

Folashade Olajide, MISM

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17+ years of experience in various Industries senior manager with building QA Teams, driving process improvements and implementation of QA best practices in a wide range of organizations that previously had no or little QA/Release standards.

AREAS OF EXPERTISE

- Leadership
- Quality Assurance Management
- Agile and Waterfall methodologies
- Iteration Methodologies
- Test Driven Development Methodologies
- Team Building
- Methodology Development
- Automation Management
- Release Management
- Defect Tracking Tools
- Device Management
- Planning/Budgeting
- Vendor Management
- Program/Project Management
- Internal Process and Product Auditor
- Continuous Process Improvement
- Offshore Setup and Management
- Point of Sale

Experience:

May. 2018 - Mar. 2020

Sr. QA Manager

Fabfitfun Los Angeles, CA

Jul. 2017 - May 2018

QA Manager

Fabfitfun Los Angeles, CA

- Built the QA team from 0 to 35.
- Directed 3 QA Test Managers, 9 QA analyst locally, 2 QA analyst in Vietnam, 3 QA Analyst in Argentina, and 24 QA testers in the Philippines.
- As a key member FFF engineering leadership team participating in defining long-term technical roadmap and contributed to short-term product design development and release management
- Jump-started FFF QA initiatives from scratch by educating stakeholders the value and importance of quality assurance especially to customers internally and externally
- Defined QA software and release processes applied best practices such as QA methodology agile methodology for testing agile methodologies for creating test cases
- Training for QA Analyst into moving toward Test Driven Development.
- Hiring Career Development and performance review for all QA and testers
- Maintain internal QA Confluence page researched QA software automation tools defect tracking and feature management tools
- Represented QA when communicating to the rest of the company or to vendors as needed
- Develop quality standards for company's product overseen development and execution of software test plans and analysis of test results
- Integrate the process of adding QA Automated scripts into the CI/CD process and concept
- Lead review and document initiatives for automation of test cases for regression and smoke test
- Perform ongoing assessment of QA and testing processes and provide continuous directions for improvement
- Build and managed cross-functional teams to support different areas with working Technical skills and core subject matter experts for different teams.
- Managed a budget of \$4 million for QA with cost saving of 20%

Jul. 2016 to Jun. 2017

QA Test AND Code Release Manager

Sky Zone Franchise Group LLC Los Angeles, CA

- Managed QA and release process for Retail Point of Sales Systems
- Managed internal QA resources and external third party QA resources
- Managed and created automation of test scripts for load and performance testing
- Managed code management processes for internal and external development
- Managed separate environments(QA Lab) in preparation for each stage of code release
- Communicate with cross functional teams within IT and Business teams
- Integrate QA and Release schedule with overall project plan with IT Team
- Prepare reports by collecting, analyzing and summarizing test results to make recommendations.
- Provide a timeline for test efforts as part of project planning for POS, Web releases
- Design, develop, upgrade and maintain test cases and regression testing.
- Ensure standards are being followed and suggest alternative solutions when necessary.

Experience:

Jan. 2014 to Jul. 2016

I.T. Release Management Analyst

L.A Care Health Plan Los Angeles, CA

- Develop Release Processes for Release Management
- Enhance the Change Management process with defined guidelines
- Manage and train IT teams and Vendors for TFS version control
- Coordinate with Project lead/Manager on Releases
- Reviewed release implementation plans for Release for each project for completeness
- Coordinate Release Implementation Planning and Release Deployment meetings
- Concurrently managed multiple Releases and Changes for multiple Product lines per month
- Responsible for Release QC within Change Management procedures, including the review of pre-Production results.
- Develop build template for creating build packages for deployment
- Develop deployment workflows using Microsoft Release Manager tool
- Develop migration checklist for QA, UAT and Production
- Develop production deployment checklist

- Develop implementation templates
- Document Manual Process for deployment workflow
- Develop Release Calendar Timeline for Releases
- Generate Release Calendar for Planned and Off Cycle Releases
- Generate Monthly reports for Release and Change Management
- Change Management review and approvals of Change Request for QA, UAT and Production
- Ensure standards are being followed and suggest alternative solutions when necessary

Experience:

