Kenect's platform makes the process very simple for clients to review my services.

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LOVINOS

Marshall Entelisano Marshall Law Firm



# MARSHALL LAW FIRM

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# MARSHALL LAW FIRM + KENECT<sup>®</sup>

Law Firm: Marshall Law Firm

Location: Tuscaloosa, AL

Type: Bankruptcy Firm

Solutions: Business Texting, Online Reviews, Web Leads

Founded: 1998

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#### WHO IS MARSHALL LAW FIRM?

Marshall Law Firm is an experienced bankruptcy firm located in Tuscaloosa Alabama. Marshall Entelisano has helped families since 1998 and has handled over 7,500 chapter and chapter 13 bankruptcies.

#### CHALLENGE

Marshall Law Firm had challenges:

- Getting in contact with customers with extremely busy work schedules was difficult
- Constantly playing phone tag with customers for appointments, updates and questions

## SOLUTION

How Kenect Solved these Issues:

- Kenect implemented business texting so customers responded much quicker
- Texting was answered 96% of the time so the firm could focus more on their work and less time playing phone tag

## RESULTS

Kenect enables a seamless and effortless ability to communicate efficiently and effectively with my clients.

**Marshall Entelisanoi** 

Texting is the Preferred Communication Method for Clients



143 Reviews Since Starting With Kenect



**Saving Numerous Hours Per Week** 



Easy Communication and Ability to have a Ready Record of Comms