



INNOVATION FOR YOUR JIVE COMMUNITY

Products designed to enhance
& extend your community



social edge
CONSULTING

At Social Edge we pride ourselves on creating products and services that continue to add innovation and value to your online community.

Check out the products and services we offer to continue to extend and enhance your community.

Products

- **Solutions**
 - EdgePack
 - Curate
 - Discover
 - Guide
 - User Management
- **Integrations & Add-ons**
 - Collaborate
 - Customer Support
 - User Engagement
 - Other Integrations

An illustration on the left side of the slide shows a person in a blue shirt and dark pants standing on a red ladder. They are reaching out towards a large red gear. In the background, there are several other gears in shades of blue and purple, some with dashed white lines around them, suggesting motion or a complex system. The background is a solid blue color with some lighter blue abstract shapes.

Solutions

From tiles and widgets to integrations and add-ons, we develop products to create added functionality for community managers, admins and users. Browse our suite of currently available products or contact us for development of features tailored to the needs of your platform.

EdgePack

\$12,500 / year

With our expertise in building repeatable solutions with broad appeal across industry verticals, we are now offering our EdgePack for \$12,500 annually – a significant bundle deal in lieu of purchasing each tile individually.

EdgePack can exponentially improve your community. It includes:



Accordion



Mosaic



Activity



Navigation



Blog



Place Grid



Event*



Search



Hero



Slider



Ideas



Video

*Event tile is coming soon!



Curate

1 Hero Tile

\$4,000 / year

Connect users to top content. Display calls to action with linked images or actionable links paired with icons.

2 Mosaic Tile

\$5,000 / year

Visually curate news and define elements of each story with categories, header text, or showing the number of likes and comments.

3 Multi-language Banner

\$4,000 / year

Present promotional and/or curated content to community users in English or French, based on their preferred language.



Dina Vekaria

Global Community
Manager

Pearson

*"Visual tool for storytelling! The **Mosaic Tile** has been a huge hit in our community, Neo. It's a great visual for sharing stories and highlighting top stories in our community. The tile configuration itself is really user friendly."*



Curate

4 People Tile

\$3,000 / year

Display members in a list with profile field details. Configurable to show new members who have joined in the past 30-90 days as well as set minimum and maximum number to display.

5 Slider Tile

\$3,500 / year

Rotate timely and important news, announcements, and more, on a homepage or landing page.

6 Video Tile

\$4,000 / year

Display an individual video or curate a set of videos from a specific place in your community or external source.



Daniel Mudgett

Vice President, Learning & Collaboration Systems

Medidata Solutions

"We probably use the Hero tile the most of all the Social Edge tiles. It works really well for us as a standard cornerstone element on a wide array of places home pages. It helps users with a consistent layout and know what to expect where in terms of navigation for key CTAs. We get a lot of positive feedback on how this tile looks and operates. It also allows us to use a lot fewer HTML tiles for a similar visual effect."

5

10 TIPS FOR GETTING STARTED IN OUR COMMUNITY

READ THE TIPS

4

Welcome New Hires



GABRIEL PEREZ
HIRING MANAGER
HR



CORA HARRINGTON
DATA ANALYST
IT



LORETTA BRYAN
SENIOR DEVELOPER
IT



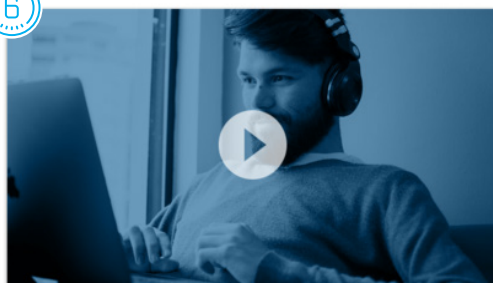
ANDREW DAVIS
SENIOR DEVELOPER
DEPARTMENT



MABELLE CLAYTON
SENIOR DEVELOPER
IT

LOAD MORE

6



Staying Focused When Working From Home

Justin Smith - posted 5.24.19 in Workplace

In recent years, there has been an increase in animal hunting whether it be for the protection of farmers' livestock or to protect cities from wandering creatures. In Yellowstone National Park, they have decided to introduce wolves back into the environment. See how this introduction has impacted the geography at Yellowstone National Park.

