

where2 travel

Limited spaces available!

Contact us today to secure your spot

### **Inclusions**

Join us for a week exploring the sights and tastes of Norfolk Island. Our week on the island will be a combination of group touring, as well as car hire to explore more of the island in your own time. All dinners are included, which are a mix of themed dinners at local restaurants, where we will enjoy the freshness and flavours that Norfolk Island offers.



#### WHAT'S INCLUDED:

- where2travel hosts
- 7 Breakfasts, 1 Lunch, 1 Afternoon Tea &
   7 Dinners
- Return Qantas airfares\*
- 7 Nights at the Paradise Hotel & Resort
- 3 Days car hire

#### **TOUR HIGHLIGHTS:**

- Night as a Convict Tour with Dinner
- 1/2 Day Island Tour
- Wonderland by Night
- Convict Kingston Tour
- Visit to the panoramic Cyclorama
- Glass Bottom Boat Tour
- Progressive Dinner
- Island Fish Fry Dinner
- Clifftop Breakfast

\*Terms and Conditions Apply.



## **Accommodation information**



#### Location

Prime location on Queen Elizabeth Avenue close to many tourist attractions, museums, and Burnt Pine Shopping Centre. Just minutes away by car is gorgeous Emily Bay, historic Kingston and the golf course.

#### **Hotel Information**

- 3½ star rating
- 50 rooms
- Private en-suite bathroom
- DVD player (free DVD hire)
- Tea + Coffee making facilities / Refrigerator
- Satellite Television

#### Facilities & Service

- Restaurant / Bar / Cocktail bar
- Coffee lounge / TV lounge & DVD library
- Swimming pool with large sunbed deck
- BBQ facilities & poolside picnic tables
- Internet hub & wireless internet throughout the hotel

## Meet your where2travel hosts

## James Jang



James loves all things travel. He first started travelling with family when he was at school, visiting relatives in England, Hong Kong and China. He has lived in Hong Kong, Macau and England, and he has travelled extensively in most continents. James has travelled to over 80 countries and can't wait to explore more of the world. One of James's passions is aircrafts, and he has flown with over 90 airlines. As a result, he is very knowledgeable in all things relating to air travel – airfares, airlines and aircrafts.

James prides himself in his attention to detail, knowledge and experience. He cares for every aspect of his clients' travel arrangements, and as a result he has many loyal repeat clients.

### Cassie Muhlhan



Cassie's love for travel started at the age of 6, flying on her own from Adelaide to Newcastle. From that moment she never looked back! Originally from Adelaide, Cassie moved overseas and lived in London for 6 years where she travelled extensively through the UK and Europe.

Cassie has been to some wonderful destinations and loves to pass her knowledge and experiences on to her clients. Cassie also spent 3 months travelling in South America, learning about different cultures and finding hidden experiences.

With the current travel situation in place, Cassie is keen to help those wanting to travel and explore more of Australia!

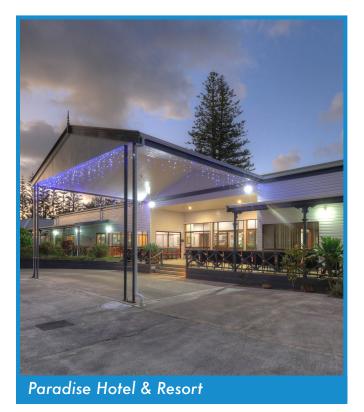
## **Itinerary**

#### DAY 1: Melbourne - Sydney - Norfolk Island

Today you will depart Melbourne for Norfolk Island (via Sydney). Enjoy spectacular views of the entire island as you descend into Norfolk Island. On arrival you will be transferred to the *Paradise Hotel & Resort*, were you will stay for the next 7 nights.

This evening enjoy a great night of fun with Norfolk's longest running theme night, *Night* as a *Convict*. Uniforms for this event will be delivered to your rooms during the day so you can prepare for an epic night of laughter, games and convict mayhem.

Accommodation: Paradise Resort (Dinner)



DAY 2: Explore Norfolk Island

Today, lunch will be at the Olive Café. The Olive Café is located in the Village and is one of the busiest cafés on the island.

