

# The Power of SP Central Pharmacy Management System

Software Automation and Workflow Management Integration



ScriptPro brings enhanced automation  
to your pharmacy software processes

“ With SP Central, the integration offered to EHRs and other systems, such as IVR, mobile apps, and workflow, gives us the insight needed to truly serve our patients. ScriptPro understands the changing pharmacy industry and is always developing new tools to help pharmacies. ”

## AUTOMATE



### Accept e-prescriptions without keying or scanning any prescription data

- Inserts the e-prescription directly into the pharmacy software system.
- Enters all required prescription fields for you, like Patient, Prescriber, SIG, Qty, Days Supply, and Refills.



### Process IVR refills hands-free

- IVR refills go directly to your ScriptPro robot or manual filling queue.



### eFax prescribers for refill and prior authorizations or integrate with CoverMyMeds

- The system populates the necessary data and sends the fax automatically.
- While the fax is out, the script status displays as Prior Auth or Refill Auth.

Prior Authorization	
<b>Patient</b> GARCIA, JULIE A 1234 HARRINGTON MISSION, KS 66202 Phone: 913-403-4455      Weight: 74.0 kg Date of Birth: 03/05/1974      Height: 161.0 cm	<b>PLEASE COMPLETE AND FAX TO</b> <b>ScriptPro</b> 5828 Reeds Rd, Mission, KS 66202 Phone: 913-403-1008 Fax: 913-403-5599
<b>Prescription</b> Rx 6017061N      Written Date: 03/28/2019      Rx # Written Drug: Lexapro Escitalopram 5 mg Tab Forest Disp. Drug: Lexapro Escitalopram 5 mg Tab Forest TAKE 1 TABLET EVERY EVENING AS DIRECTED	<b>PRIOR AUTHORIZATION REQUIRED</b> Plan: Coventry Health Care of Kansas Arrowhead Phone: 877-215-4098      Fax: 877-554-9139 Member ID: 232233 00      Transaction: 43100 Status Message: "PRIOR AUTHORIZATION IS REQUIRED FOR THIS DRUG" <small>Print Message: Print &amp; Attach to Prescription</small>

# AUTOMATE



## Automatically resubmit refill too soon claims

- The system queues and re-submits failed claims based on user-defined settings.

Claim Auto-Submit		Follow up				
3/28/2019						
March, 2019						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
24	25	26	27	28	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6



## Check that the medication dose is correct for the patient's height and weight

- ScriptPro's Drug Utilization Review alerts you to doses too high or too low based on the patient's height, weight, and body mass index.
- Developed with the help of expert practitioners at leading children's hospitals.



## Return to stock and reverse claims in one transaction

- Reverses all claims for the order, updates inventory values, and returns to stock the entire order in one transaction.

Cancel Fill Order/Return to Stock

Cancelling fill order(s) reverses any paid claims, cancels labels, and may increase inventory.

Script # 6017062N Sertraline 50 mg Tab West-ward

Cancel Rx Labels

Fill Date Qty

3/28/2019 60

Return to Stock Comment

Inventory Increase

60

Print RTS Label

To print RTS Label, scan or highlight Rx Label

Fill Device

SP Station

Show All

Prescription Inventory Center

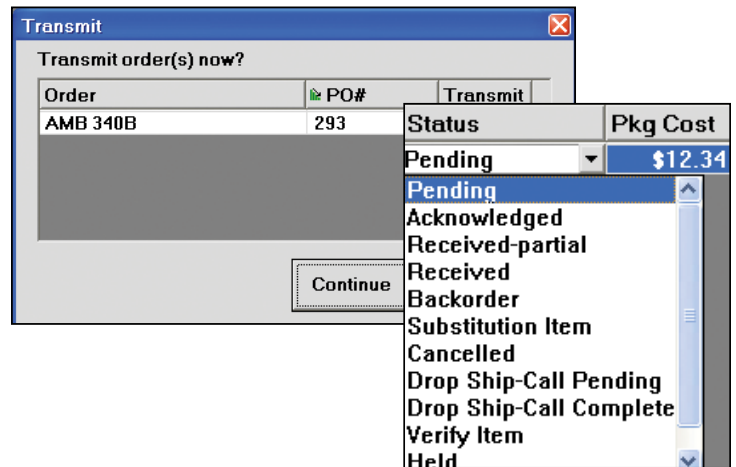
DC Med Chart Data

# AUTOMATE



**Create, submit, and receive all inventory purchase orders electronically**

- No manual file handling—ever.
- SP Central Pharmacy Management System uses a bidirectional interface with your wholesalers to submit and receive purchase orders.
- Receives detailed acknowledgements back from your wholesaler.