3 5

Bookmark Share Download

Discover

1 Activity Tile

\$4,500 / year

Dynamically pull activity streams onto a homepage or any space, group or project page.

2 Blog Tile

\$3,000 / year

Visually display blog posts on a page and pull in details, including title, excerpt, images, and author avatars.

3 Content Tile

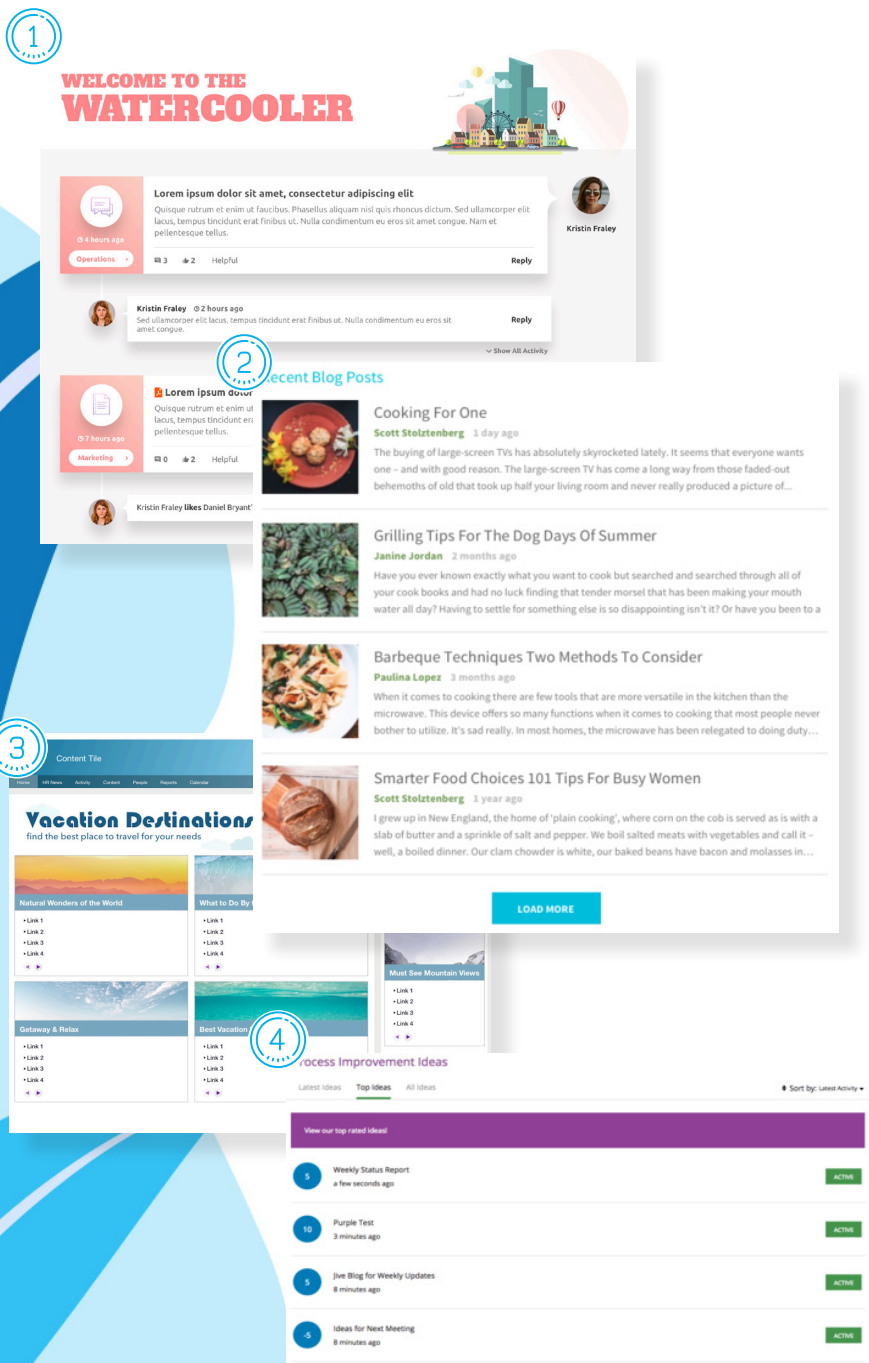
\$3,000 / year

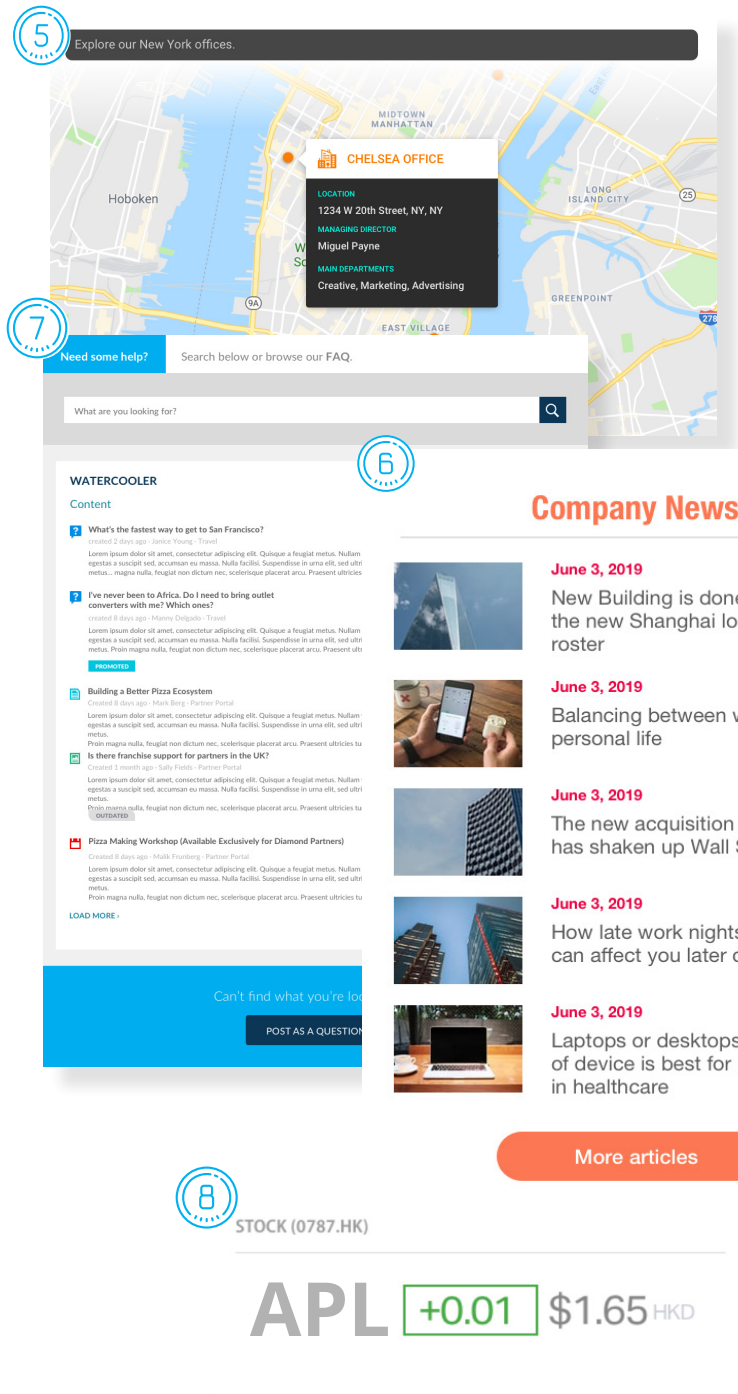
Display content specific to a community user's location based on permission groups, tags and places.

4 Ideas Tile

\$3,500 / year

Dynamically showcase ideas in your community and add tabs to organize them by stage, place, tags or date.