Following lunch you will experience an overview of this wonderful Island on a *Half Day Island Tour*. This tour is a must for all visitors and will introduce you to Norfolk's beautiful scenery, rich history, heritage and the way of life that is enjoyed today. The guide will keep you informed and entertained as you journey around Norfolk taking in some of the impressive sights it has to offer. Visit historic Kingston and see the most popular beach on Norfolk, Emily Bay plus the famous convict buildings. Marvel at the Melanesian

Chapel with its beautiful stained glass windows, enjoy the views from Cascade and Anson Bay. We finish the tour with refreshments at an old historic home.

This beautiful home was built by Fletcher Quintal, a descendent of the "Bounty" mutineers, Fletcher Christian and Matthew Quintal.

Tonight's dinner will be at the Homestead Restaurant. The Homestead Restaurant pairs local ingredients with the elemental technique of cooking over fire to enhance the contemporary dining experience. 100 Acre Farm is a working farm that produces beef and vegetables commercially. They embrace the farm to plate philosophy as well as sourcing line caught fish from Norfolk's clean wide waters.

After dinner head to *Wonderland by Night* that celebrates the stories of life gone by on Norfolk Island and how the past has shaped our identity. The setting is 10 acres of magical Norfolk Pines, which are lit up like a magical enchanted forest. Meander along (or ride in the 'moon buggy') through a gentle winding path with a descendant of the Bounty Mutineers, as they recite poems and light up the dioramas. while sharing entertaining stories. Enjoy a cuppa at the end of the bush, before being bussed back to your accommodation.

Accommodation: Paradise Resort (Breakfast, Lunch & Dinner)

#### DAY 3: High Tea & Historic Tour

Today's lunch is a *High Tea* at *Forrester Court*. Indulge in a seasonal assortment of 6 savoury foods and 4 tantalising sweets, served on traditional platters. Menu includes a glass of sparkling wine on arrival, a pot of plunger coffee or T2 tea of your choice, we finish with sampling of local liqueurs. High Tea is served on the magnificent cliff top lawns overlooking Cascade Bay.



where2 travel

## Explore Norfolk Island with where2travel

After lunch, you will set off on the *Convict Kingston Tour*. Learn about World Heritage Listed Kingston, the first settlers, and the Polynesians who came 900 years ago. Learn about our First and Second settlements, and the facts and legends associated with each. Learn how Norfolk became home to the descendants of the infamous Bounty mutiny, and walk through the historic cemetery.



Before dinner, you will head to *Fletcher's Mutiny Cyclorama*. The Cyclorama provides a total experience, bringing to life the history of the Norfolk Island people and their connection with the infamous mutiny on the 'Bounty'. An outstanding attraction and Tourism Awards winner, this stunning 360° panoramic painting with realistic 3D effects has been impressing visitors to Norfolk Island with its 'wow' factor for over 18 years.

Dinner tonight will next at Hilli's Restaurant. Hilli's Restaurant is one of Norfolk Island's leading fine dining restaurants. Offering a variety of cuisines and a welcoming atmosphere, it has become a popular place to dine for both locals and tourists alike. The warm wooden interiors and the outer surrounding gardens give the restaurant an excellent setting for relaxing and enjoying the best that the island has to offer - in fresh produce, as well as locally sourced seafood. This reflects the very meaning of the name "Hilli", which is a Norfolk Island expression meaning "disinclined to exertion, relax, take it easy, and unwind."

Accommodation: Paradise Resort (Breakfast & Dinner)

#### DAY 4: Cruise Emily Bay & Progressive Dinner

This afternoon you will venture down to Emily Bay for the Christian's Glass Bottom Boat Tour. The cruise will take you within the lagoon of Emily and Slaughter Bay. Norfolk Island has the Southernmost coral reef in the world. You will view thirty different species of coral and 120 different species of colourful fish as you cruise the crystal-clear waters of the lagoon. Your colourful host is a direct descendant of Fletcher Christian.

