

"The staff who need to adopt and use the new system account for the majority of the project risk. Simply put, nine system failures out of ten, it's the human factor. And even that 10th example probably has a very strong human component hiding somewhere."

- Allen Bernard, CIO Update.

Cirrus Change Readiness[©] helps organizations **understand** and **control** the **complications** that people bring to a change project.

Every team can be ready for change!

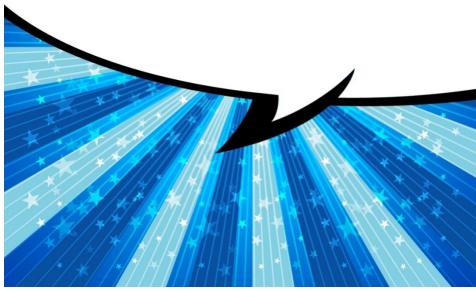


Meets Quality Matters review standards.

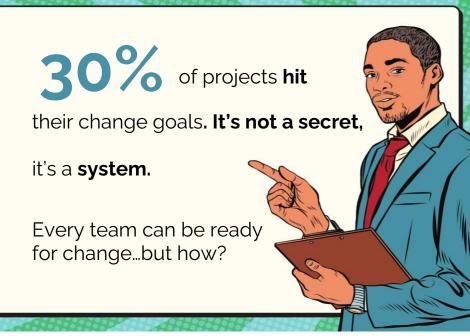
Change statistics are shocking!



Roughly 70% of change projects fail to meet their goals (Beer, 2000). However...



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"To improve the odds of success, and to reduce the human carnage, it is imperative that executives understand the nature and process of corporate change much better." (Beer, 2000).



Organizations that had better change outcomes:

- 1. Understood the **time**, **energy and planning** a change project takes.
- 2. Focused on critical processes first.
- 3. Invested in wide-scale training.
- 4. Included **change readiness** to prepare their teams.
- 5. Articulated **what success looked like** and shared this with all stakeholders.





Lessons from organizations that **did not succeed** with their change projects:

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The organizations that **struggled**:

- Believed the change process would be easy, so they rushed it.
- 2. Neglected training. This is why 47% of new users struggle for up to one year after launch!



- 3. **Didn't communicate** the change enough with **stakeholders**.
- 4. **Assumed** their teams **could transition** to a new system while still managing all their **current deliverables**.
- 5. **Didn't** include **change readiness** or **change management** into their project plan.

We created Cirrus Change Readiness so organizations can:



Include the following in your next technology adoption project:







Use a systematic process.



Recognize that organizations **need special support** to successfully navigate change.



Understand that your **staff will struggle** even though they support the change conceptually,



Identify the **change leaders** in your organization to help the process.



Learn how to **identify and mitigate** problems before they slow your project.



Select a **change** readiness **platform**.

Cirrus Change Readiness helps teams succeed by:

Evaluating readiness

The **Change Readiness Assessment**[©] will analyze staff to understand their fears, strengths, perceptions and psychological traits that can influence a change project.

Defining the path forward

The **Cirrus Change report** identifies issues that may drive resistance, describes the risks, strengths and explains the mitigation steps. Leaders can move forward with actionable intelligence.

Preparing leaders

The **Cirrus Change Accelerator**® provides an executive tutorial composed of impactful videos, case studies and tools. These allow teams to put powerful change readiness concepts into action. This educational content met **Quality Review** standards.





This certification mark recognizes that this course met Quality Matters review standards.

Quality Matters is the global organization leading quality assurance in online and innovative digital teaching and learning environments.

"Cirrus Change helped our team adopt our new platform with the most actionable intelligence I've ever seen."

-John Weritz, VP of standards and technology, The Aluminum Association



"Cirrus Change helped us understand how **to identify** and manage resistance to our change project. It made a huge impact in our project success."

 Phu Ngo, VP of Technology, National Association of Insurance and Financial Advisors