Discover

5 Interactive Map

\$3,000 / year

Display office locations, contact details and more using Google Maps API and your organization's profile information.

6 RSS Tile

\$4,000 / year

Our RSS Tile enables you to pull in public RSS feeds from external websites including feeds, social media, etc.

7 Search Tile

\$5,000 / year

Fully skinnable and adaptable to your brand, this tile can be used on a homepage or any place landing page.

8 Stock Ticker

\$1,500 / year

Displays a stock ticker in a tile using financial data feed from a third-party source information.

Guide

1 Advanced Custom Menu

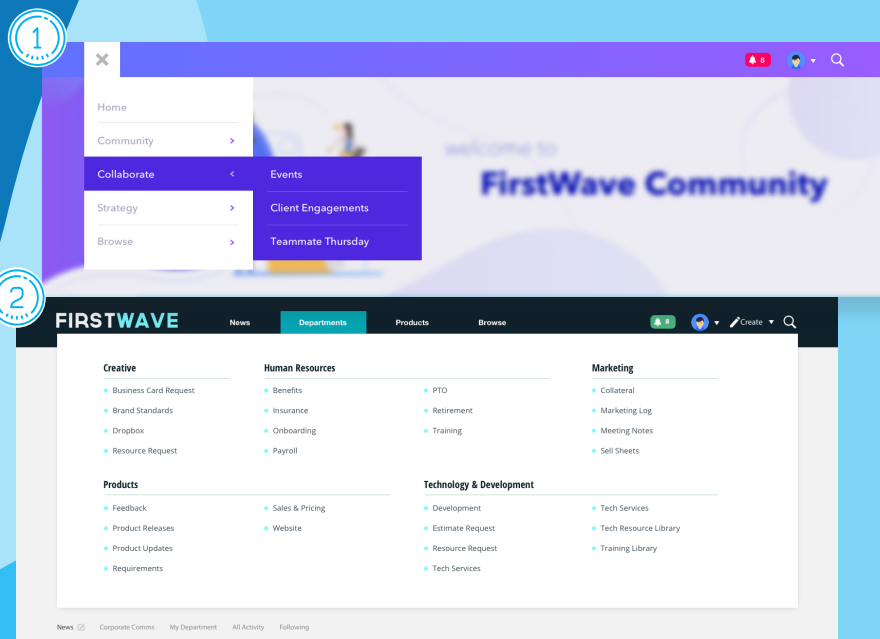
\$15,000 / year

For hosted/on-prem communities, we offer a plugin to update navigation elements for one or multiple menus per community. Includes an area for custom HTML and CSS styling.

2 Custom Menu

\$2,500 / year

For cloud communities, we provide HTML coding to incorporate a custom navigation menu for the desktop view into the Jive theme. Yearly support and up to four links updates.



Guide

3 Accordion Tile

\$3,500 / year

Organize links into expandable sections so you can visually group content within each section.

