



Welcome to the Rainwise family

**RAINWISE HANDOVER BOOK 2017-2018**



Its time to start swimming & Enjoy your Rainwise  
swimming Pool.

**1125 Sydney Road Coburg North 3058**  
**03 9354 9666**  
**1. Chloromatic Timers & Settings**



Yes ☐

**IMPORTANT - 1 to 2 times a year you will need to unscrew your chlorinator cell (opposite thread) and put in a 10L bucket of water with 1L of acid. Check your manual for more information.**

1. Your percentage dial of the chlorinator found in the top right hand corner allows you to control the chlorine output in increments from 10% - 100%. A good way to gauge this is a weekly test on your handy 4.1 Test kit found down below in the "Understand your water chemistry guide.
2. Your times can be found next to your 2nd LED Screen on the bottom right hand corner. We will set up your times of course however you will need to change these at the end of summer & Start. Starting with your clock & Moving your way down. Press the up or down button once for 1 minute & hold for 10 Minutes.
3. You can either leave your chlorinator in Automatic mode which will run your times automatically OR Simply flick down to Manual for when you are cleaning your pool with your vacuum & Hose.
4. Your operation lights will begin green however if the lights go red it means either not enough water is flowing through your chlorinator cell OR The salt level is low. Check below for pump care.

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## **2. Pump maintenance**

**IMPORTANT - Your pump must always be full of water to avoid the chance of running dry! See steps below & On filter guides for helpful tips on priming your pump.**



1. As you are a new pool owner & No 2 pools are the same, we recommend you check your pump basket weekly to gauge how quickly it fills up with leaves and other debris. From there simply turn your system **OFF** & Turn your pump lid counter clockwise to open & Simply empty the basket.
2. Once emptied simply put the basket back in and close the lid clockwise. This can sometimes result in a loss of water in the pump, refer to the "Filter maintenance guide below" for more details.

Yes ☐

### 3. Cartridge Filter maintenance guide



Yes ☐

**IMPORTANT - When cleaning your filter DO NOT use a high pressure system, only clean with normal Mains pressure.**

1. On the top of your cartridge filter you will see a pressure gauge, this is a round unit that test's the pressure in your filter to let you know when it needs a clean. Typically you want your pressure between 50-80KPA Which will be clearly listed. If the pressure rise's above 100KPA it means its time for a clean.
2. To clean your filter, simply **TURN OFF** the equipment & release the pressure by unscrewing the little yellow air bleed valve found on top of the filter until the air is fully released. From there you need to lift the black lever on the filter found on the yellow locking ring and simply unscrew the ring until lose enough to lift off.
3. Now its time to pull of the top lid & Take out the cartridge, hose it down until clean. Once a year you should use a filter degreaser to extend the life of your filter.
4. Now simply, put the cartridge back in the filter. Put the lid on & screw the yellow locking ring slowly until you hear the level click (**Don't over tighten**) After this you will need to unscrew the little yellow air bleed valve again to push out any air that may have entered the system when cleaning the filter to re prime the pump.

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### 4. Sand/Media filter maintenance guide

**IMPORTANT - Make sure your system is always OFF before turning the valve on top!**



1. A sand filter works by flow, not pressure so it rely's on a regular back wash & Rinse. To best gauge your filter pressure we recommend checking your filter weekly. When the filter pressure seen on the pressure gauge jumps above 100KPA it means its time for a clean.
2. First step is to **BACKWASH** this is done by turning your pool system **OFF**! Pushing your lever down and moving to the backwash notch of the white multi port valve found at the top of your filter & Turn your system back on. Backwash for roughly 30 seconds to 1 minute for best results.
3. Second step is to **RINSE** after you have finished backwashing turn your filter back to **OFF** & Simply turn your valve the same way as the last step to RINSE! Then turn your system back on & keep an eye on the clear slip on the waste line fittings until the water is clear (30seconds to 1 minute)
4. Third step after making sure the system is back **OFF** is to turn the valve again the same way back to FILTER. The filter will run at the times set on your chlorinator.

