



HANRAHAN HEALTH

THERAPY SERVICES

September 2022

Client Newsletter

"The purpose of life...is to be useful, to be honourable, to be compassionate, to have it make some difference that you have lived and lived well." - Ralph Waldo Emerson



Our Team Values

1. We strive to make a difference everyday
2. We show compassion and kindness in everything we do.
3. We follow through on what we say we will do.
4. We serve our clients with passion
5. We inspire each other to be the best we can be.
6. We embrace growth and learning.



What is news at HH?

1. New Team Member news –

- Welcome to our newest OT team member Elise (OT – Bowral – Tuesdays and Thursdays, and Campbelltown – Monday/Weds/Fri)



2. Anniversaries / Celebrations – In the past month we have celebrated:

- 8 year anniversary for the extraordinary Sooz!



- 1 year anniversary and Baby Shower for Shayla – we wish you all the best for baby number 2 – we can't wait to meet her!



- Birthdays for Bella and Ina!



- Wedding – congratulations to Georgia H (one of our OTs) who celebrated her wedding on Saturday!



3. **Feedback** – So much feedback received lately – thankyou to all of our clients for your feedback. We truly welcome your thoughts and ideas – on how we can keep improving so please keep sending your feedback through to kate@hanrahanhealth.com.au or via our suggestion boxes in each clinic or via your therapist or via our website. We are very open to feedback or complaints so we can continue to improve. So please reach out if you have anything to share about your experience with our service.

Policy and Procedures

In the last month:

- Our AHA session length rolled out to 65 mins minimum (with 20 mins billable admin time to allow for progress notes and emailing update to

client and other professionals) with free access to our video home practice program for weekly clients.

- We have been busy preparing for our upcoming NDIS mid-term audit on 12th September- 16th September. Part of this audit includes interviewing clients about our services and reviewing client files. If you would like to OPT OUT of being involved in the audit please let me know at kate@hanrahanhealth.com.au as soon as you can.

Social

What a fun time we have had this last month with Speech Pathology week / Cupcake day/ team birthdays / team lunches / work anniversaries / welcomes / celebrations/baby showers/weddings! A few happy snaps for you all!





Other news:

1. **Brilliant blogs** – In the past month we have published the following blogs / podcasts on our website so happy reading!

- **Bridget** - <https://www.hanrahanhealth.com.au/blog/texture-modified-diet-why-do-we-recommend-it>
- **Mel** - <https://www.hanrahanhealth.com.au/blog/what-is-multi-disciplinary-practice>
- **Lily** - <https://www.hanrahanhealth.com.au/blog/do-speech-pathologists-only-work-on-lisps>
- **Bella, Clarise and Louise** - <https://www.hanrahanhealth.com.au/blog/the-voice-of-health-the-role-of-parents-in-early-language-therapy>

2. KEY WORD SIGN COURSE – October 4th – Campbelltown - 1 spot left – USE YOUR NDIS FUNDS



Key Word Sign Basic Workshop

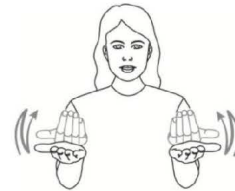
Are you a parent or carer? or educator?

Please join **Hanrahan Health** for a fun workshop to learn how to use

Key Word Sign and Gestures

to support children and adults with their communication.

No previous signing experience needed!



WHEN: Tuesday 4th October 2022 **COST:** \$350

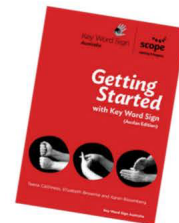
Time: Workshop 9.30 am – 4.00pm

Venue: Campbelltown clinic: Suite 2, 12-14 Warby St, Campbelltown NSW

Parking: Limited spaces in carpark. Plenty of street parking available

Places are limited so book in early to be sure of a place!

- Learn the principles of Key Word Sign
- Learn to use signs and gestures for comprehension and expression
- Learn an Interactive Sign Vocabulary 1 and 2 and fingerspelling
- Feel comfortable to use signs and gestures in everyday activities
- Gain skills to support others to learn Key Word Sign



Hanrahan Health Presenter: Sudi Gowen - Certified Practising Speech Pathologist & accredited KWS presenter

Participants will get: A *Getting Started with Keyword Sign* Book, workshop handouts and a KWSA Basic KWS certificate.

ENQUIRIES & RSVP: Email [Lisa Thomas](mailto:Lisa.Thomas) by 19th September on lisa@hanrahanhealth.com.au

3. Clinic for Good – Our last Clinic for Good was on Saturday August 20th. At this clinic we had 10 team members volunteer their Saturday morning and helped 16 clients at no cost for them. An incredible contribution – thanks to our amazing team!



Our last clinic for good for 2022 is coming up on: **Saturday November 5th**. If you are interested in attending our clinic for good, or know someone who would benefit, talk with one of our admin team members about it!

And that's a wrap from me.

Yours in growth and learning,

Kate 😊