4 Navigation Tile

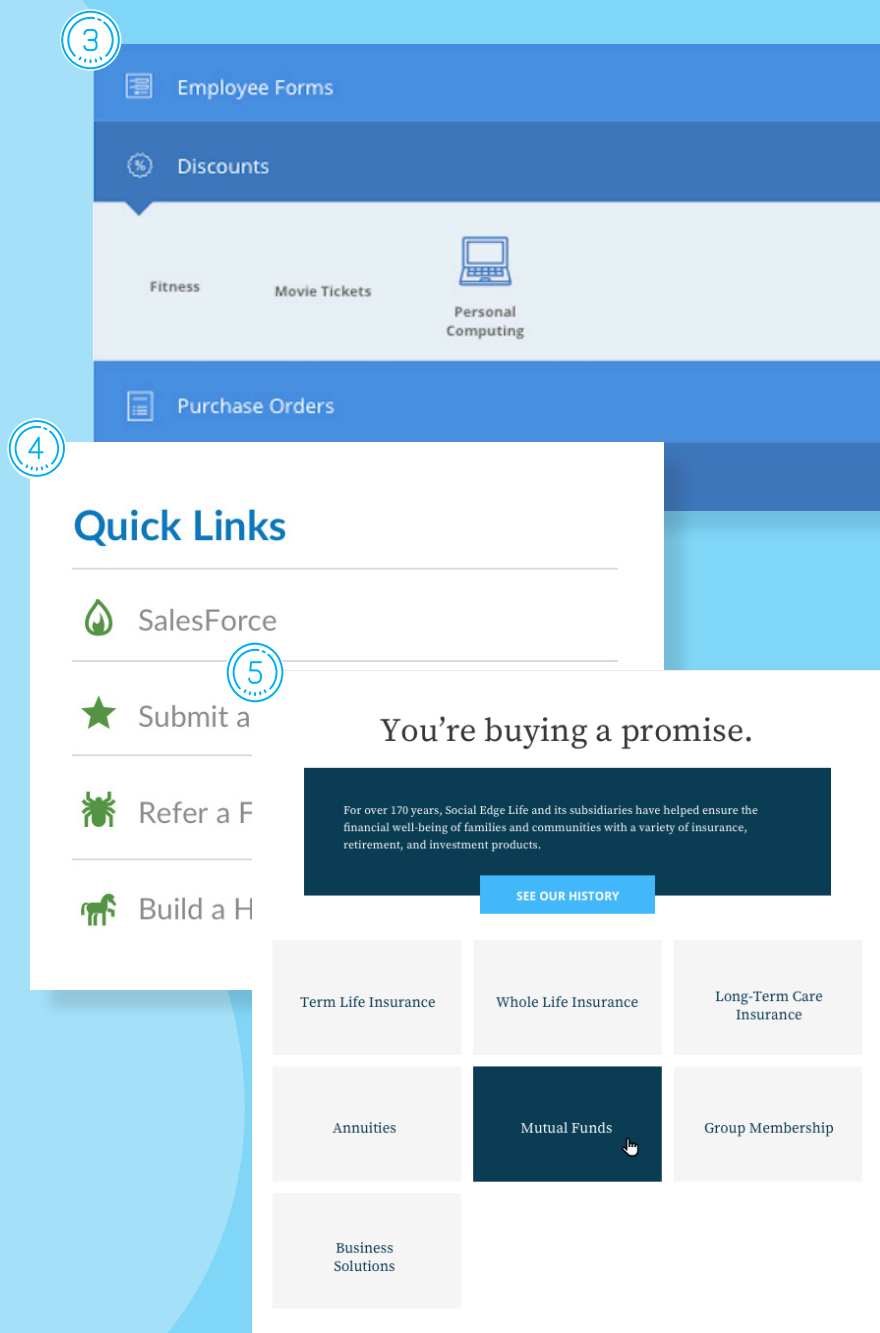
\$3,000 / year

This tile is probably our simplest and most fundamental. It offers an easy and elegant way to present important links paired with icons in a wide or narrow column.

5 Place Grid Tile

\$3,500 / year

Highlight key places with a clean and compelling grid view. This place-based tile pulls in any spaces, subspaces, groups, or projects that you choose – automatically or manually.



User Management

① Auto Permission

\$3,000 / year

With our Auto Permission Tool, you can automatically add community members to Jive permission groups based on their email address.

② Auto Subscription

\$3,000 / year

Automatically have users follow or join specific places and groups. Provides admins with a flexible and simple way to match user profile values to places they should be subscribed to.

③ Avatar & Photo Importer

3,000 / year

Bulk update avatar and profile photos. Use to sync or update profile photos of users in Jive with official corporate headshots, or sync with member photos or any set of avatars.

④ Data Exporter

\$3,000 / year

Export all of your Jive user objects, including custom profile fields, as a CSV. Data can be fed into other tools, or exported directly to a Microsoft SQL Server.

⑤ Data Privacy Pack

Inquire for pricing

Our Data Privacy Pack (DPP) allows administrators to manage and respond quickly to any data concerns or requests. It also gives users the ability to request, anonymize, or withdraw consent to their personal data.