Yes ☐

## 5. Light functions



Yes ☐

### IMPORTANT - Your wireless remote control is not fully water proof

1. To use the wifi remote given with your lights simply hit the ON button found in the top left hand corner of the remote.
  2. To scroll through your colours simply place your finger anywhere on the colour touch ring.
  3. To change your modes from flashing, dimming in & out simply press the “M” + OR -
  4. To change the brightness of your light simply press the “B” + OR -
  5. to change the speed the settings on step 3 simply press the “S” + OR -
  6. To download the APP to use your smart phone OR Smart device to control your lights, simply download the APP found in your phones store app under PAL TOUCH.
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## 6. Robotic Pool Cleaners

**IMPORTANT - Robotic cleaners are NOT designed to live in the pool. It is import to take your cleaner out of the pool rather than leaving it in for long amounts of time.**



Robotic cleaners are one the best additions you to your swimming pool, cleaning, scrubbing and scanning your pool surface automatically. However you do need to do just a few things to keep your robotic friend happy :)

1. Remember to take your pool cleaner out of the pool to avoid chlorine damage and break down.
2. Remember to run your hands along the lead after a use at least once per week to prevent long term cord tangling.
3. Empty your basket after every use, even if you didn't have anything this will help you understand how often it needs to be done.
4. If you have a X40 cleaner with the WIFI compatibility you can simply ump into your Google play store OR Apple store to download the My dolphin app & Simply sync the 2 by standing next to the cleaner & Pressing SYNC. Also refer to your manual for more helpful tips if needed.

Yes ☐

## 7. Handover equipment



Yes ☐

**IMPORTANT - When using your pool hose found in step 2 it is easy to loose prime, a tip for this is to hold the end of your hose on your pool return to fill the hose with water before placing it in the skimmer box.**

1. **LEAK RAKE** - To attach your leaf rake to scoop the top of the pool, simply attach it to your pool pole by holding in the 2 clips found at the end of the pole and push in until you hear the click.
2. **HOSE** - As mentioned above simply hold the end of your hose on the jet in your pool to fill the pool hose with water. After this simply attach it to your vacuum head.
3. **VAC HEAD** - To vacuum your swimming pool floor, simply attach the hose to the top of your vacuum head & Pole to the clip in part of the vacuum head.
4. **BROOM** - To use your broom simply hold the 2 springs down on the pool pole again until the pole clips into the hose.
5. **TEST KIT** - (Please ask your technician on handover for tips OR Simply call the shop on 03 9354 9666 for information on this tip)

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## 8. Valves & Hydraulics

**IMPORTANT - It is vital that your valves are not played with & The flow of water is not interrupted.**



1. Depending on how complex the system you may have valves in place to direct the water flow to different lines of the pool system. This will allow you to control the flow for different reasons. It is extremely important that the valves are open to correct way otherwise it can result in damaged equipment, burst pipes & more.

Feel free to call the shop if every in doubt on 03 93549666.

Yes ☐



## 9. Swimming Pool & Stand pipe



Yes ☐

**Stand pipe** ———>

**IMPORTANT -NEVER empty your fibreglass swimming pool without consulting Rainwise Pools + Always check the level of water is your stand pipe.**

1. It is important to check your **stand pipe** seen in the photo above which is typically installed at the end of the pool. This is a must & We recommend a weekly to twice a week check just for the beginning at least to be sure as every pool & property is different. If there is water in the stand pipe it needs to be pumped out. You can either purchase a pump from Rainwise OR your local trade store.
2. **NEVER** empty your pool. Fibreglass swimming pools are not designed to be emptied, so before dumping more than 1/3 of your water please call us on 0393549666 for further advice.

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## 10. WATER CHEMISTRY

**IMPORTANT - It is extremely important to keep an eye on your swimming pool water to ensure a safe, comfortable & Healthy swimming environment all year around.**



1. Rainwise can keep this short & Simple offering both on site pool servicing at special prices & FREE water testing in store however if you would like to do it yourself you are provided with a FREE 4in1 test kit with your pool purchase which will be explained on site at your Handover & Of course you can call us on 03 9354 9666.

2. The most important things to keep balanced on your swimming pool are your PH Levels and Chlorine levels, this can be easily tested with your 4In1 test kit & adjusted with the correct chemicals.

3. To ensure safe water we recommend a once per month water test in a swimming pool shop in winter & Once a fortnight water test in Summer.

Yes ☐