Terms and conditions of Use for NegotiationGlobal.com

1. The following terms and conditions apply to the users of any on-line learning material contained within the Negotiation Global website. By accessing and using any of the materials you are agreeing to these conditions.

Who we are

Negotiation Global Ltd is a registered company in the United Kingdom, company number: 12714021. Its registered office is: 1 Gun Back Lane, Horsmonden, Kent, TN12 8NL If you have any queries, please direct them to info@negotiationglobal.com The terms 'us' or 'we' refer to the owners of the website. The terms 'you' or 'your' refer to the user of the website.

Limitation on Use

2. The information contained within the website is for your information and is subject to change. You may not distribute, reproduce or modify the content without written consent and you agree that any use of the website is not for any unlawful or prohibited purpose and you will comply with all applicable laws and regulations.

Liabilities

3. Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It is your responsibility to ensure that any product available is appropriate to your needs. We are not responsible for any direct, incidental or consequential damages arising from your use of the website or any of the associated products. In addition, you agree to indemnify us from any claims, damages, losses or liabilities that arise as a result of your use.

Intellectual Property

4. All content on the site including all text, graphics, logos, images, audio and video is the property of Negotiation Global and is therefore protected by the relevant laws. On occasion our website may include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s) and we have no responsibility for the content of the linked website(s).

Privacy and Data

5. For details on how any personal information is used, please refer to our Privacy Policy.

Misuse

6. In the event of misuse of our website, we reserve the right to terminate any access or licence without notice and at our sole discretion.

Changes in Terms and Conditions

7. These terms and conditions may change or be updated at any time. These changes will be posted on the website. Your continued us of the website shall be deemed as your acceptance of any updated terms and conditions.

Complaints

8. Should you have any cause for complaint, please put this complaint in writing to the following email address: info@negotiationglobal.com, we commit to resolving any issue as quickly as possible. In pursuance of this we commit to responding to your initial mail within 14 days.

9. **Fees**

When enrolling for any online product from our website, full payment is required through the payment portal on the website. No other forms of payment can be accepted.

Once a booking is made, refunds will not be made where you do not complete the course or the allotted time expires.

Training products are exclusive to the individual and are not transferable. Breach of this condition will result in a termination of any agreement and may result in legal action. Should there be exceptional circumstances preventing you from completing any training as above, we will consider reasonable requests for the refund of fees paid. Any such refund will be at our discretion.

General Terms

- 10. These terms and conditions are a contract between you and us. No other person shall have any right to enforce any of the terms.
- 11. Each of the paragraphs of these terms and conditions operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
- 12. This agreement shall be governed by and construed in accordance with English law and the parties agree that the English courts shall have non-exclusive jurisdiction in relation to this agreement. However, if you are a resident of Northern Ireland, you may also bring proceedings in Northern Ireland, and if you are a resident of Scotland, you may also bring proceedings in Scotland.