

Pharmacy Services Portal (PSP)



Pharmacy Services Portal is an enterprise-capable hardware and software solution that provides self-service patient pharmacy services, ticket queuing, and patient/prescription integration.

PSP checks patients into pharmacies and notifies staff of check-in, prints patient tickets, calls patients to pickup windows/exception areas, and broadcasts wait times.



Integrated with SP Central, PSP is a real-time work driver for staff, prioritizing patient tickets and collating prescriptions to be fulfilled. Using SP Datapoint, staff view and call PSP tickets to counsel, dispense, and more!

Using the following PSP components, patients manage the time and location where they will pick up their prescriptions.

SP Kiosk – Self-service patient check-in

SP Kiosk allows the patient to check in for pharmacy services, select a prescription pickup time and pharmacy location, and request prescriptions for family members. SP Kiosk prints a barcoded ticket, projects the patient wait time, and sends the data to SP Central Workflow System to prioritize and link the ticket with the patient's prescriptions.

PSP Notice Boards – Assist with check-in, call tickets, present wait time metrics, and more!

Welcome Notice Board – Greets patients when they arrive with a pharmacy-configured message; Welcome

Notice Board can be configured with split-screen to provide entertainment to patients via a cable or video feed.

Now Serving Notice Board – Displays tickets being processed at each pharmacy pickup window; Now Serving Notice Board can also be configured with split-screen to present a cable and/or video feed.

Ticket Statistics Notice Board – Broadcasts important operation metrics (wait times, number of queued tickets, etc.) in a large, easy-to-see, dashboard view.



Ticket Window Display – Helps patients get to the right service window

Ticket Window Display mounts above each pharmacy pickup window so patients can easily see which ticket number is being processed at that window.



PSP Reports

PSP offers many reports to manage and track patient wait times, including:

- Number of patients served and prescriptions filled per technician or window
- Patient wait time from kiosk check-in, to counsel, to prescription pickup
- Average and maximum wait times by category
- Tickets created versus tickets checked in

About ScriptPro

We create innovative, seamlessly-integrated robotics and workflow systems that optimize pharmacy services. As patient care progresses from inpatient to outpatient and long-term care settings, the need for advanced systems to support medication therapy is evolving. Our solutions include strategic planning and financial management services that help health systems succeed in a dynamic and financially challenging environment.

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Specifications*

Pharmacy Services Portal

For specifications on PSP Server and Enterprise PSP Server, see SP Central Server and/or SP Central Expanded Server product sheets.

SP Kiosk

Weight:

Kiosk: 60.5 lbs (27.4 kg)
Stand: 103 lbs (46.7 kg)

Mounting:

Kiosk: Stand or tabletop; 2 M6 socket head cap screws
Stand: Floor; mounting hardware of appropriate type for floor material
Supports mounting surfaces of concrete and wood flooring.

Electrical Input:

100-240 VAC, 50/60 Hz, 1.5 AMP (Includes UPS), 1 Phase.
Outlet located within 5 feet (1.5m) of power connection. Mains supply voltage fluctuations not to exceed 10% of the nominal supply voltage.

Computer/Software: Client/Server system on ScriptPro-installed network; requires Pharmacy Services Portal (single site) or Pharmacy Services Portal Enterprise (multiple sites); PSP Enterprise purchase options include: Enterprise Licensing (unlimited PSP sites) or Site Licensing (w/Site Setup per PSP site); SP Central Workflow System required at all locations.

Environmental:

Operating: 41°F to 86°F (5°C to 30°C)
Storage: 5°F to 140°F (-15°C to 60°C)
Relative Humidity: 20–85% non-condensing
Altitude: Up to 9,843 feet (3,000m)
Pollution Degree: 2
Indoor Use Only

Barcode Scanner: 2-D scanner. Class I LED. Visible red LED 645 nm \pm 7.5 nm.

Monitor: 17" touchscreen; privacy filter standard

Ticket Paper: 3/8" x 273' single ply thermal paper. Recommend PM Company, part #: PMC05213.

Regulatory: SP Kiosk

SP Kiosk Stand

Weight:

Stand: 103 lbs (46.7 kg)

Mounting:

Stand: Floor; mounting hardware of appropriate type for floor material
Supports mounting surfaces of concrete and wood flooring.

Electrical Input: 100-120 VAC, 50/60 Hz, 1.5 AMP (Intended for use with SP Kiosk), 1 Phase. Outlet located within 5 feet (1.5m) of power connection.

Regulatory: SP Kiosk Stand

Ticket Window Display

Weight:

15.4 lbs (7 kg)

Electrical Input: 100-240 VAC, 50/60 Hz, 2.3 AMPs, 1 Phase. Outlet and RS 422 serial daisy chain drop located within 5 feet (1.5m) of power connection. Distance from computer to last Ticket Window Display must not exceed 1,000 ft.

Screen: 17" monitor

Regulatory: Ticket Window Display

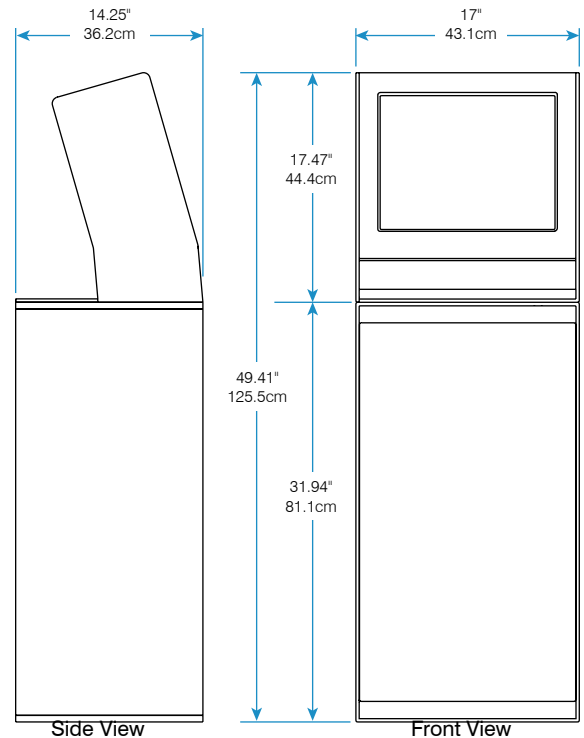
Welcome Notice Board XL/Now Serving Notice Board XL/ Ticket Statistics Notice Board XL

For specifications and mounting options, see Notice Board XL product sheet.

Customer is responsible for installing various PSP components, including PSP Audio Speakers, Notice Board mounting brackets, Ticket Window Display mounts, and all required facilities preparation, including electrical and data drops. Installation must be per local codes and provided by local licensed contractor (at customer's expense). Please refer to Pharmacy Services Portal Site Preparation Guide for details (available upon request).

*Specifications subject to change without notice.

SP Kiosk



Ticket Window Display

