

B.

Warranty.
Luxury Vinyl Planks

Belgotex™

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belgotex.co.za

B.

LVT Warranty | Stick-Down.

Important Information

In addition to instructions below, also refer to the SABS Installation of Resilient Thermoplastic and similar flexible floor covering materials STANDARD – SANS 10070. All Belgotex Luxury Vinyl Tile products are to be installed by a professional installer to validate warranty, also follow the Belgotex installation instructions.

PRODUCT HANDLING

- Store boxes flat; do not allow material to bend.
- Acclimatise the material in the area of installation for 48 hours before installation in small quantities without packaging as this will allow the material to relax and minimize expansion and contraction. Ideal installation temperature is between 18°C and 25°C. The material adapts to the temperature of the room in which it is installed and if correctly done will ensure setting of the adhesive.

SURFACES OF INSTALLATION/FLOOR PREPARATION

- To be installed on a permanently dry, clean, smooth, level, even, dust free, hard (minimum 3000psi compressive strength) non-porous and structurally sound cement/concrete surface, all old adhesive or residue of any sorts must be removed (if necessary apply a primer as per suppliers recommendations), with not more than 3mm per 3 meters in all directions. If necessary level the surface with a suitable self-levelling compound LEVELiTe F30.
- Always measure the moisture content of the floor before installation, ensure the maximum allowable moisture content is not exceeded.
Moisture content to be a maximum of 3% when measured with a Hygrometer or Romus VD 4 moisture meter or other quality moisture measuring instruments. Ensure a damp-proof membrane is installed between the structure and the floor screed.
- Do not restrict expansion joints, bear in mind that you might need to fit a special profile to protect and finish off the flooring.

INSTALLATION

Refer to the Belgotex Technical Document

- Do not mix dye batches.
- Lay-out the job and chalk lines as you would for any other floor tile installation.
- Planks should not be cut less than 20cm long or less than half the width of the plank.
- Belgotex™ luxury vinyl products can be cut using a sharp utility knife – scribe and snap material.
- Belgotex™ luxury vinyl can be installed with underfloor heating using the screeding system (heaters installed and screeded over) vinyl to be installed over the screeded surface. It is important that a screed temperature of 27° C is not exceeded and it is therefore essential that a control thermostat be incorporated into the screed.
- Moisture content to be at a maximum of 3% before, during and after installation – use moisture meter to measure moisture and record/photograph the results.

ADHESIVES

- Adhesive selection – ITE GRIPiTE V50 is recommended by Belgotex™ to be used for the installation of all fully-bonded Belgotex™ LVTs. See adhesive suppliers recommendations. However, two part Epoxy or two part Polyurethane adhesive can also be used. Care must be taken when using these adhesives.
**For more information on adhesives or adhesive selection

- contact Belgotex™ or your adhesive supplier**.
- Adhesive to be applied using a 1.5mm x 1.5mm notched trowel – see adhesive manufacturers' recommendations.
- Careful consideration must be given to telegraphing/ridging of adhesive.
- Press planks firmly against adjoining planks into adhesive
- After setting the planks into the adhesive the floor must immediately be rolled in both directions with a 68kg articulated roller.
- Remove any adhesive from the surface of the tile while wet, using a clean white damp towel.
- Allow adhesive to cure/set for not less than 24 hours before allowing traffic in the installed area (follow adhesive manufacturer's instructions).

CARING FOR YOUR BELGOTEX™ LVT

- Use protective walk-off mats in front of doors to remove excess soiling from shoes/feet. If mats are placed directly on top of your Belgotex™ vinyl floor, be sure the mats have a non-staining back as plasticizer migration will occur (no rubber mats to be used)!
- Use proper floor protectors on furniture legs, etc to prevent damage to your vinyl floor. Use protector mats to protect the floor from damage where castor wheels are in use (soft wheels, non-rubber).
- Sweep with a soft broom or use a microfibre mop for your floor daily to remove dust, loose dirt and grit.
- Clean liquid spills immediately to prevent the possibility of stains, slips or falls. Use warm water/neutral cleaner appropriate for vinyl flooring.
- Do not wax or use chemical treatment of any kind on your Belgotex™ luxury vinyl floor.
- Do not use Black or Brown mops or pads for cleaning as this can cause staining.
- Do not use excessive water to clean as this can cause damage to the sub floor.
- Belgotex™ LVTs are scratch resistant but not scratch proof. Unclipped pet nails can cause scratching.

