

CCL **Fetch**

Leading the way in
data collection and recovery



Introduction

CCL Fetch sets a new standard in digital forensics and data recovery. It is a collections service that harnesses the very latest technology and two decades of expertise in the development of digital forensic strategies to transform the speed, ease, and cost of data retrieval.

CCL Fetch brings together in-lab, on-site, cloud-based and remote capabilities in one solution. By providing a choice of solutions and reducing the requirement to deploy experts to site, we're opening up access to any target device in the world – transforming responsiveness, reach, and affordability.

Clients get the benefit of an optimal collection strategy based on all known variables, such as device type, volume, location, sensitivity, jurisdictional obligations, time constraints and budget.

It is a great choice for law firms, in-house legal, corporate investigation teams, eDiscovery providers, indeed any organisation needing to acquire data quickly, defensibly and cost-effectively for subsequent preservation, normalisation, processing, analysis, review and/or investigation.

Our digital forensics experts will suggest the best course of action dependent on your case, implementing one or more of our CCL Fetch collection services.





Remote Collection

Collecting data from anywhere in the world - quickly and securely

CCL Fetch gives you the option to have data collected without the need for travel and with minimal disruption to your schedule.

Where it's feasible and permissible, remote collection is an attractive, convenient alternative to the typical scenario of either:

- Securing the devices manually and transporting them to a digital forensics lab to have the data extracted, or
- Having an expert analyst attend client premises, potentially overseas, and spend the necessary amount of time forensically imaging or extracting data from multiple devices.

Our Remote Team takes full control, just as they would in an on-site scenario, removing the requirement to ship hardware to the client: monitoring software performance, liaising with users or the instructing client, maintaining device and data continuity, and ensuring everything is done to a robust, defensible standard. The inherent flexibility within remote collection – no more extensive planning and scheduling of a physical collection – means a lot more convenience and a lot less stress.

CCL Fetch rewrites the remote collections playbook. Our analysts can now connect and collect data from devices located anywhere in the world – without the analyst or the target device moving an inch.

Apple macOS, Microsoft Windows and Linux based operating systems are supported. Data can be acquired from individual computers or servers, or from attached systems such as external drives, network file shares, email servers and databases.



Collecting data quickly, efficiently and simultaneously from multiple locations

Key features

- ▶ Configured for maximum ease of use and minimal disruption
- ▶ Enables collection from multiple devices at the same time
- ▶ Supports targeted data collection, with configurations based on date range, application type, file location etc.
- ▶ Secure transfer of data straight to CCL's systems, expediting the analysis phase as per the case requirements

Benefits

- ▶ Greater cost efficiency with one analyst able to collect from multiple devices simultaneously
- ▶ More rapid response to a global, multi-site collections request
- ▶ Accelerated collections phase allows analysts to get to the data sooner and report faster
- ▶ Greater device security, compliance and convenience, with no need to ship the device
- ▶ Fast and frictionless process for end user
- ▶ Minimal business disruption
- ▶ Secure by design, with data protected end-to-end



Configured for
maximum ease of
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disruption



