



Quarterly Meeting Agenda

Thursday, May 11th, 2023

9:00 am to 3:30 pm

Oxford Suites Spokane Downtown

115 W North River Dr, Spokane, WA 99201

[Click here to join Zoom meeting](#)

TIME	PRESENTER	AGENDA
8:50	Shelby Satko Jolie Ramsey	Sign into Zoom <ul style="list-style-type: none">• Opportunity to login early and troubleshoot connectivity issues so meeting can get started promptly at 9:00am
9:00	Peggy Frisk	Call to Order
9:35	Terry Redmon	Director Updates
10:15	Jamie Grund Jeanette Ogg	DVR Budget
11:10		BREAK
11:25	Jen Bean Lesa Dunphy	Customer Satisfaction & Program Evaluation Subcommittee and Policy & Planning Subcommittee <ul style="list-style-type: none">• Customer Satisfaction Survey Results – FFY23 Quarter 1• Field Staff Listening Sessions on Rapid Engagement Summary
12:10		NETWORKING LUNCH
1:00	Pablo Villarreal Mary Crago	Region 1 Leadership Updates
1:45	Carla Caballero-Jackson Jere Jaline	Spokane Units Update
2:30		BREAK
2:45	Peggy Frisk	Public Comment
3:00	Peggy Frisk	Council Wrap-up
3:30	Peggy Frisk	ADJOURN

Tomorrow morning, day two of the WSRC Quarterly Meeting will begin promptly at 9:00am.