

# Simplifying Payments with Online Processing

Collecting payments can be tedious and error-prone with antiquated manual payment systems. The First Academy avoided major financial loss by launching a fully automated, online payment processing system with Formstack.



The First Academy is a Christ-centered preparatory school located in Orlando, Florida. The school enrolls around 1,400 students annually in preschool through 12th grade.

**Industry**  
Education

**Customer Since**  
2010

**Use Case**  
Online Payments

**Products**  
Forms

**Features**  
Payment Processing

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## Challenge

A paper-based payment system led to inaccurate data collection, inefficient work, manual labor, and major financial loss. The inability to accept online payments created a vast amount of manual data entry for the team, pushing other priorities to the back burner.

**\$60,000**  
spent per year in paper-based  
payment processes

## Solution

A completely digital payment process that eliminates paper and manual data entry. Formstack's forms offer PCI compliant Credit Card fields and secure payment integrations, like Authorize.Net.

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**The collections team would not be able to do their job without Formstack. We would need to have an additional accounts receivable and accounts payable person.**



**Tim Nethers**

Productivity Solutions Manager at Azusa Pacific University

## The Results



Minimized financial loss with an improved payment process



Processed more than \$100,000 in online payments



Created a better payment experience for parents



Launched more than 400 forms



Saved nearly \$60,000 in annual expenses



Eliminated manual data entry