

Robotic System Security Suite



ScriptPro pioneered the use of robotics in community pharmacies to dramatically improve the efficiency and safety of prescription filling and dispensing. Just as our products have evolved, so has how we secure them and protect data. The Robotic System Security Suite protects your ScriptPro Robotic Systems against the ever-changing cyber threat landscape. Our augmented strategy provides new support and solutions to keep your systems current and up to date, facilitating system stability, integrity, and operational performance. With ScriptPro's ongoing emphasis on security, you can maintain focus on patient care and improving outcomes.

Full Disk Encryption

ScriptPro integrates with WinMagic's SecureDoc to provide Full Disk Encryption (FDE) for robotic hard disk drives. FDE conceals every sector of the hard disk drive, including all data at rest. It protects data, such as patient PHI and PII, and makes it unreadable if the hard disk drive is removed, lost, or stolen. SecureDoc conforms to HIPAA and HITECH requirements.

Endpoint Security

Endpoint Security protects your ScriptPro Robotic Systems from viruses, malware, spyware, and cyber threats. ScriptPro partners with Cisco, a global leader in Cybersecurity, to provide state-of-the-art antivirus for comprehensive endpoint/device protection. This compliant endpoint security layer of protection meets HiTrust, HIPAA, and PCI standards. ScriptPro installs and fully manages Endpoint Security, including daily updates.

ScriptPro Firewall Management

ScriptPro Firewall Management provides the first line of defense to reduce overall cyber risk while facilitating encrypted traffic between ScriptPro's Service Delivery Network and ScriptPro Robotic Systems. It provides critical functions such as application awareness and control, malware protection, intrusion protection, secure VPN, and network event logging. Firewall Management meets HiTrust, HIPAA, and PCI standards. This ensures your data, including patient PHI/PII, is isolated and protected from unauthorized network traffic and access. ScriptPro partners with Cisco to provide a next-generation firewall (NGFW) to serve as the primary network security device. ScriptPro provides complete firewall installation and management, including updates.

Customer Hard Drive Retention Entitlement

ScriptPro Customer Hard Drive Retention Entitlement offers customers a predetermined plan to retain their ScriptPro Robotic System hard drives. This aligns with many customers' IT security protocols relating to data management and hard drive retention. The program applies to the following hard drive scenarios: drive swap, de-installation, operating system upgrades, and drive failures. It also documents data management chain of custody for forensic data analysis if needed.

Note: Refer to individual product sheets for more detailed information. Products must meet minimum hardware and operating system (OS) requirements.

Features and Benefits

- Protects patient PHI and PII data
- Establishes your system's first line of defense against current and emerging malicious intrusion and threats
- Aligns with industry best practice IT security protocols
- Facilitates encrypted traffic between ScriptPro's Service Delivery Network and ScriptPro Robotic Systems
- Encrypts financial records, prescription processing information, inventory usage, and inspection images
- Monitors endpoints to protect and secure pharmacy and patient data
- Defends against viruses, spyware, worms, trojans, and malware
- Meets compliance standards for HiTrust, HIPAA, and PCI frameworks, including recent laws passed by Congress (S.3600 Strengthening American Cybersecurity Act 2022)

About ScriptPro

We create innovative, seamlessly-integrated robotics and workflow systems that optimize pharmacy services. As patient care progresses from inpatient to outpatient and long-term care settings, the need for advanced systems to support medication therapy is evolving. Our solutions include strategic planning and financial management services that help health systems succeed in a dynamic and financially challenging environment.