BENEFITS

- Hard Wearing
- Moisture resistant
- Easy to maintain
- Low noise levels
- Scratch resistant
- Natural look
- Cost effective
- Stain resistant
- Soft and warm underfoot

WARRANTY

As per specific products guarantee indicated on documentation and sampling material.

- The vinyl flooring must be professionally installed to validate warranty.

1. Belgotex™ provides a warranty that:

- Belgotex™ flooring will be free of manufacturing defects.
- If such defect occurs, upon a verification of the defect, Belgotex™ will authorise repair or replacement of the affected area.

2. This warranty does not include the following:

- Improper installation – not professionally installed or improper adhesive/trowel used. Workmanship errors should be addressed to the contractor who installed the floor.
- Installed with obvious manufacturing defects.
- Improper maintenance; dulled by soaps, detergents, harsh chemicals, dressings, one-step cleaners or wax
- Damaged by narrow tipped heels, burns, cigarette burns, cuts, scratches, gouges and indentations including damage from improper floor protectors and furniture rests; staining caused by dyes tracked from carpet, fertilizers, coal, tar, driveway sealers, oil drippings or other similar materials; faded or discoloured by sunlight or heat generation.
- Problems or damage due to moisture and/or alkalinity in sub-floor; discoloration or bond release from hydrostatic pressure or excessive moisture caused by flooding, plumbing and appliance leaks and water leakage.
- Installed over unstable (installed over particleboard, chip wood or pressboard) or improperly prepared sub floors; wet/cold floor; radiant-heated with floor – recommended on cement sub-floors only. The use of ITE LEVELiTE F30 Self-levelling Compound is

recommended;

- Different from samples or printed material in shade, colour or embossing. We recommend full planks are referred to before final selection is made.

3. Other limitations:

- This warranty is not transferable.
- Manufacturing defect must be reported within 3 months from the date of purchase.
- This warranty covers only properly installed and maintained floors.
- Belgotex™ excludes and will not pay for any consequential or incidental damages under this limited warranty.
- Belgotex™ will not pay for the loss of time, inconvenience or other incidental expenses incurred during initial installation.
- Belgotex™ reserves the right of final judgment and may refuse claims in certain instances.
- No representative, employee, or agent of Belgotex Floors is authorized to modify or change the limited warranty as stated herein.

4. How to contact us:

This warranty service is available only by notice to Belgotex™ through the floor covering dealer from whom the purchase was made. Notification must be accompanied by a copy of the original receipt and can only be authorized by Belgotex™.

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LVT Warranty | Self-Adhesive.

Important Information

In addition to instructions below, also refer to the SABS Installation of Resilient Thermoplastic and similar flexible floor covering materials STANDARD – SANS 10070. All Belgotex Luxury Vinyl Tile products are to be installed by a professional installer to validate warranty, also follow the Belgotex installation instructions.

PRODUCT HANDLING

- Store boxes flat; do not allow material to bend.
- Acclimatise the material in the area of installation for 48 hours before installation in small quantities without packaging as this will allow the material to relax and minimize expansion and contraction. Ideal installation temperature is between 18°C and 25°C. The material adapts to the temperature of the room in which it is installed and if correctly done will ensure setting of the adhesive.

SURFACES OF INSTALLATION/FLOOR PREPARATION

- To be installed on a permanently dry, clean, smooth, level, even, dust free, hard (minimum 3000psi compressive strength) non-porous and structurally sound cement/concrete surface, all old adhesive or residue of any sorts must be removed (if necessary apply a primer as per suppliers recommendations), with not more than 3mm per 3 meters in all directions. If necessary level the surface with a suitable self-leveling compound.
- Always measure the moisture content of the floor before installation, ensure the maximum allowable moisture content is not exceeded.
Moisture content to be a maximum of 3% when measured with a Hygrometer or Romus VD 4 moisture meter or other quality moisture measuring instruments. Ensure a damp-proof membrane is installed between the structure and the floor screed.
- Do not restrict expansion joints, bear in mind that you might need to fit a special profile to protect and finish off the flooring.