Targeted Extraction

Selective collection of the data types and applications you need

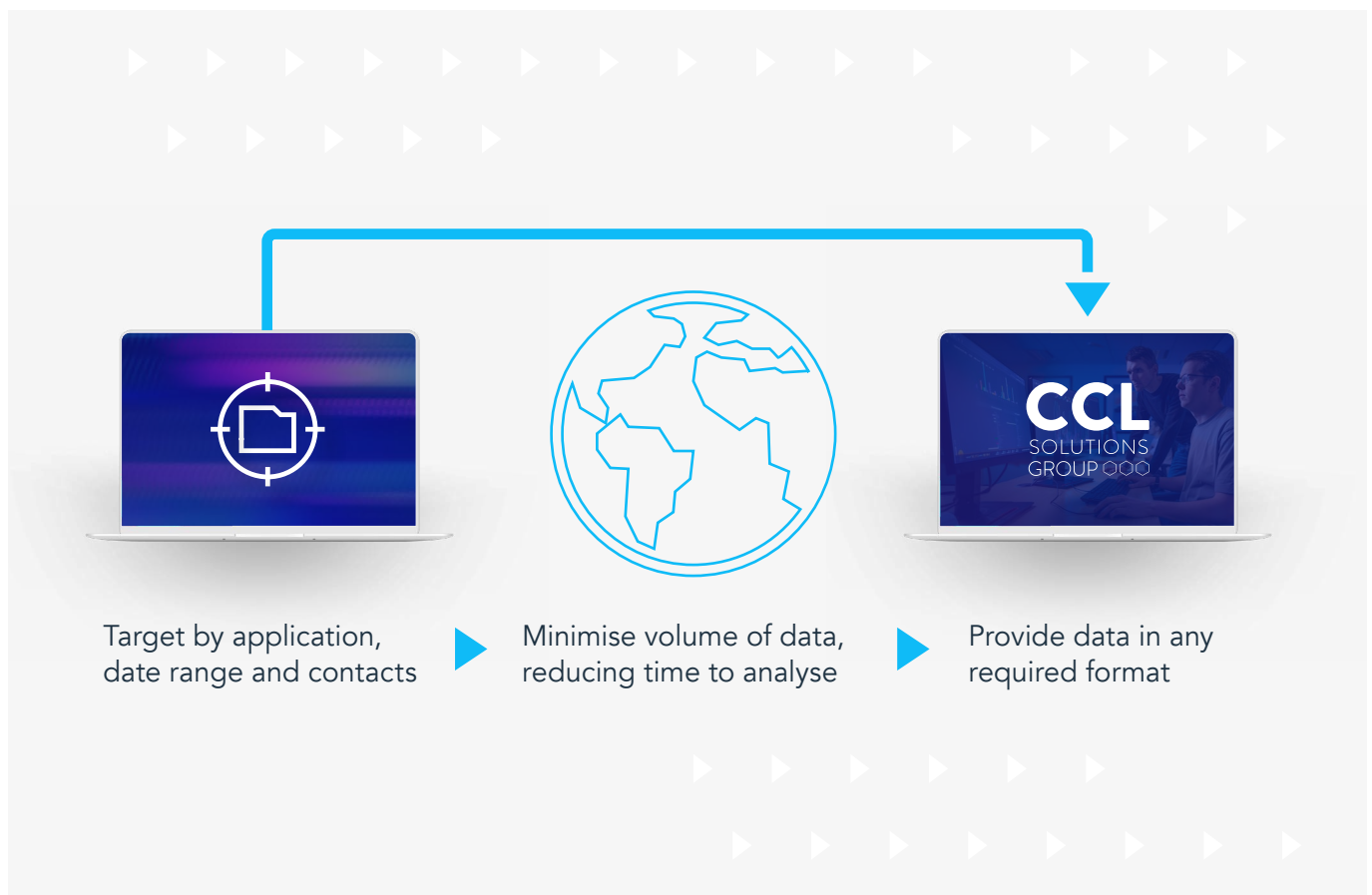
Targeted extraction goes one stage further than standard remote collection from mobile devices, helping to meet client concerns around privacy, confidentiality and compliance. It not only enables selective collection of applications or data types specifically requested by the client, but the collection process can be viewed at all times.

Remote collection from mobile devices gives us the flexibility to filter by application, date range and contacts. We use proven tools and techniques to maintain the integrity of the data collected while minimising the time taken for the resulting output and subsequent analysis.

Benefits

- ▶ Sensitive to data protection issues
- ▶ Less intrusion into personal data
- ▶ Only retain the data required for further analysis
- ▶ Lower data volumes, less processing and review time

We can normalise and provide data in any required format, including a user-friendly review format for messaging data.





Cloud Collection

Seamlessly collect data from online and the Cloud

With CCL Fetch, we can collect and preserve data from Cloud computing and other online services, whilst adhering to our high digital forensics standards.

A typical business may use productivity suites such as Microsoft 365, file hosting services such as Dropbox, communication tools such as Slack and social networking services such as LinkedIn, Facebook Messenger and Telegram. Services may be implemented using Cloud computing platforms such as Azure and AWS. Personal and business-owned devices may also be continuously synchronising and backing-up data to the Cloud.

Our experts can help you to identify and collect data from the disparate sources you may have using industry-leading preservation techniques.

Benefits

- ▶ Extracts data which is synchronised across multiple devices
- ▶ Covers Cloud services used by a business in one extraction
- ▶ Analysis of multiple Cloud services combined in one report

It is vital, in terms of completeness, to use a Cloud collection service that knows where to look and how to collect in an evidentially-sound way.





On-site Collection

On-site collections completed quickly and efficiently without compromising on quality

There will always be scenarios that call for attended on-site collections. CCL Fetch guarantees a forensic approach to collecting data in a targeted, precise and repeatable manner, however challenging the scale, conditions or timeframe.

We have the resources to support rapid simultaneous deployment to multiple sites, with expertise across a range of device/data types and the strength in depth to cover large engagements. We can also access a vast library of tools to give us the most appropriate solution for our clients' requirements, including the class-leading SPEKTOR frontline imaging solution.

The objective is always to minimise cost, time and disruption without compromising quality.

Data needs to be collected in a targeted, precise and repeatable manner.

This is thanks to:

- Experts experienced in acquiring data from a wide range of desktop computing and mobile devices for a more streamlined, discreet response
- Intelligent frontline triage of devices, reducing the volumes of data needing full imaging
- Detailed understanding of how to extract data from the most complex IT infrastructures
- The ability to retrieve data from physical and virtual servers, databases and networks, including live acquisition of data and volatile memory from running systems

Benefits

- ▶ Rapid forensic imaging of devices
- ▶ Acquisition of relevant data from mobile devices
- ▶ Retrieval of data from both physical and virtual servers, databases or networks
- ▶ Live acquisitions of data from running systems
- ▶ Acquiring volatile memory from running computers





In-lab Collection

Retrieval of data from computer and mobile hardware in our labs

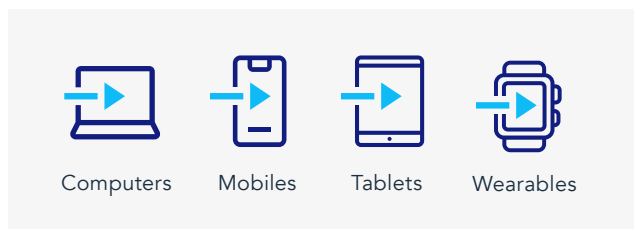
On those occasions when remote or on-site collections are not the preferred solution, devices can be brought to CCL's ISO 17025 accredited digital forensics labs for examination by our experts.

