



HAUSER AUTO

COMPANY PROFILE 2022

Providing The Best Services To Our Clients





Welcome to **HAUSER AUTO**

Who we are

Hauser Auto has offered superior vehicle repair and maintenance for more than twenty years. We have built an understanding of our customers and their vehicles. At Hauser Auto, we go the extra mile for our clients. We don't only aim to understand what your vehicle requires, but we also aim to understand you as an individual.

From our establishment in 2001, we have continued to grow from strength to strength as a dedicated and experienced professional vehicle repair and maintenance workshop with over 20 years of local and international experience. There is no one better to trust with your vehicle service or fleet maintenance requirements. Kenneth Rabalao, our assistant manager, remains dedicated and is an asset to the company. He works well with every person he comes into contact with and will take your personal needs seriously.

Peter Aphane, our Workshop Manager, is equipped with incredible technical skills and has extensive knowledge about all the vehicles that we service.

Placing your trust in Hauser Auto will not only give you peace of mind and keep your vehicle on the road but will also provide a worthwhile customer experience.

Our Vision

Fastest turnaround times in the industry! Here at Hauser Auto, we understand that owning a fleet means that every second is valuable.

When even one vehicle is experiencing a problem, the entire business is affected. That is why we aim to produce the fastest turnaround times in the industry while ensuring that the vehicles in our care stay in optimum condition.

High standard vehicle repair services! A fast turnaround time should not compromise the level of service provided. Here at Hauser Auto, quality service is as important as how fast we get the work done.

Keep costs to a minimum! We also understand that money plays a role in fleet ownership. We aim to keep your costs at a minimum to cater to your budget needs in the best way we can.

Our Mission

We aim to become the mechanical workshop that vehicle and fleet owners trust. With our premium services, fast turnaround times, and cost effective prices, we want owners across the board to know that Hauser Auto is the vehicle service centre you can rely on. We want to be your first choice when your vehicle, truck or bakkie needs service or repairs.

**A service with a
SMILE!**

www.hauserauto.co.za

WHY YOU SHOULD CHOOSE HAUSER AUTO

Servicing And Repairs To All Makes Of Vehicles Are Done With High-Quality Workmanship To Ensure Long Lasting, Hassle-Free Driving And Safety On Our Roads. No Matter The Size Of Your Fleet, We Keep Your Business Running.

Attention to detail

In this line of work, having an eye for detail is vital. Engines and vehicles consist of parts that fit and work together in a particular way. To avoid damaging the integrity of each vehicle's system, one needs to keep an eye on the small details.

Excellent Customer Relationships

In any service providing entity, the relationship between the provider and the customer is vital for a good outcome. It is important to us that you feel respected and understood. It is not just your vehicle that we look after.

Professional Workmanship

We take pride in the work that we do. We deliver the final product to our customers as good as new; if we need to take a vehicle apart, we will take extra care when we put it back together.

Ongoing Client Communication

We understand that time is money and that you will be concerned about how far along we are in the process of servicing or repairing. That's why we make it a point to maintain constant communication with you, so you won't need to ask these questions in the first place.

Minimal Downtime

That's it! We reduce your operating costs, limiting your vehicle's downtime and keeping your company running as efficiently as possible.

Superior Workmanship

Our Team's Attention To Detail Enables Us To Offer Our Clients The Fastest Turnaround Times To Keep Your Vehicle On The Road

Support 24/7

With Just One Phone Call Or Text, We Take The Stress Away From The Experience Of A Breakdown. We'll Have You Back On The Road In No Time

www.hauserauto.co.za



Our **SERVICES**

RMI And AA Accredited, Hauser Auto Services Is Fully Equipped With The Latest Wireless Bosch Diagnostic Equipment That Rapidly Pinpoints Any Auto Electrical Faults In Any Vehicle.



Fleet Maintenance

Our understanding of the needs of fleet owners gained over many years of operation enables us to assist in keeping car maintenance costs well within budget. As Toyota and Hino specialists, we also carry out a series of additional checks for preventative maintenance. We take the stress away from our fleet managers when they experience a breakdown, with one phone call to us, we have their back on the road in the shortest possible time frame.



Vehicle Service

We have a service plan that can kick in immediately after your car maintenance plan has expired. Our specialised car servicing and repairs are carried out by our team of dedicated expert mechanics at our Alberton workshop. We also offer customised fleet maintenance service packages since each client has different requirements. Our pick-up and delivery service also frees you to fulfill their normal daily activities while we take care of your car. On completion of work, all cars are valeted in our fully equipped wash bay.

Mechanical Repairs

At Hauser Auto, we carry out major & minor mechanical repairs on all cars, bakkies and trucks. Reducing your car's downtime is our priority.

Auto Electrical Repairs

We use the latest wireless Bosch Diagnostics equipment that rapidly pinpoints auto-electrical faults in your car so we can address them urgently.

Breakdowns & Recoveries

We take the stress away from the experience of a breakdown. With one phone call, we'll have your vehicle back on the road in the shortest possible time frame.

Diesel Specialists

Through years of expertise, training and knowledge, our diesel mechanics ensure that your diesel engine is always in optimum running condition. Although we are Toyota and Hino specialists, we still carry out repairs and maintenance on all diesel makes and models.

Engine Overhaul

Our engine overhauls are executed with precision, whilst adhering to OEM standards and guidelines. We give a 6 month guarantee on all of our engine rebuilds.

Pickup & Delivery

Our pick up & delivery service frees you up to focus on your business. On completion, all vehicles are valeted and sanitised in our fully equipped wash bay.

Road worthiness Certification

Does your fleet require its annual Certificate Of Fitness (COF)? We will have your vehicle collected, certified and delivered to your specified location.

Vehicle maintenance made easy

QUICK AND HASSLE FREE BOOKING

Servicing And Repairs To All Makes Of Vehicles Are Done With High Quality Workmanship To Ensure Long Lasting, Hassle Free Driving And Safety To Our Roads. No Matter The Size Of Your Fleet, We Keep Your Business Running.



BOOK APPOINTMENT

You Can Visit Our Workshop Or Give Us Your Home Or Office Location To Take Advantage Of Our Pick-Up & Delivery Service



GET A QUOTE

We'll Assess The Health Of Your Vehicle Or Fleet And Carry Out The Necessary Repairs To Keep Them In Optimum Running Condition



COLLECT OR WE DELIVER

No More Waiting - We Notify You Once Our Work Is Done And You Can Either Collect, Or We Can Deliver To Your Specified Location.



We're here for all your motoring needs
Meet our **TEAM**



Andrew Thurston
Chief Executive Officer (CEO)



Kenneth Rabalao
Assistant Manager



Peter Aphane
Workshop Foreman



Virtual business card
ready to scan and capture



HAUSER AUTO

Contact Details

Tel: 011 900 3961 | **Cel:** 082 327 7802

Email: andrew@hauserauto.co.za

Web: www.hauserauto.co.za

Address: 10 Weyers Road, Alrode South, Alberton, 1451
South Africa

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082 327 7802