Aug. 2011 to Jan. 2014

Sr. QA Analyst

Harbor Freight Tools (harborfreight.com) Los Angeles, CA

- Coordinate with Development/Vendor and Business Solution Architect on release schedule.
- Thoroughly QA Project release prior to and after release.
- Manage QA & Release efforts on different projects which also included roadmap for product launch, and Offshore Vendor Resources
- Prepare reports by collecting, analyzing and summarizing test matrix to make recommendations.
- Provide a timeline for test efforts as part of project planning for Web release, In house tools, applications, system upgrades, and enhancement for other project.
- Reviewed all test plans and maintain test cases/scripts and regression testing.
- Ensure standards are being followed and suggest alternative solutions when necessary.
- Develop and implement policies, standards and procedures for the business side in working together during UAT and understanding the service QA and Release provides to their product and team.
- Integrate QA and Release schedule with overall project plan with Lead developer and Business Manager.
- Work with Development/Vendor to resolve testing issues. Debug daily technical problems.
- Work with Business Solution Architect on usability issues.
- Coordinate with Business Solution Architect on developing new products and enhancements.
- Defect Management for bugs, enhancements or development was managed in Jira.

Experience:

Feb. 2009 to 2011

QA Manager/Director – WEB

MarketRap.com Los Angeles, CA

- Manage QA and Release efforts which also included roadmap for product launch
- Provide a timeline for test efforts as part of project planning for Web release or enhancement.
- Thoroughly test Web release prior to and after release.
- Integrate QA and Release schedule with overall project plan with Lead developer and Business Manager.
- Coordinate with Lead Developer on release schedule.
- Prepare reports by collecting, analyzing and summarizing test results to make recommendations.
- Design, develop, upgrade and maintain test cases and regression testing.
- Ensure standards are being followed and suggest alternative solutions when necessary.
- Work with Developers to resolve testing issues. Debug daily technical problems.
- Work with Business Manager on usability issues.
- Coordinate with Business Managers on developing new products and Web enhancements.
- Evaluate the completeness and accuracy of a product's functional requirements and functional/design specifications.
- Write specifications on bugs for enhancement or development in Bugzilla

Experience:

Jan. 2007 to Feb. 2009

QA Manager – WEB

Napster.com FreeNapster.com Napster 4.0 Client Los Angeles, CA

- Manage QA and Release efforts for the launch (Napster 4.0 & Client 4.0) and Aladdin project (MP3 downloads) via the Web 4.1 and Client 4.1.
- Integrate QA and Release schedule with overall project plan with Director of Engineering and Director of QA.
- Prepare reports by collecting, analyzing and summarizing test results to make recommendations.
- Provide a timeline for test efforts as part of project planning for Web release or enhancement.
- Design, develop, upgrade and maintain test cases and regression testing.
- Develop test script using testcomplete automation tool for regression testing.
- Ensure standards are being followed and suggest alternative solutions when necessary.
- Work with Developers to resolve testing issues. Debug daily technical problems.
- Coordinate with Product/Project Managers on developing new products and Web enhancements.

- Evaluate the completeness and accuracy of a product's functional requirements and functional/design specifications.
- Write specifications on bugs for enhancement or development in Bugzilla

Experience:

Aug. 2005 to Oct. 2006

QA Manager

MonsterTRAK.com Los Angeles, CA

- Develop standards and procedures by determining minimum requirements for production/Web release; establishing escalation guidelines and communicate processes to development teams
- Provide a timeline for test efforts as part of project planning for Web release or enhancement
- Deploy projects from Development servers to QA servers to Staging servers
- Coordinate project plans and release schedules with the Director of Engineering
- QA new Web releases and coordinates with overseas QA member.
- Design, develop, upgrade and maintain test cases, black box, performance, load/stress, and regression testing.
- Ensure standards are being followed and suggest alternative solutions when necessary.
- Query databases using Oracle, generate reports and analyzing database issues.
- Work with developers to resolve testing issues. Debug daily technical problems.
- Coordinate with Product/Project Managers on developing new products and Web enhancements.
- Evaluate the completeness and accuracy of a product's functional requirements and functional/design specifications.
- Prepare reports by collecting, analyzing, and summarizing test results to make recommendations.
- Write specifications on bugs for enhancement or development in ClearQuest

Experience:

Aug. 2003 to Aug. 2005

QA Engineer / Technical Customer Support / MIS Implementation Manager

Pictage Inc Torrance, CA

- Provide a timeline for test efforts as part of project planning for software release or upgrade.
- Coordinate project plans and release schedules for the VP of Technology.
- QA new software releases and coordinates with overseas QA team.
- Thoroughly test desktop software products prior to and after release.
- Test complex business Web application.
- Design, develop, upgrade and maintain test cases, black box, performance, load/stress, and regression testing.
- Develop effective software testing strategies.
- Evaluate the completeness and accuracy of a product's functional requirements and functional/design specifications.
- Develop (UAT) User acceptance testing documentation and test cases.