**Segregate inventory purchase orders and drug pricing**

- Supports split-billing for segregated inventories, like 340B.
- Receives wholesaler acquisition price updates automatically.



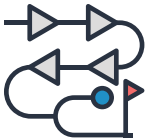
**Automatically sends PDMP reports to the state**

- Automates and streamlines searches so patient data is readily accessible.
- Integrates with your daily workflow for improved efficiency.
- Offers a single access point for viewing data from multiple states.





# WORKFLOW



## Trace the script to the exact spot in the pharmacy

- SP Central Pharmacy Management System provides real-time script status updates from point of entry to point of sale.

GARCIA, JULIE A									
Humulin 50/50 Insulin NPH/Regular 50/50 units/mL Ins medv (JENNSON)	10	30	04/27/2019	2 @ 18 Fills Rem					
6017063N AS DIRECTED	10	30	03/28/2019						
Fill @ \$1.80 Refill Verified	10	30	03/28/2019						
Hydrocodone/Acetaminophen 5/325 mg Tab btl (JENNSON)	0	30	03/28/2019	0 Fills Rem					
N2001562N TAKE 1 TABLET EVERY 6 HOURS AS 25	25	6	03/28/2019						
Fill @ \$1.00 Pending Review DUR	25	6	03/28/2019						
Lexapro Escitalopram 5 mg Tab btl (JENNSON)	0	30	04/27/2019	2 @ 30 Fills Rem					
6017061N TAKE 1 TABLET EVERY EVENING AS 30	30	30	03/28/2019						
Fill @ \$494.25 Refill Too Soon	30	30	03/28/2019						
Niacin 500 mg Tab btl (JENNSON)	30	15	03/27/2019	PRN Fills					
6016740R TAKE 2 TABLETS EVERY MORNING	30	15	03/27/2019						
Fill @ \$0.35 Dispensed-03/27	30	15	03/27/2019						



## Determine which employee worked on a script

- Operators scan a barcoded ID badge after all major tasks, making staff more accountable for all script activity and any input errors.

Action	Qty	By	Role	Fill	Date/Time
Script Submitted	25	TSO	Pharmacist Admin	0	03/28/2019 12:52 PM
Claim Processing Req'd	25	TSO	Pharmacist Admin	0	03/28/2019 12:52 PM
DUR Run	25			0	03/28/2019 12:52 PM
Claim Status: Paid	25			0	03/28/2019 12:52 PM
Claim Status: Paid	25			0	03/28/2019 12:52 PM
Pending Review DUR	25	TSO	Pharmacist Admin	0	03/28/2019 12:52 PM
Label Printed	25			0	03/28/2019 01:01 PM
Filled Review DUR	25	IMAT	Tech DE L1	0	03/28/2019 01:01 PM
DUR Set	25	FM	Pharmacist Admin	0	03/28/2019 01:02 PM
DUR Approved (All)	25			0	03/28/2019 01:02 PM
Narc Verified	25			0	03/28/2019 01:02 PM
Will Call	25			0	03/28/2019 01:02 PM
Signature Recorded	0			0	03/28/2019 01:02 PM
POS Sale	0			0	03/28/2019 01:02 PM
POS Return	0			0	03/28/2019 01:02 PM
Fill Cancelled	25			0	03/28/2019 01:02 PM
Cancelled	25			0	03/28/2019 01:02 PM
Cancelled Label	25			0	03/28/2019 01:02 PM
Returned to Stock	0			0	03/28/2019 01:02 PM

Security Authorization

PIN

Operator ID

OK Cancel



## Reduce questions for the pharmacist

- Gives your entire pharmacy staff access to script statuses like On Hold, Delivery, Prior Auth, or Will Call.