INSTALLATION

- Although the material is of a high quality and standard inspect the material for visible defects before installation, as complaints can only be accepted on defects which were not initially visible. Complaints will not be accepted on material installed with visual defects.
- Material can be installed random or staggered pattern.
- Do-not mix dye batches as this could result in colour variation!
- Lay out the job and chalk lines as you would for any other floor tile installation.
- Planks should not be cut less than 20cm long or less than half the width of the plank.
- Belgotex™™™ Luxury Vinyl products can be cut using a sharp utility knife – scribe and snap material.
- Belgotex™™™ Luxury Vinyl can be installed with under floor heating using the screeding system, (heaters installed and screeded over) vinyl to be installed on top of the screeded surface. A control thermostat must be incorporated in the screed and set and locked at a maximum of 27°C.
- When installing in rooms with potential extremes of temperature, you should first get in touch with Belgotex™™™.
- Install NOTTINGHAM lengthways in the room. If you are laying the material in more than one room, they should be separated in doorways with suitable profiles.
- For surfaces greater than 100m² or rooms longer than 10 meters, suitable expansion joints must be installed.

- When ready to install measure and cut planks to required size if needed, peel of the protection layer off the back of the material and install.

Do not install NOTTINGHAM up tight against walls, but leave a gap of at least 8 mm between the floor and walls, heating pipes and other objects. These joins are essential to allow minor movements in the floor or building and should not be filled up with electrical cables or similar objects.

After installing the floor, roll the entire floor with a 68kg articulated roller in both directions to ensure good contact with the subfloor.

CARING FOR YOUR BELGOTEX™™™ LVT

- Use protective walk-off mats in front of doors to remove excess soiling from shoes/feet. If mats are placed directly on top of your Belgotex™™™ vinyl flooring, be sure the mats have a non-staining back as plasticizer migration will take place (no rubber mats to be used).
- Use proper floor protectors on furniture legs, etc. to prevent damage to your vinyl floor. Use protector mats where castor wheels are in used (not rubber or carpet protector mats)
- Sweep with a soft broom or use a microfibre mop for your floor daily to remove dust, loose dirt and grit.
- Clean liquid spills immediately to prevent the possibility of stains, slips or falls. Use a neutral cleaner appropriate for vinyl flooring.
- Do not wax or use chemical treatment of any kind on your Belgotex™™™ Luxury Vinyl floor.
- Do not use Black or Brown mops or pads for cleaning as this can cause staining.
- Do not use excessive water to clean as this can cause damage to the sub floor.
- Belgotex™™™ LVTs are scratch resistant but not scratch proof. Unclipped pet nails can cause scratching.

BENEFITS

- Hard Wearing
- Moisture resistant
- Easy to maintain
- Low noise levels
- Scratch resistant
- Natural look
- Cost effective
- Stain resistant

WARRANTY

10 year Commercial Warranty.

- The vinyl flooring must be professionally installed to validate warranty.

1. Belgotex™™™ provides a warranty that:

- Belgotex™™™ vinyl flooring will be free of manufacturing defects.
- Complaints can only be accepted on defects which were not

initially visible. Complaints will not be accepted on material installed with visual defects. If such defect occurs, upon a verification of the defect, Belgotex™ will authorize repair or replacement of the affected area.

2. This warranty does not include the following:

- Improper installation – not professionally installed. Workmanship errors should be addressed to the contractor who installed the floor.
- Improper maintenance; dulled by soaps, detergents, harsh chemicals, dressings, one-step cleaners or wax
- Damage by narrow tipped heels, burns, cigarette burns, cuts, scratches, gouges and indentations including damage from improper floor protectors and furniture rests etc. ("mechanical damage"); staining caused by dyes of any sorts, fertilizers, coal, tar, driveway sealers, oil drippings or other similar materials; faded or discoloured by sunlight or heat generation.
- Problems or damage due to moisture and/or alkalinity in sub-floor; discoloration or bond release from hydrostatic pressure or excessive moisture caused by flooding, plumbing and appliance leaks and water leakage.
- Installed over unstable (installed over particleboard, chip wood or pressboard) or improperly prepared sub floors; wet/cold floor;

radiant-heated with floor;

- Different from samples or printed material in shade, colour or embossing.

3. Other limitations:

- This warranty is not transferable.
- Manufacturing defect must be reported within 3 months from the date of purchase.
- This warranty covers only properly installed and maintained floors.
- Belgotex™ excludes and will not pay for any consequential or incidental damages under this limited warranty.
- Belgotex™ will not pay for the loss of time, inconvenience or other incidental expenses incurred during initial installation.
- Belgotex™ reserves the right of final judgment and may refuse claims in certain instances.
- No representative, employee, or agent of Belgotex™ is authorized to modify or change the limited warranty as stated herein.

