



Behind Your Cause

Program Overview



Ahead of technology. Behind your cause.

Behind Your Cause

Our **Behind Your Cause** program is designed to put your growing company's needs front and center.

Our mission is to leverage technology to help our partners deliver cures to patients in need. To further that mission, we've developed a program specifically for Life Science companies who are launching on a journey of discovery.



Behind Your Cause

By starting your technology journey with musa's platform you can be sure that your IT systems will be secure, scalable, and ready to grow with your company.

Our personalized and process driven approach ensures that you get exceptional results, repeatably. Implementing the right solution now means not worrying about your technology as you're trying to scale your business.



Included Support Overview

Service Desk

Single point of contact for all IT support needs

Employee onboarding and offboarding

All remote support is included in pricing



Included Support Overview

Deskside & Labs

In person support of end users on full time
or recurring visit schedule

Only pay for when in-person visits are needed



Included Support Overview

Endpoints

Support of cloud, servers, networks, and storage
with 24x7 monitoring

Cyber security from cloud to endpoint

Workstation patching



Included Support Overview

Depot

Asset and inventory management

Hardware and software procurement

Device configuration and installation



Included Support Overview

Professional Services

Design and implementation engineering

Project management

Scoped and fixed fee-based Statements of Work



Complete Platform User (Employees)

Business Requirement

Core Productivity and Email

Identity and Access Management

Single Sign-On and MFA

Perimeter Security and Control

Email Spam and Threat Filtering

Cloud Backup and Data Protection

Endpoint Security

Device Management and Compliance

Unified Communication

Cloud File System

Cyber Security Training and Awareness

Included Platform License

Microsoft M365 Suite

Microsoft Azure Active Directory

Microsoft MyApplications and MFA

Microsoft M365 Conditional Access

Microsoft Exchange Online Protection

Acronis CyberProtect

Microsoft Defender for Endpoint and Identity

Microsoft Intune (Addigy Available)

Microsoft Teams

Egnyte

Breach Secure Now

Core Platform User (External Users)

Business Requirement

Core Productivity and Email

Identity and Access Management

Single Sign-On and MFA

Perimeter Security and Control

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Acronis CyberProtect

Microsoft Defender for Endpoint and Identity

Microsoft Intune (Addigy Available)

Microsoft Teams

Egnyte

Breach Secure Now



Behind your cause

musa's Behind Your Cause program was developed to bring new and launching Life Science companies a set of benefits that include:

Five Users for \$500/month

a savings of approximately \$15,000 over the first year.

Predictable Support Costs

you get the full platform and unlimited remote support for a fixed price. No hidden and unpredictable time and materials charges.

Free Transition

We'll get you into the platform quickly and at no charge.

Standard Agreements

Fully vetted, fair, and ready to go.

IT Process Automation

We'll get your onboarding, offboarding, and other IT processes automated so your technology keeps up with your business.



Why Do We Offer This Program?

Our mission is to help our partners deliver cures to patients in need, and this program is one way we've found to show that commitment.

For musa,

this program allows us to onboard partners into a proven and scalable technology platform. That means a consistent and supportable environment across partners with less variability and legacy technology problems to fix.

For our partners,

we understand developing cures and helping patients is your focus. That's where we want you to spend your time and funds. Our programs allows you to get a robust technology and support platform at a steep discount while you're getting started. We hope this helps you deliver cures to better the world for us all.

Our Mission

is to leverage technology to help our partners deliver cures to patients in need. Contact us to find out how partnering with musa can help you deliver on your mission.





Thank you

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