

The FYB SmartIQ2CM connector provides a seamless integration between the SmartIQ and OpenText Content Manager solutions



Using the FYB SmartIQ2CM connector will provide the following benefits:



- Automated transfer of metadata and document(s) to Content Manager, removing manual capture processes and reducing operational costs
- Streamlined document lifecycle process leveraging the governance, compliance and disposal functionality of Content Manager, reducing risks associated with non-compliance with government and industry requirements
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- Automated document naming conventions, enabling quicker retrieval of records, thus improving the capability of the organisation to respond to customers within or ahead of agreed timeframes



About SmartIQ

The SmartIQ platform empowers organisations to digitally transform paper- and forms-based manual business processes into intuitive, guided user experiences.

About Content Manager

The Content Manager solution is a governance-based enterprise content document and records management system designed to help organisations manage their business content from creation to disposal.

About SmartIQ2CM

The FYB SmartIQ2CM connector ensures outputs generated through SmartIQ are seamlessly transferred into Content Manager, enabling organisations to meet their governance and legislative compliance requirements for information, records and document management.

Some key features of the SmartIQ2CM version 3.1.X connector include:

- Ability to create new or update existing records within Content Manager, including:
 - Updating existing revisions of documents or their metadata only
 - Updating records based on the Unique Identifier (URI)
- Ability to create or update multiple Content Manager objects at time within a single project such as creating a new folder for your generated documents
- Ability to set multiple properties of a record including:
 - Title and Notes
 - Contact Information: Address, Author, Client, Other, Representative
 - Assignee, Creator, Home and Owner
 - Actions and Initiate Content Manager Workflows
 - Classification and Record Numbers
 - Security Caveats, Levels and Access Controls
 - Container, Alternate Container and Related to relationships
 - Date Due, Date Closed and Finalise generated documents

Prerequisites

- Content Manager 10x, 10.1x
- Please refer to the FYB Page2CM page on our website for a detailed list of prerequisites

Terms and Conditions

Subscription pricing

See how seamlessly the FYB SmartIQ2CM connector can integrate SmartIQ and Content Manager. Contact us today to organise a demonstration and subscription pricing.



