

# LaborChart Simplifies Labor Scheduling for Turner

**COMPANY  
NAME:**  
Turner

**LOCATION:**  
New York City,  
New York

**COMPANY TYPE:**  
General Contractor

**PREVIOUS  
WORKFORCE  
MANAGEMENT  
TOOL:**  
Spreadsheets

**# OF  
EMPLOYEES:**  
5,600



## THE PROBLEM

Turner is a dynamic constructive services company that books \$10 billion of business and 1,500 projects each year. The general contractor, headquartered in New York City, New York, is responsible for coordinating projects around the globe.

Daily project coordination required three people each running multiple spreadsheets on different laptops. Even simple tasks, like tracking down the phone number of a laborer, required a lot of effort and multiple departments. Turner, like many large companies, had created gatekeepers to information that teams needed in the field. The construction services company was searching for a way to provide relevant information and schedule labor efficiently on projects around the world.

“ LaborChart is doing what was taking three people with spreadsheets to do. We’re doing more with less horsepower. ”

- Rocky Rose  
Trades Manager, SPO



## THE SOLUTION

### Built To Scale

LaborChart’s platform could be scaled up as Turner’s needs grew. LaborChart also gave the construction services company time to learn the product -- and evolve the product based on Turner’s feedback -- before adding additional people.

“LaborChart was flexible to fit our needs, rather than a cookie cutter approach,” Rocky Rose, Trades Manager, SPO, says.

### Shared Platform

Turner found assigning crews to be the most challenging part of operations. LaborChart gave management a shared platform for employee information and the ability to communicate that information to the right person at the right time. Turner uses LaborChart to track who is on time to a job, who is trained for a given job and existing certifications.

**31X** ANNUAL ROI WITH  
**LABORCHART**

"With LaborChart, I'm now able to spend my time where I'm most valuable to our company instead of shuffling people around on jobs," Rose says.

### Targeted Communication

Turner needed the right information to get to the right people. LaborChart offered the ability to communicate with everyone in a crew or just one person with messages and alerts. Clear lines of communication also improved the connection between the office and the field, project updates could now be made in real-time.

"For mass communication, LaborChart is the greatest tool we've ever had," Rose says.



## THE RESULTS

### Simplified Scheduling

Turner's labor scheduling process was simplified, which made it easier for change orders and adjustments to work schedules based on weather conditions or project needs. By tying assignments to notifications in LaborChart, Turner was able to improve awareness and accountability on projects.

"It's transformed our scheduling, putting our guys where they're supposed to be when they're supposed to be there," Vonda Douglass-Drake, Southeast Trade Administrator, SPO, says.

### Winning Work

LaborChart has helped Turner demonstrate professionalism to new and existing customers. Project teams have the right mix of skills, a clear understanding of assignments and the proper education and training for the task at hand.

"LaborChart helps our crews deliver what our business development guys are selling," Rose says. "It's the sort of positive perception that keeps clients calling us with new projects — not us calling them."

"I love LaborChart and I believe in it. It has made us more organized and improved our communication. We can talk to our people at all levels and get them on the same page. And the software just keeps getting better."

- Rocky Rose  
Trades Manager, SPO



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Turner is a North America-based, international construction services company and is a leading builder in diverse market segments. The company has earned recognition for undertaking large, complex projects, fostering innovation, embracing emerging technologies and making a difference for their clients, employees and community. With a staff of 5,600 employees, the company completes \$10 billion of construction on 1,500 projects each year. Turner offers clients the accessibility and support of a local firm with the stability and resources of a multinational organization.

## CONTACT US

See what LaborChart can do for your company. Want to learn more? Contact us for a demo.

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