



Safeguarding our members

Safeguarding means protecting your right to live in safety, free from abuse and neglect. Safeguarding is about trying to make sure that you do not get harmed, and that you know what to do if you are worried about another member.

Our commitment to you

Shift.ms will:

- Recruit employees, volunteers and other Shift.ms representatives safely, ensuring that all necessary checks are made.
- Ensure that staff and volunteers receive training in safeguarding which is appropriate to the role they are undertaking and are clear about the process to follow if they are concerned about the welfare of a member.
- Have a robust structure for escalating concerns about safeguarding where required.
- Ensure that allegations of abuse or concerns about the safety and well being raised by or on behalf of members are properly investigated and that any action necessary to protect a member from harm is taken promptly and in-line with organisational procedures and any legal requirements.
- Have a nominated Safeguarding Lead who has organisational responsibility for monitoring safeguarding issues, ensuring compliance with our Safeguarding Policy and acts as the main point of contact for external organisations who want to discuss safeguarding.
- Review our safeguarding policy, procedures and practice annually.

Keeping yourself safe

Connecting with others is an essential part of Shift.ms and we want to ensure you do this in the safest way possible. We have put together some tips to ensure you get the most out of your time with us.

On www.Shift.ms:

- Never send money. If someone you are communicating with on www.Shift.ms asks you for money or your bank details they are likely to be a scammer.
- Don't give out your number. Wait until you know someone a little better before you share your contact details.
- Report unwarranted behaviour. You can contact us [here](#).

Meeting members in person:

- Exercise the same common sense and good judgement when considering offline meetups as you do when using www.Shift.ms.
- Meet in a public place. When meeting another member offline for the first time, do it in a public place like a bar or a café. Don't go to their home or give them your address.
- Arrange your own transport. Don't let another member pick you up from your home on your first meeting. Check the time of the last train/bus/tube.
- Tell a someone you know and trust where you are going.
- Stay connected. Make sure your phone is charged.
- Take action. If you encounter an incident of a serious nature call the police/local emergency services straight away.

Shift.ms does not conduct or require background checks on members. Shift.ms does not take any responsibility for the conduct or correspondence of any members or their interactions with you away from www.Shift.ms. Shift.ms is not a party to any offline arrangements made through the www.Shift.ms.

How to raise a complaint or concern

Anyone can raise a concern about something they have experienced or witnessed by emailing us at safeguarding@shift.ms