

System Requirements

Technical Requirements

The minimum system requirements for a PC (Windows) are:

- Current Version of Google Chrome, Mozilla Firefox, or Microsoft Edge (JavaScript and Java enabled). **Do not use Internet Explorer.**
- Windows XP or later, Windows 2003 Server or later
- DSL or better Internet connection (i.e., Cable)
- Processor 2.4GHz or more (2 GB of RAM or more)
- Bandwidth 700Kbps or more for simultaneous screen sharing, video and audio conferencing

The minimum system requirements for a Mac are:

- Current Version of: Apple Safari, Mozilla Firefox, or Google Chrome 34.0 (JavaScript and Java enabled)
- Mac OS X 10.9 (Mavericks) – 10.12 (Sierra)
- Intel processor 2.4GHz (Core 2 Duo) (1 GB of RAM)
- DSL or better Internet connection (i.e., Cable)

For iOS participants:

- iPad® 2 or newer, iPhone® 4s or newer, iPod® touch (3rd generation) or newer
- iOS® 11.0 and later
- Internet connection (WiFi recommended for VoIP)

For Android participants:

- Android (Lollipop) 5.0 and later
- Wi-Fi recommended for VoIP

If you wish to connect to audio using VoIP (Voice over Internet Protocol) you will need a fast Internet connection, a microphone and speakers. A USB headset (with microphone) is recommended, but not required. The VoIP connection is free.

We recommend that you work with your IT Department to ensure your computer can receive the webinar.

Electronic devices (e.g., iPhones) can affect microphone and speaker devices. **Move any electronic handheld devices away from your microphone and speakers.**

Check your system's compatibility automatically and FAQ's.

- [GoToTraining Compatibility](#) / [GoToTraining FAQ's](#)
- [Webex Compatibility](#) / [Webex FAQ's](#)