



Runecast Case Study



Company
PRO BTP Groupe

Website
www.probtp.com

Industry
Insurance

Location
France

Employees
~6000

How Leading Insurance Organization Ensures Optimal Uptime with Runecast Analyzer

Summary

PRO BTP is a health, savings and insurance organization for construction workers in France. With 9 offices across France, PRO BTP has over 6000 employees. Alexandre Potier is a virtualization architect, overseeing PRO BTP's VMware virtual infrastructure.

Challenge

PRO BTP was building a new datacenter with new hardware and software – it was imperative they validated the production cluster and troubleshoot some issues. They had considered parsing all the log files, but this was too time intensive and very reactionary. PRO BTP needed a comprehensive solution that would ensure optimal uptime of their virtual infrastructure.

Solution

Mr Potier attended VMworld and discovered Runecast Analyzer. He commented, "VMware products are generally easy to use and well explained in their documentation. Runecast Analyzer comes with the same approach, yet it's even simpler, with no real additional overhead required to run it."

Runecast Analyzer is a patented proactive VMware vSphere management solution that installs as an OVA format virtual appliance. It combines the current VMware Knowledge Base articles and internal Runecast expertise to analyze the virtual infrastructure and expose potential issues and best practice violations before they cause major outages.

"Runecast Analyzer provides us a proactive view of our production vSphere cluster and enables us discover issues that might impact our productivity before they occur. It saved us countless hours of tedious work."



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HIGHLIGHTS

- Over 30 mission-critical issues found
- Discovery of bad network cards
- Proactive view of vSphere
- Clearer dashboard than alternative solutions
- Secure and compliant virtual infrastructure
- More efficient staff

Benefits

Since installing and running, Runecast Analyzer has identified over 30 mission critical issues in PRO BTP's environment; including the discovery that most P2V'd VMs had a bad network card. "Runecast Analyzer provides us a proactive view of our production vSphere cluster and enables us to discover issues that might impact our productivity before they occur. It would be impossible for us to identify all these issues without Runecast. I also find the Runecast Analyzer dashboard much clearer and thus easier to use than VMware LogInsight." PRO BTP is not only utilizing Runecast Analyzer to proactively manage any potential outages but also to keep their virtual infrastructure secure and compliant.

"With Runecast Analyzer, I am confident my vSphere environment is running optimally, making me much more efficient in my daily activities," concluded Mr Potier.