleep products are activity trackers and do not have a medical purpose or functionality. They are not patient monitors or vital signs monitors. They cannot be used to make a medical or clinical decision.*

<sup>1</sup> See <https://oxe.health/cqc-cwpt>

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