## Sleep peacefully at night knowing you can ensure your patients' safety

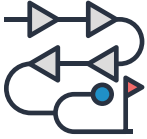
- Prescription label will not print until the technician preparing the medication scans the correct drug.

SP Central

WARNING: The drug product entered [0456201001] does not match the current script. Please check the product and rescan or cancel to begin work on another script.

OK

# WORKFLOW



## Run a successful Meds to Beds program

- Identify and opt in patients into the program at hospital admission
- Automatically sets a Meds to Beds priority at script data entry
- Conveniently track and queue Meds to Beds prescriptions
- Efficiently integrates mobile point of sale at the bedside



## Electronically track prescription exceptions

- Queues prior auth, refill auth, refill too soon, out of stock, and other exceptions.

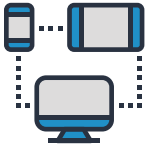


## Ensure your patients go home with ALL their prescriptions

- Keeps all prescriptions together for a patient, including those filled earlier in the week.
- Alerts you when the patient has another bag in Will Call.
- Pinpoints the location of each prescription, such as Refrig. Will Call.

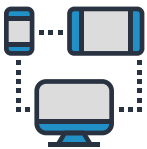
GARCIA, JULIE A									
#	Humulin 50/50 Insulin NPH/Regular 50/50 units/mL inj mdv (JENNSON)	AS DIRECTED	10	30	03/28/2019	04/27/2019	2 @ 10 Fills Rem		
#	6017063N	Fill @ \$1.00	10	30	03/28/2019	04/27/2019	0 Fills Rem		
#	Hydrocodone/Acetaminophen 5/325 mg Tab btl (JENNSON)	TAKE 1 TABLET EVERY 6 HOURS AS	25	6	03/28/2019	04/27/2019	0 Fills Rem		
#	N2001562N	Fill @ \$1.00	25	6	03/28/2019	04/27/2019	0 Fills Rem		
#	Lexapro Escitalopram 5mg Tab btl (JENNSON)	TAKE 1 TABLET EVERY EVENING AS	30	30	03/28/2019	04/27/2019	2 @ 30 Fills Rem		
#	6017061N	Fill @ \$494.25	30	30	03/28/2019	04/27/2019	PRN Fills		
#	Niacin 500 mg Tab btl (JENNSON)	TAKE 2 TABLETS EVERY MORNING	30	15	03/27/2019	04/27/2019	0 Fills Rem		
#	6016740R	Fill @ \$0.36	30	15	03/27/2019	04/27/2019	0 Fills Rem		

# INTEGRATE



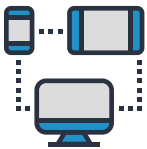
## **Point of Sale and Pharmacy Management System are ONE system working together**

- Process refills from point of sale.
- Gives POS clerks full access to the prescription status like Claim Fail or Prior Auth.
- Reconciles claims to the penny using ScriptPro's Third Party Management System.



## **Update a patient's third party card at Point of Sale**

- Update the patient's third party card and resubmit the claim at any point in the dispensing process.
- Stores hard copy scan (double-sided) of the patient's third party card.



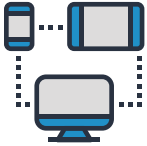
## **Change the script from cash to third party at Point of Sale**

- Does not require you to return the order to switch payment types at POS.
- Resubmits the claim automatically.
- Saves the signature.



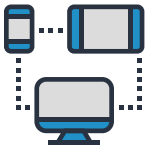
# INTEGRATE

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## **Bidirectional information sharing with the hospital or clinic electronic health record (EHR)**

- Receives patient demographics and new prescriber information from the EHR and automatically creates patient/prescriber profiles.
- Receives electronic prescriptions directly from the EHR.
- Sends the EHR a status update when the prescription has been picked up.
- Receives 340B patient encounter dates and eligible prescriber files from the EHR.



## **Automated ePA integration**

- Streamlines the PA process by automatically initiating an electronic prior authorization with CoverMyMeds.
- Standardizes PA management across your pharmacy network.
- Increases prescription adherence while saving valuable staff time.



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