

High Point Climbing and Fitness is now accepting applications for the full-time position of Assistant Manager for its Birmingham, Alabama facility. An ideal candidate is excited by the following concepts about our gym and the position:

Community is our gym's most valuable asset, and we are seeking a candidate who is ready to invest in and stimulate a thriving climbing community.

We believe in an inclusive climbing culture and strive to create low barriers to entry and high levels of passion for the sport and practice.

We believe an excellent gym starts with staff who feel valued, engaged, and enjoy their work environment.

Responsibilities:

- Recruit, train and mentor all staff in collaboration with the GM and Shift Supervisors
- Demonstrate exceptional leadership and act as an expert resource to desk staff.
- Identify opportunities to enhance member experience and retention
- Handle day-to-day operations including group scheduling, class instruction, facility maintenance, and inventory management.
- Manage ongoing gym/equipment inspection logs
- Collaborate with General Manager and Shift Supervisors on inventory and building supply needs
- Contribute in management meetings to identify opportunities for improvement in regards to operational execution, market strategies, and policy implementation.

Qualifications and Skills:

Required

- 3+ prior years' experience in a relevant field.
- A strong work ethic and positive attitude.
- Outstanding customer service skills, and ability to communicate effectively.
- Administrative excellence: well organized, motivated, and goal oriented.
- Experience in staff management or team leadership.
- Ability to make decisions effectively in high-pressure situations.
- A high level of visual acuity in risk management.
- Friendly and outgoing personality, comfortable working with large groups and enjoy interacting with kids.

Preferred

- Competencies in the disciplines of bouldering, sport climbing, and traditional climbing.
- Experience with Rock Gym Pro software
- Current First Aid, CPR, and AED certifications.
- CWI/AMGA Certifications
- Certified Personal Trainer

Environmental and Physical Requirements:

- Responsibilities and time is shared amongst supporting front desk staff and administrative obligations.
- Minimum requirement of four weekend shifts per month, and evening availability.
- Confident and comfortable working in an environment of high traffic.
- Comfortable working at height and moving up and down a climbing wall.
- Constantly standing and walking for extended periods of time.
- Ability to repeatedly lift, push, pull, and carry 50+ pounds.
- Ability to climb, squat, crawl, balance, and kneel.

Compensation and Benefits:

- Full time annual salary
- Paid time off
- Free Membership to all High Point Climbing and Fitness locations
- Free partner membership.
- Participation in company healthcare policy
- Access to in-store, employee purchase and pro-deal discounts

To apply, please email cover letter, resume, and application to:

Birmingham@highpointclimbing.com