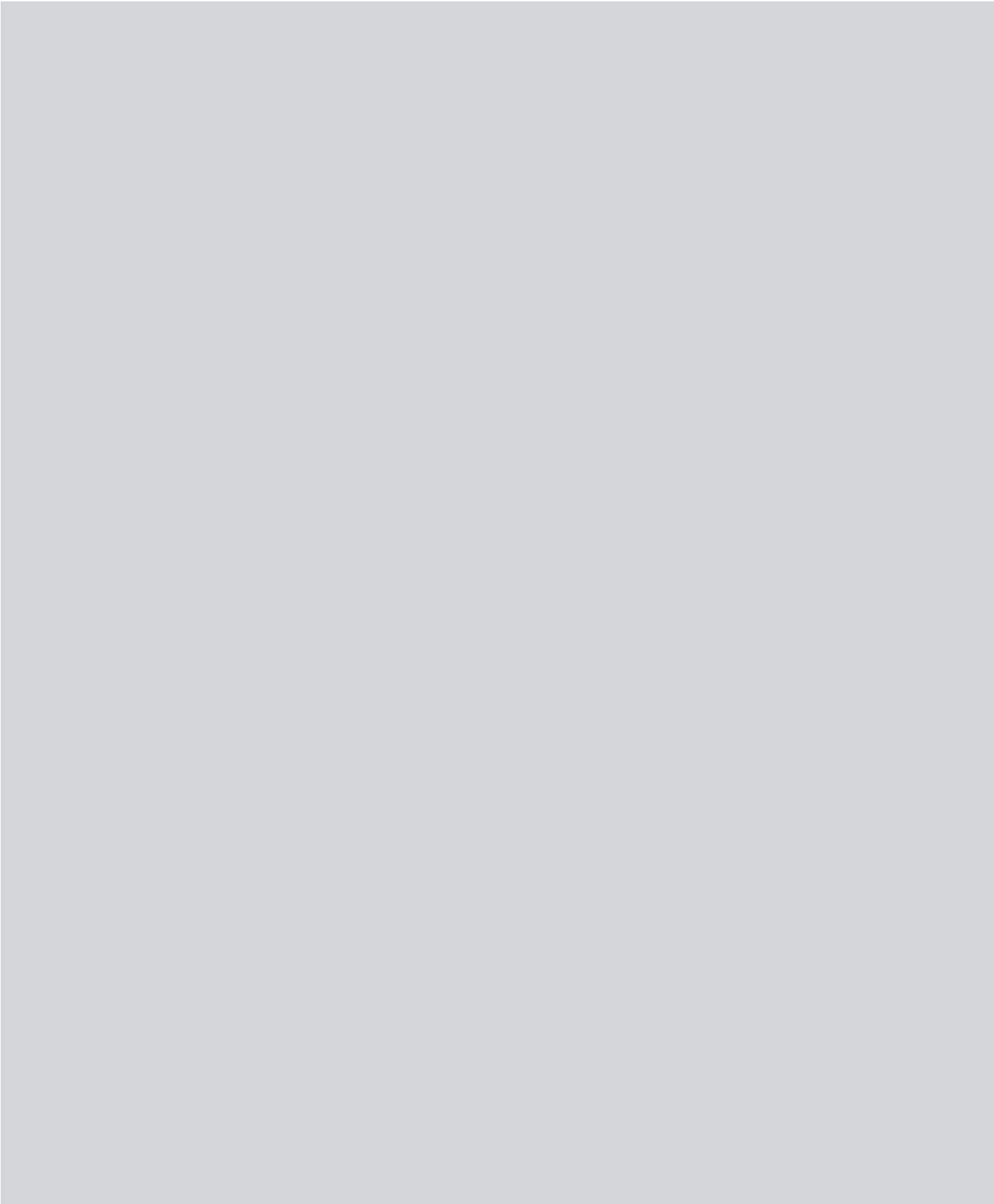
4. How to contact us:

This warranty service is available only by notice to Belgotex™ through the floor-covering dealer from whom the purchase was made. Notification must be accompanied by a copy of the original receipt and can only be authorized by Belgotex™.

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For details on products and colours, contact Sales Services Department,
Tel +27 (0)33 897 7500, or your local sales office.
Email: info@belgotex.co.za

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