⑥ Data Sync & Importer

\$8,000 / year

Bulk import and update user profile data from a CSV file. Use in conjunction with an export from an internal HR system, allowing you to keep Jive user data in sync with the official data source.



Integrations & Add-ons

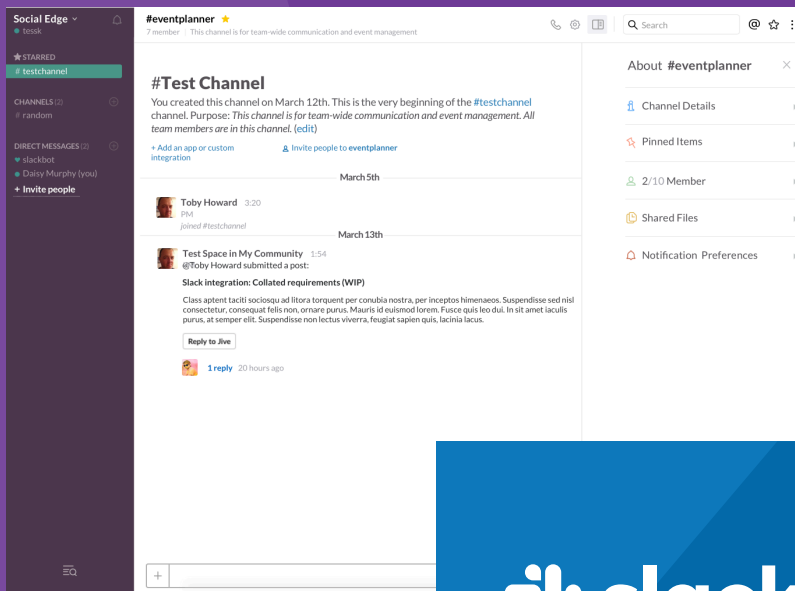
Our team of experts can guide you through the process of merging your external systems with your online community platform.

Collaborate

Slack for Jive

\$10,000 / year

Sync your Jive space or group to a Slack channel. Easily share Jive content either directly with a colleague in Slack or into a channel and search for Jive content in Slack without having to leave Slack.



Customer Support

① Live Chat Integration

\$4,000 / year

Our Live Chat Integration pops up a third party chat window from your community platform. The integration set 3-4 customer IDs to get to the right agent. Supported providers: Salesforce LiveChat.

② Salesforce Integration

\$25,000 / year

This connector allows users to submit a trackable support case in Jive. Cases are then pushed to Salesforce for managing and resolving. Useful for B2C and B2B support scenarios and your internal help desk. There is also a knowledge-base sync.

③ Zendesk Integration

\$25,000 / year

This connector allows users to submit a trackable support case in Jive. Cases then get pushed to Zendesk for managing and resolving. This is useful for B2C and B2B support scenarios and your internal help desk.

User Engagement

① Kazoo (Highground) Integration

\$5,000 / year

Integration of HighGround (Kazoo) recognition. Displays a stream of recognition content, including giver (name), recipient (name), recognition (type, icon, message), and date.

Other Integrations

① Deltek Integration

\$15,000 / year

Integration of Deltek Vision content into Jive using an app canvas. Displays project data in wide and narrow formats. Default fields are provided but selected fields can be modified.

② Totara Integration

\$5,000 / year

Integration of Totara LMS data displays upcoming courses, transcript, etc. Our Totara Integration requires Totara LMS license.

ABOUT SOCIAL EDGE CONSULTING

Social Edge is a consulting company founded in 2012 that focuses on serving businesses interested in the community and collaboration industry.

We are a full-service business and technology organization that has implemented over 500 communities. Our clients include companies of all sizes and span nearly all industry verticals. Since we have been in business, we have assisted dozens of organizations migrate their existing communities to new software platforms.

Our business and technical skills include: community implementations, adoption strategy, community management, design (UX/UI), and a full set of technology skills, such as data migrations, 3rd party integrations, and platform extensions.



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