June 30, 2003

Dear Sir or Madam:

I am writing this letter on behalf of Rick Strauss and Morningstar Homes. Rick recently completed our house in Livonia Township, Minnesota. I must say that we are very happy with our new home and with the job that Rick did.

Rick is extremely knowledgeable in all facets of the building process. From start to finish, he appeared to be an expert in each area of construction. He was far more than someone who simply scheduled the subcontractors. He actually knows what it takes to complete each phase and knows what a quality job looks like. Throughout the entire process, he made it clear that a passing grade wasn't good enough, but that excellence was the final goal. Rick is very detailed conscientious and meticulous.

I was very involved in the entire building process (since I lived close by and am very particular in what I want). Rick made himself available to answer each of my questions in a way that I could understand. There were times during the construction that my wife and I wanted to change things (while the house was being framed we decided we wanted another window in our bedroom). Rick made it very easy for us to approach him with changes. In the instance with the added window, we wanted the window in a particular location that the framers said wasn't possible. Rick was able to instruct the framers how to build the window in.

I wanted to participate in the building process to help keep some of the cost. Rick was more than willing to let me do that. He worked up a schedule that built extra time in for me to complete the parts of the construction that I wanted to do. He then reworked the schedule when I went longer than expected. In the end, I'm sure it was a big headache for him. However, he was very gracious and never let on that it was even an inconvenience.

The overall cost of our house was very affordable. We shopped around and were able to get our house built with all the upgrades we wanted and better materials for the same price that other builders quoted without them. We saved tens of thousands of dollars in the end.

Rick continues to be committed to service even after we've moved in. There have been couple of things since we moved in that needed to be addressed. For example, one door started sticking a little and the well froze do to an exceptionally cold winter (not due to a poor workmanship). In each case, I simply called Rick and he contacted to appropriate people to take care of it.

I would recommend Rick Strauss and Morningstar Homes to anyone who wants the house of their dreams on a budget they can afford.

Sincerely,

Rob Rogers

Livonia Township, Minnesota