# Rebuild Support Service Update

FEBRUARY 2021



# Registration with the RSS

The Rebuild Support Service is a free service to bushfire impacted residents that has already helped many people begin their rebuild process. If you think the service may be helpful for your rebuild, or you would just like to make contact to discuss your options, you can register by completing this form:

https://bit.ly/3ammMNY

## **RSS in your community**

The RSS team will be on the road over the coming few months, holding information sessions across the region. Come along

and find out more about how we can support your rebuild.

Keep an eye out in the next update and on our Facebook page for further information.

## Rebate schemes and funding

The Victorian and Federal Governments have announced further rebate programs to support landholders rebuilding. Landholders can apply for 3 types of rebates, totalling up to \$25,000. These rebate programs can support landholders with:

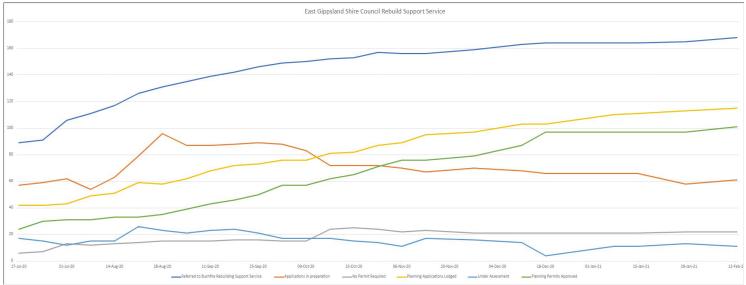
• Up to \$5,000 rebate for professional services and advice for planning or

building permits for rebuilding.

- Up to half the cost of purchase and installation of a new primary septic tank or rainwater tank system, and further full cost coverage and financial support for other costs related to primary use systems.
- Up to 80% of the cost of a full geotechnical assessment of your property, and standard soil testing report.

For more information, including eligibility criteria, FAQs, and how to apply, visit Melbourne Water's website at https://bit.ly/3jPwVWt

East Gippsland	d Shire Council Rebuild Support Service - 12 February 2021		
Referred to Rebuilding Support Service		168	
Applications in Preparation			61
No Permit Required			22
Other Status	Advice Only – No Further Action / Private Consultant	20	85
	Not Rebuilding	12	
	Planning Permit Application Approved	42	
	Planning Permit Application Lodged	11	
Assessment an	d determination of Planning Permits		
Planning Applications Lodged			115
Under Assessment			11
Planning Permits Approved		101	
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# Meet the Rebuild Support Service Team

### Morgana Te Pauae, Manager – Built Environment Recovery

Morgana Te Pauae joined the East Gippsland Shire Council in early March 2020, as Manager — Built Environment Recovery,



previously working as Program Manager with the Country Fire Authority.

With a long-standing relationship and love of the East Gippsland region and its communities that spans over 30 years, Morgana made both the personal and professional decision to return to East Gippsland to support communities to rebuild.

Morgana has over 25 years' experience working in environmental, natural resource and civil construction industries. She has a comprehensive knowledge of project management practices, regulatory compliance, emergency response and coordination, civil engineering and construction project management.

### **Caroline Larcher, Coordinator**

Caroline
Larcher is the
Coordinator
of the Rebuild
Support
Service.
A structural
engineer by
background,
she has

many years'



experience in building design and construction. She has also worked in overseas refugee programs and developing social housing for low-income families.

Caroline has come to the Rebuild Support Service with a particular interest in achieving good housing outcomes for people and communities. She is available to meet with any residents thinking about their options or ready to progress through the rebuild process.

# Jane Bailey-Ryan, Administration Officer

Jane Bailey-Ryan has been living and working in the East Gippsland area for the past 25 years.
Jane has



worked within both State and local government, with a strong background in Property Valuations, Town Planning, and Administration. She is studying for a diploma in community service and case management.

Her role within the Rebuild Support Service is to be the first point of contact and a coordination point for residents entering the service.

## Timothy Blackie, Planner

Tim has been working as a planner across a variety of rural Victorian Councils, including Murrindindi where much



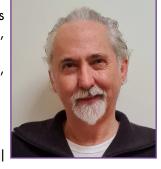
previous bushfire damage and rebuilding has occurred.

He has joined the Rebuild Support Service out of an interest in applying his work to a role where he can be useful to others and help people in a time of need to work through the aftermath of the bushfires.

As a planning officer Tim helps residents check and understand planning regulations for getting houses and other structures rebuilt. He provides planning advice and prepares planning permit applications on residents' behalf, to get these approved as soon as possible.

### Bill Collins, GIS and Data Expert

Bill's background is in Surveying, Mapping, Cartography, and Geographic Information Systems (GIS) as well as graphic



design, video, music and sound engineering.

He has worked within every sphere of private and public business: solo consulting, SMEs and global corporations, as well as Local, State and Federal government agencies, and for Defence.

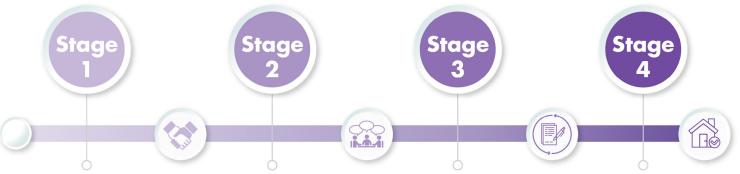
Bill started work for East Gippsland Shire Council Bushfire Recovery virtually from the beginning - at the start of February - and has been centrally involved with Secondary Impact Assessments and data collection ever since. His focus is to ensure that the data gathered from all the inspections is as true and correct as possible, accurate data being the fundamental building block for supporting the Rebuild Support Service's ongoing work with residents.

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# How we help your bushfire rebuild



### Getting to know you

The Rebuild Support Service (RSS) will contact you directly once you have completed and submitted a Rebuild Support Referral form.

The form can be completed online, at your local Bushfire Recovery Victoria (BRV) Hub, or by phoning or visiting our Bushfire Recovery Center in Bairnsdale. Case Support managers can also assist you with completing your form.

All landowners registered with the RSS will have an appointment arranged to meet with the RSS Coordinator and/or a RSS Planner.

The service provides free information, guidance and support to landowners throughout the rebuilding process, including help obtaining planning and building approval.

### **Providing you support**

Landowners will receive information and advice about the Rebuild Support Service, including, but not limited to, the planning permit application and rebuilding process.

Once registered with the RSS, landowners will receive regular updates regarding the status of their rebuild, and any necessary next steps.

The RSS team will advise landowners if a planning permit application is required or not required, and written advice will be issued to the landowner.

### **Progressing your application**

Once registered with the RSS, landowners will be guided, and where applicable, provided with advice from experts in their field to assist progression of their planning permit application.

The RSS team can prepare and submit a planning application, if required, on your behalf. The landowner will be able to track their application once lodged through the EGSC website.

### Keeping in touch

The RSS team will keep regular contact with landowners, throughout their rebuild process.

We are here to assist you, and you can contact and communicate with the RSS team at any point through your rebuild.

### **Useful links**

Obtain a copy of your certificate of title and other land documents at **www.landata.vic.gov.au** 

Find information about wastewater and septic tanks - www.epa.vic.gov.au

#### **BRV**

https://www.vic.gov.au/your-property
https://www.vic.gov.au/rebuilding-support

#### **CFA**

https://www.cfa.vic.gov.au/plan-prepare/

https://mapshare.vic.gov.au/vicplan/

#### **DELWP**

https://www.planning.vic.gov.au/policy-andstrategy/bushfire

### **VBA**

https://www.vba.vic.gov.au/consumers/bushfire/rebuilding