- Ensure standards are being followed and suggest alternative solutions when necessary.
- Work with developers to resolve testing issues. Debug daily technical problems.
- Establish a process for providing technical support to end users and translate end user complaints into bugs that need to be fixed.
- Write specifications on bugs for enhancement or development in Bugzilla.
- Develop scripts for technical functions.
- Query databases using MSSQL, Postgres SQL and MySQL, generate reports and analyzing database issues.
- Coordinate with Product/Project Managers on development of new products and software.
- Create User Interface designs, and prototypes
- Solve technical issues internally and with Pictage clients.
- Generate reports for Senior Management.

Experience:

Mar. 2003 to Oct. 2003

INDEPENDENT CONSULTANT

Better Body Maker Santa Monica, CA

- Utilize Microsoft Project 2000 to plan, track, and manage project.
- Develop an application using Visual Basic.NET.
- Create a Backend Database using MSSQL.
- Generate Crystal Reports for Billing, Workout /Trainer Schedule, Daily Food Intake, and Client Progress Reports.

PatrickReid.net Santa Monica, CA

- Develop a Backend Database for mailing list using MySQL
- Create a sign up form using PERL/Cgi
- Create a form to retrieve information from the database to process newsletters to clients using PHP

Experience:

Feb. 2000 to Mar. 2003

Online Programmer/Software Engineer/Webmaster

Visual Dynamic, LLC, Woodland Hills, CA

- Responsible for 43 websites that range in size from 5 GB up 250GB on four different Unix based servers.
- Develop Web content in PERL, PHP and HTML.
- Deploy projects from Staging servers to Live servers by releasing content to the test environment using Cute FTP. Test all content before being mirrored to a second server and finally deployed using a PERL script.
- Maintain an online database using MySQL and Access 2000. Add, change, delete and generate reports for the contents used.

- Use DreamWeaver to create new pages and upload them to the Staging server for testing.
- Revise sites monthly, weekly and daily simultaneously with the Database updates. Responsible for tracking processed content and tapes used monthly, weekly and daily.
- Generate queries, search engines and reports to keep track of tapes and content.
- Perform QA checks on each site for online publishing from the Staging server.
- Test interfaces written in PHP and CGI and coordinate with Graphics Designer to change or update interfaces on the website.
- Act as the central point of contact between the Graphics and Production teams to schedule the use of each Staging environment. Help diagnose broken builds and troubleshoot Staging environment issues and downtime in an effort to maximize uptime.
- Use Change Management to help regulate and control the number of issues during deployment.
- Responsible for switching out old interfaces with new web interfaces and coding such as JAVASCRIPT, DHTML, HTML, PHP and CGI.
- Fix problems with broken links, corrupt media files and or bad images.
- Edit graphics and pictures for Web deployment.
- Verify media files such as Windows Media, Java, Vivo and QuickTime.

Experience:

Mar. 1998 to Feb. 2000

Software Engineer/Faculty Assistant/Web Developer

DeVry Institute of Technology, Pomona, CA

- Recreate the student sign-in application process for the Academic Support Center. Use Visual Basic and Access as the Database to create a GUI interface, which allowed the Academic Support Center to record and track its users.
- Gather information to be used in determining the number and specialization of academic tutors needed for hiring.
- Assist faculty with students in a laboratory setting. Debug and grade student academic work in the Academic Support Center.
- Graded course work pertaining to COBOL, C, C++, Visual JAVA, Visual Basic, Unix/Linux PERL, CGI and HTML.
- Tutor students in several different languages and classes such as Mathematics, JAVA, COBOL, PERL, CGI, Tcl, MySQL, Visual Basic, HTML, C/C++, Unix/Linux, SQL, and DHTML.
- Create and maintain academic reports based on student performance.

Experience:

July 1999 to Oct. 1999

Software Engineer

DJS Enterprises, North Hills, CA

- Create a GUI Database application using Visual Basic 6.0 and MS Access 97. The finished project was a database application that allowed the client to enter specific information on Hard Rock Café collectible pins. Some of the information included a full description of the pin, cost, selling price, name of buyer, address information and any new pins to be released.
- Create and implement Web interface from design specifications created in HTML, JavaScript, and CGI.

Education

DeVry Institute of Technology, Pomona, CA
Bachelor of Science in Computer Information System (2000)

Keller Graduate School of Management, West Hills, CA
Master of Information Systems Management (2004)