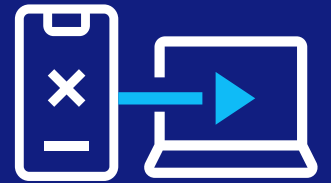
In-lab collection offers unrivalled capacity and capability across computer, mobile, tablet and wearables forensics. If it can be found, we'll find it and fetch it – fast.

Benefits

- ▶ Bespoke solutions for challenges unsupported by other industry standard tools
- ▶ Europe's largest team of experts (90+ analysts)
- ▶ Unrivalled capacity and capability for digital forensics
- ▶ Europe's largest ISO 17025 accredited digital forensics lab

Work is undertaken by Europe's largest team of experts, backed by one of the industry's most advanced R&D team and some of the most innovative proprietary tools.





Advanced Extraction

Leading the way in state-of-the-art data recovery

Advanced Extraction is CCL Fetch's next-level data recovery service, designed to help customers retrieve data from locked, damaged or unusual devices including mobile phones, computers, vehicle infotainment systems, IoT devices and more.

Using our expertise in areas such as the removal and transplantation of memory chips, customised operating systems, and password cracking, our specialists can perform extractions from devices that:

- Are not supported by off-the-shelf digital forensics solutions
- Are protected by passwords or other security mechanisms
- Have broken or missing screens, ports or other electronic components
- Have been damaged by exposure to fire, liquid or other corrosive environments.

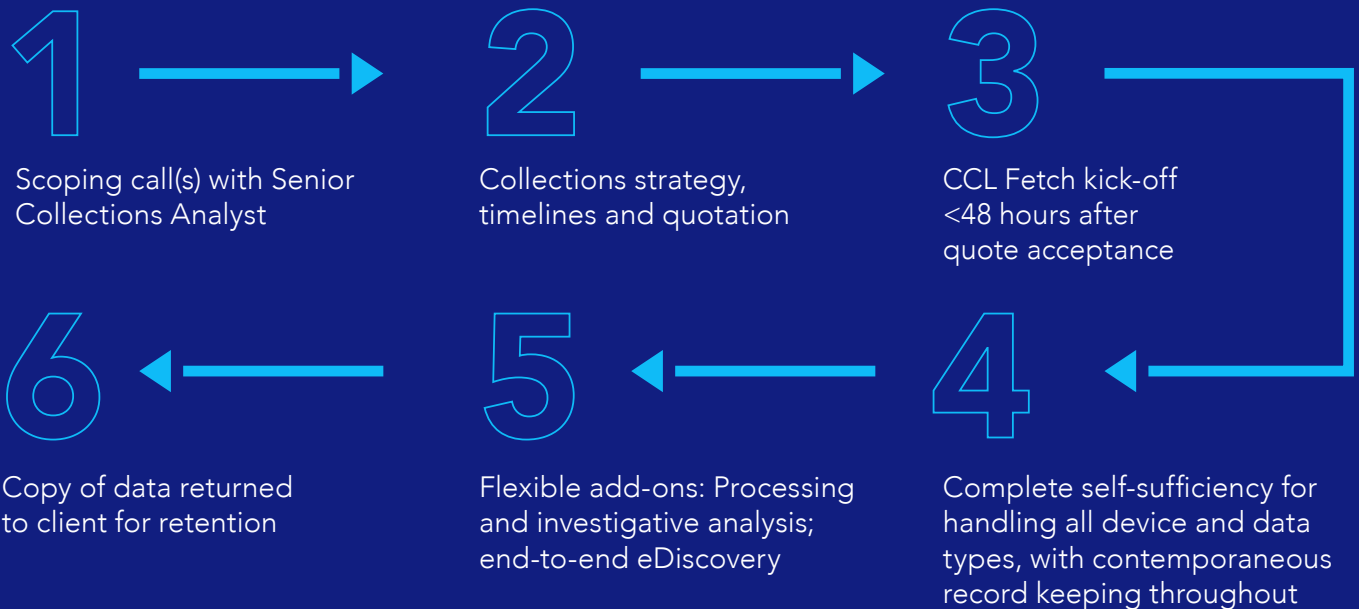
Benefits

- ▶ Bespoke solutions from our R&D team
- ▶ Experts in our field
- ▶ Data recovered from damaged devices
- ▶ Specialist data recovery technology

Our hardware and software specialists make use of industry-leading equipment, bolstered by techniques derived from our own Research and Development team.



Data collection made simple with CCL Fetch



Our accreditations



Clients that put their trust in us



Get in touch today
to discuss your data
collection needs

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and cyber security**