

LOOKING FOR A FULL-TIME ANALYST POSITION

EDUCATION:- Southeast Missouri State University

Cape Girardeau MO

Master of Science: Technology Management**Courses:-** *Managing Technology Innovation, Advanced Quality Concepts, Industrial Supervision in a Diverse Workplace, Innovation for Lean Enterprise (Production Management), Methods of Research in Tech Management, Modeling & Simulation with Arena, Projects In Engineering & Technology.***Software Development Business Analyst (Core Configuration):** Mortgage Cadence (Subsidiary of Accenture)

- ❖ Feature work- Migrated entire Loan Origination Process (LOS) and Borrower Application process related pages from ELC (Enterprise Lending Center) to Newly created, efficient and AI powered, and reliable system called MCP (Mortgage Cadence Platform).
- ❖ Maximized automated steps and minimize manual inputs of all 1003 loan data to increase the productivity by means of originating loans faster and more efficiently.
- ❖ Carried out the project in PI's (Program Increment)- backlog items split in to user stories- performed pre-analysis of system requirements per user story as per commitment to clients
- ❖ Attended Daily Stand-up calls
- ❖ Co-ordinated in PI Planning by performing pre-analysis on user stories, bugs, and tasks
- ❖ Migrated more than two LOS pages from ELC to MCP per sprint and presented for approval from product owner
- ❖ Used UI Designer in MCP to develop/edit/remove/update borrower application process pages as per ADO request
- ❖ Ensured correct datasets and mapping between both systems by performing unit test
- ❖ Created user stories, support tickets/bugs, tasks for developers and support team using ADO (Azure DevOps)
- ❖ Worked closely with QA (Quality Assurance Analyst) and Developer to perform Automated Test and move the user stories to Resolved state
- ❖ Created Formulas, Ace Actions, Rules, and Ace Actions with Events and Rules in the back-end (ELC Admin) to match the behavior of the functionality in MCP to match ELC, and as per clients' requests and requirements
- ❖ Wrote complex SQL queries
- ❖ Ran CMU SQL scripts to migrate data from the source to target environment
- ❖ Managed system upgrade/post upgrade process for updating MCP to the latest version/build
- ❖ Effectively communicated with team on daily basis to provide updates on user stories, tasks, and bugs
- ❖ Used ADO Source Codes and SQL retrieved XAML files to understand to understand field level functionality
- ❖ Documented user stories, tasks, and bugs for maintaining records regularly
- ❖ Maintained IBM Blue-Works for different functionality within MCP
- ❖ Updated/maintained field/function security for different users, for example, Originator, Processor, Underwriter, Escrow Officer, etc.
- ❖ Closely monitored Bug queue for new bugs, analyzed and prioritized new bugs accordingly
- ❖ Analyzed, identified and reviewed requirements from clients (Enterprise, Standard, and Legacy) to prioritize bugs/user stories based on criticality and urgency
- ❖ Closely monitored DACPAC inclusion and troubleshoot related activities on ADO and effectively communicated within and outside Core Configuration team and provided updates for clarity

SKILLS

Systems Used	MS Excel, SQL Database, Word, PowerPoint, Outlook, Web Editing, SAP, Azure DevOps, Teams, Enterprise Lending Center (ELC), Mortgage Cadence Platform (MCP), ELC Admin (Back-end), IBM Blue-Works, JIRA, Core Configuration
Agile Skills	In depth knowledge Rational Unified Process (RUP) methodology, Use Cases, Software Development Life Cycle (SDLC) processes, SWOT Analysis, User Acceptance Testing (UAT), Business and Functional Requirement Documents (BRD/FRD), Creating Unified Modeling Language (UML)
Analytical Skills	Time Management, Critical Analysis, Troubleshooting, Multitasking, Project Management