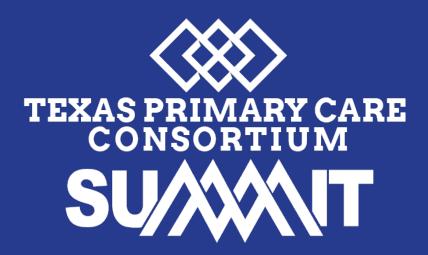


Powering Primary Care: Leading the Change for the Health of Texans October 14-15, 2021

2021 Summit Summary and Outcomes



The 2021 Texas Primary Care Consortium Annual Summit, in its 9th year, took place virtually on October 14-15, 2021. This convening owes its success to the hard work of a long list of partners, collaborators, and subject matter experts who are dedicated to strengthening primary care and improving access to primary care for all Texans.

With the theme of "Powering Primary Care: Leading the Change for the Health of Texans," the summit was not only a virtual convening for people who want to improve health and health care, but also a collaborative gathering that served as a learning lab and catalyst for primary care transformation.

### Partners and Exhibitors

**FOUNDATIONAL** 









Physicians Caring for Texans













**PathAdvantage** 



TPCC appreciates the support of our partner organizations and their investment towards our mission to advance equitable, comprehensive, and sustainable primary care for all Texans.

**EXHIBITOR** 

# Steering Committee

The Texas Primary Care Consortium is fueled by a diverse group of leaders making primary care primary by working together to address the systemic issues of health care inequities, high costs, and lack of access!

### **AMERIGROUP**

Dana Muncy Emie Young

### **BLUECROSS BLUESHIELD OF TEXAS**

Mark Chassay, MD, MEd, MBA

### **BUILDING BLOCKS PEDIATRICS**

Leigh Ann Ware, RN, CPNP

### **CHRISTUS TRINITY CLINIC**

Janet Hurley, MD

### GIANDANA HEALTHCARE CONSULTING

Kiren Giandana

#### **HEALTH MANAGEMENT ASSOCIATES**

Daniel Crowe, MD, FACP

#### **PFIZER**

Juliet Pettijohn

# RURAL & COMMUNITY HEALTH INSTITUTE, COLLEGE OF MEDICINE, TEXAS A&M HEALTH SCIENCE CENTER

Jettie Eddleman, BSN, RN Ellen Martin, PhD, RN, CPHQ, CPPS Diana Miller, MSN, RN

#### SANA

Egan Frawley Rebecca Ray

### **TEXAS ACADEMY OF FAMILY PHYSICIANS**

Tom Banning

## TEXAS CHAPTER OF THE AMERICAN COLLEGE OF PHYSICIANS

Nicole Abbott

# TEXAS DEPARTMENT OF STATE HEALTH SERVICES (DSHS)

Carol Harvey
Cassie Johnson, MPH
Erin Thompson, MEd, CHES
Audrey Young, MPH

#### **TEXAS HEALTH INSTITUTE**

Ankit Sanghavi, BDS, MPH Katie Bradley, MPH Stephanie Ondrias

### **TEXAS MEDICAL ASSOCIATION**

Helen Kent Davis Sophie Jerwick

#### **TEXAS MEDICAL HOME INITIATIVE**

Sue Bornstein, MD, FACP Robert E. Jackson, MD, MACP

### **TEXAS PEDIATRIC SOCIETY**

Alix Bronner, MPAff Tricia Hall, CAE, CMP Allison McHorse

### TMF HEALTH QUALITY INSTITUTE

Wendy Medcalf, MHA, CPHQ, PCMH CCE

### **UTMB HEALTH**

Craig S. Kovacevich, MA

# Summary

29 24

<u>Days</u>

Plenary Sessions

Plenary Speakers

Moderators and Facilitators

18 Breakout Sessions

Breakout Speakers

**CE** Hours

183
Participants















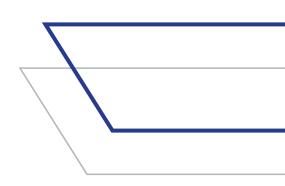


# Summary

## **Helping Texas Lead**

The 9th annual summit highlighted leading efforts across the Texas primary care landscape. While Texas benefits from innovations at local and regional levels, needs and opportunities exist to grow statewide reach and impact.

**The takeaway message:** Given the diversity of the Texas landscape and long-standing needs as it relates to our growing uninsured rate, access to care challenges, and high chronic disease burden, primary care offers realistic and sustainable solutions to address these interconnected challenges.



## PERSON-CENTERED CARE DELIVERY AND PAYMENT REFORM

In multiple breakout sessions and keynotes, speakers highlighted ongoing efforts and shared lessons from innovations in person-centered care delivery such as the **Pharmacology Guide App** by Waco Family Medicine, a **multi-node referral system** implemented by the Patient Care Intervention Center, and early takeaways from Episcopal Health Foundation's **population health transformation efforts** in Texas community clinics.

