

How Sprig Electric Saves Over \$80,000 A Year With LaborChart

COMPANY NAME:

San Jose, California Sprig Electric

COMPANY TYPE: Electrical Contractor

PREVIOUS WORKFORCE MANAGEMENT TOOL:

LOCATION:

#OF **EMPLOYEES:** 1.100





THE PROBLEM

Manual Process

Sprig Electric had design-build projects across Silicon Valley; but the information about those jobs was tethered to a set of big magnetic boards at corporate headquarters in San Jose, California. Project changes and assignments — and there were plenty for the electrical contractor with as many as 700 people being managed at one time — had to be manually updated in the office or on companion boards at job sites. Superintendents were spending valuable time to physically update the boards on a weekly basis.

The magnetic boards were used in conjunction with safety software and a separate platform for payroll distribution sheets and the active employee roster. Sprig Electric was searching for a central database that could show the true cost of each project and remove unnecessary steps from labor scheduling.

CC LaborChart really does understand the works to keep customers like us.

> - Nicole Rolley, Field Administrator





THE SOLUTION

Actionable Feedback

LaborChart's cloud-based platform helps unify Sprig's field and office teams; but it was the support and product updates that transformed Sprig's labor scheduling process.

"LaborChart really shines in this area: You listen to what customers want and create new features that are not only easy to use, but actually relevant to our needs," Field Administrator Nicole Rolley says. \$80-100K **ANNUAL SAVINGS** WITH LABORCHART

Based on feedback from Sprig, LaborChart added manpower reports. Sprig could then pull data from each job on separate pages.

"It changed our lives. An improvement LaborChart made in direct response to our request saves us hours every week," Miranda O'Brien, a manager in field administration, says.

Practical Demonstrations

Sprig realized that adoption by superintendents was critical to a successful rollout of LaborChart. So, the electrical contractor pre-loaded job data and brought in superintendents separately for a demonstration on how the new platform eliminated time-consuming phone calls or physical travel with digital messaging.



THE RESULTS

Time Savings

Cloud-based labor scheduling lets superintendents update projects from their home or project site and eliminates the need for a weekly visit to the office to manually update the job board. Sprig also uses assignment alerts to tell foreman when apprentices are in class or rotating through disciplines. The push notifications replaced a cumbersome system that required calendar notifications and individual emails about the status of each apprentice in the field.

Labor Savings

With LaborChart, Sprig can now engage in meaningful value-stream mapping analysis. They understand the cost of labor from the moment of a new hire. The time once spent by superintendents and the administrative team on manual board updates — which Sprig estimates was at least two hours per week — is instead spent on job oversight and identifying potential issues in the field.



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When we compare the "before" and "after," LaborChart is a no-brainer.

Rob Valderrama
Chief Project
Delivery Officer



Sprig Electric is a Silicon Valley-based electrical contractor specializing in design-build services for electrical, low voltage, controls, fire & life safety and energy solution systems. Sprig was founded in 1970 with a commitment to exceed expectations in customer satisfaction, craftsmanship and safety.

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