## CARE COORDINATION AND COLLABORATION

Attendees heard practical tips and insights from experts on using qualitative data for advancing teambased culture at the TMF Health Quality Institute, best practices in addressing social determinants of health through a provider learning collaborative led by United Healthcare Community Plan of Texas, proven care coordination models developed by The University of Texas Medical Branch, and unique considerations to meet the needs of patients with complex needs from Ascension Medical Group.

# The Power of Primary Care

With the growing understanding that health care accounts for only 20% of an individual's health outcomes and the need to shift from volume to value, the summit demonstrated the untapped potential and successes of our state's primary care system. Our **opening keynote by Ann Greiner** with the Primary Care Collaborative charged us to lead with primary care at the forefront of health system transformation efforts. The ensuing breakouts and plenary sessions, particularly our 3rd plenary, **Putting Primary Care into Perspective**, featuring system leaders, demonstrated our shared commitment towards the goal.

# Sessions

## Plenary Sessions

Primary Care Post-Pandemic: Value, Vulnerability, and Next Steps

**Ann Greiner, MCP** – President and Chief Executive Officer – Primary Care Collaborative

#### **Putting Primary Care into Perspective**

**Michael Darrouzet** – Executive Vice President – Texas Medical Association

**David L. Lakey, MD** – Vice Chancellor for Health Affairs, Chief Medical Officer – The University of Texas System

**Emily Zalkovsky** – Deputy State Medicaid Director – Texas Health and Human Services

**Daniel Crowe, MD, FACP** – Managing Principal – Health Management Associates

The Untapped Power of Primary Care to Build Trust, Increase Vaccination, & Lead us Out of a Pandemic

**Bechara Choucair, MD** – Vaccinations Coordinator – White House COVID Response Team

**John T. Carlo, MD, MS** – CEO, Prism Health North Texas – Chair of Council on Legislation, Texas Medical Association

**Tom Banning** – Executive Director – Texas Academy of Family Physicians

When It Comes to Your Health, Does Your ZIP Code Matter More Than Your Genetic Code?

**Tony B. Iton, MD, JD, MPH** – Senior Vice President – The California Endowment

### **Breakout Sessions**

Addressing the Social Determinants of Health (SDOH) During the COVID-19 Pandemic: Key Findings of Texas Medicaid Health Plan Survey

**Shao-Chee Sim, PhD** – Vice President for Research, Innovation and Evaluation – Episcopal Health Foundation

**Laurie Vanhoose** – Director of Policy and Government Programs – Texas Association of Health Plans

An Innovative Care Coordination Delegation Model to Strengthen the Medical Home & Improve Outcomes

**Adam Rosenbloom, MD, MPH** – Pediatrician – Ascension Medical Group

**Rahel Berhane, MD** – Medical Director, Children's Comprehensive Care Clinic – Ascension Health

Collaborative Model of Care Between Primary
Care and Inpatient Management for Children
with Medical Complexity

**Adam Rosenbloom, MD, MPH** – Pediatrician – Ascension Medical Group

**Rahel Berhane, MD** – Medical Director, Children's Comprehensive Care Clinic – Ascension Health

### Community Centered Health Homes: A Clinic-led Approach to Increasing Access to SDOH

**Cindy Lucia** – Senior Program Officer – Episcopal Health Foundation

**Wendy Cox, MPH** – Community Health Engagement Manager – Waco Family Medicine

Community Health Resource Centers: A
Community-Based Approach to Improving Access
to Social Determinants of Health

**Jenn Meier, MPH** – Research and Evaluation Associate – Episcopal Health Foundation

**Craig Rotter, PHD** – Executive Director – Texas A&M AgriLife Extension Service

### Coordination of Care to Enhance Patient Safety and Elevate Patient Outcomes

**Craig Kovacevich, MA** – AVP, Community & Population Health – University of Texas Medical Branch

Susan Seidensticker, MSHAI, CPHQ, CSSBB,

**PMP –** Director, Community and Population Health – University of Texas Medical Branch

### **Breakout Sessions**

## Facilitating Population Health Transformation with Texan Community Clinics

Samantha Jones, MPH - Managing Director - Starling Advisors

**Andrew Principe, BS** – Founder – Starling Advisors

# FMAT: Improving Access to Health Care by Training Primary Physicians Faster and More Efficiently

**Rodney Young, MD, FAAFP** – Professor and Regional Chair, Department of Family and Community Medicine – Texas Tech University Health Sciences Center School of Medicine

**Betsy Jones, EdD** – Chair, Department of Medical Education and Professor of Family Medicine – Texas Tech University Health Sciences Center School of Medicine

## **Getting It Right: Care Coordinating Private Duty Nursing**

Fredrick McCurdy, MD, PhD, MBA, FAAP, FACPE – STAR Kids Medical Director – Driscoll Health Plan

# How CHCs in Texas are Assessing their Capacity to Strengthen Population Health and Engage in Payment Reform

Alexia Eslan, MBA - Director - JSI

**Shao-Chee Sim, PhD** – Vice President for Research, Innovation and Evaluation – Episcopal Health Foundation

### How Value-Based Care Powers Primary Care and Transforms the Future of Healthcare

**Carey LeMener, MD** – VP, Chief Network and Physician Experience Officer at Southwestern Health Resources – Southwestern Health Resources

## Interprofessional Collaborative Practice: Improving Patient Outcomes

Christie Hust, CPHQ, MPH, RDN, CDE – Senior Director of Performance Improvement – Texas Tech University Health Sciences Center-Larry Combest Community Health and Wellness Center

### Lessons Learned Creating SDOH Assessment and Referrals

**Kallol Mahata, MS** – Chief Executive Officer – Patient Care Intervention Center

**Ellen Fiesinger** – Director of Intervention Services – Patient Care Intervention Center

### Provider Learning Collaboratives to Leverage Provider Capacity in Assessing & Addressing SDOH Solutions

**Salil Deshpande, MD, MBA** – Chief Medical Officer – UnitedHealthcare Community Plan of Texas

**Arnita Burton, MBA** – Social Determinants of Health Manager – UnitedHealthcare Community Plan – Texas

#### The Collapse of Compassion due to COVID19

**Christina Perez, MHA** – Director, Innovation Programs – Community Family Medicine, P.A.

## The Waco Guide to Psychopharmacology in Primary Care

**Ryan Laschober, MD** – Residency Interim Program Director – Waco Family Medicine

**Zach Sartor, MD** – Faculty Physician – Waco Family Medicine

## <u>Using Collaboration for Effective Care Planning and</u> <u>Care Coordination to Improve Patient Outcomes</u>

**Marcie Jones, RN, BSN, MPA** – Healthcare Quality Specialist – TMF Health Quality Institute

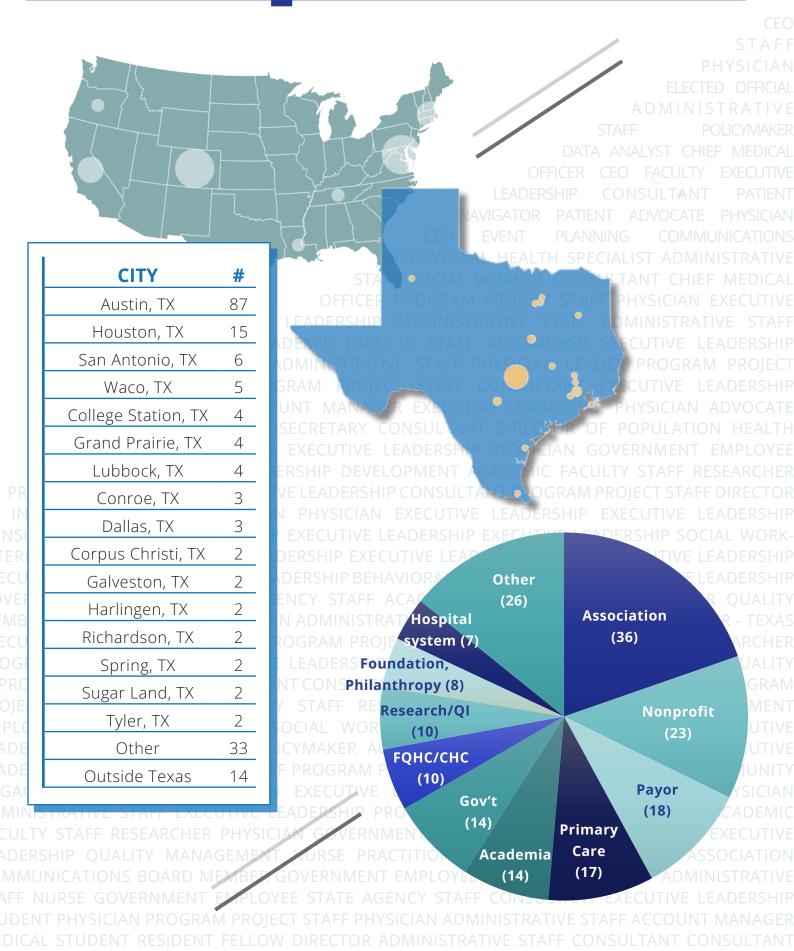
**Kari Loken, CPHQ** – Practice Transformation Manager – TMF Health Quality Institute

# Using Qualitative Data to Build a Team-Based Culture to Achieve Quadruple the Aim within Your Practice

**Ifeekam Ozonuwe, MPH, CPHQ** – Quality Improvement Specialist – TMF Health Quality Institute

**Emily Shunatona, MPH, CPHQ** – Practice Transformation Manager – TMF Health Quality Institut

# **Participants**



# Reflections

"Understanding the STRENGTHS AND WEAKNESS of the health care system will help me BETTER ADVOCATE and work towards achieving policy changes."

"I've seen the difference that DIRECT CARE can have and how it can CHANGE PEOPLE'S LIVES."

"Patient education to improve HEALTH LITERACY will be a big part of my future practice."

"Primary care is VITAL to our health care system."

"The cost of health care is a HUGE BARRIER for patients, along with factors such as INSURANCE COVERAGE, transportation, language barriers, RESIDENCY STATUS, GENDER IDENTITY, race, etc."