This evening you are off on a *Progressive Dinner* to Island Homes. Tonight is going to be a feast not to be forgotten! Enjoy a 3 course meal progressing to different Norfolk Island family homes. A fun night and a great way of meeting the local people and sampling some of the Island dishes.

Accommodation: Paradise Resort (Breakfast & Dinner)

#### DAY 5: Drive around the Island

Your car hire will be ready from 12 pm for you to head out and explore the island in your own time. Remember that any roaming livestock has the right of way, and all drivers acknowledge passing vehicles with 'the Norfolk wave'. Visitors are encouraged to wave also!

Why not head down to Kingston and check out what the museums have to offer. The *Museum Multi Pass* allows multiple entries to all four museums, as well as two guided Tag-A-Long tours. These tours include a guided journey behind the scenes, to reveal additional stories from the museum collection and Norfolk's history.

Tonight's dinner is at the *Island Fish Fry*. Enjoy a feast of Island dishes, salads, homemade bread & fresh fried fish, followed by Island desserts & tea or coffee. Watch the sun set from Pinetrees Tours exclusive property 'Orn Daa Cliff' on Norfolk's beautiful western coastline and enjoy some local entertainment.

Accommodation: Paradise Resort (Breakfast & Dinner)



## **Explore Norfolk Island with where2travel**

#### DAY 6: Clifftop Breakfast & Free Afternoon

This morning enjoy a delicious BBQ breakfast at the scenic Anson Bay, afterwards we will then take a drive to Burnt Pine for a walk around town.

The afternoon is free for you to explore Norfolk Island by car. Indulge in some retail therapy, and perhaps stop for a bite to eat in one of the local cafés.

Tonight, enjoy a Poolside BBQ at the Paradise Hotel.

Accommodation: Paradise Resort (Breakfast & Dinner)

#### DAY 7: Free day to explore

Today is the last day to tick all of Norfolk Island's must-do's off your list! You will have the option to relax, hire a car for the day or arrange an additional tour to find out more about the island.

Tonight, enjoy dinner at Bailey's Restaurant. This beautifully restored house is the iconic centrepiece of Governor's Lodge. Bailey's offers historic ambience, a modern Australian a la carte menu and a chance to connect to the true heart of our property.

#### DAY 8: Norfolk Island - Sydney - Melbourne

It's time to say farewell to Norfolk Island. Enjoy your last breakfast on the island, then take your transfer to the airport for your Qantas flight back to Melbourne (via Sydney).



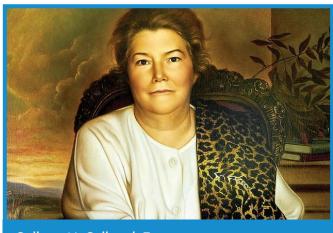
Visit Pitcairn Settlers Village (Optional activity at an additional cost)



Play a round of golf at Norfolk Island Golf Club



Farm and Industry Tour (Optional activity at an additional cost)



Colleen McCullough Tour (Optional activity at an additional cost)



### Terms and Conditions

Please read carefully and ensure you understand these terms and conditions. By requesting or making a booking, you acknowledge and confirm you have read and accept these terms and conditions without reservation as constituting the entire agreement between you and us which cannot be varied other than by an agent of where2travel in writing.

All information and prices are correct at time of printing. Changes may occur beyond our control due to a number of factors including currency fluctuations, tour content, standards of service, airfares and airline schedules. Please check with where2travel prior to finalising your booking and processing any payments to ensure all information you have is correct.

All terms and conditions override or are over and above where2travel's standard conditions.

#### RESERVATION

#### Booking

Please advise your where2travel Travel Designer by email if you wish to proceed with your booking. where2travel requires all clients to read and sign our booking terms & conditions. where2travel must have the booking terms & conditions signed before any payments are made.

Your booking will only be confirmed once the deposit has been paid to where2travel and minimum numbers have been reached to ensure that the group is a guaranteed departure. The minimum number of passengers required to operate this trip is 20, excluding the hosts. If the numbers fall below 20 people, then there will be options to discuss with all guests to privatise the trip, or pay a surcharge to operate the trip with a lower number or book the trip without a where2travel hosts.

#### Pricina

The price is based on the current availability. All prices are per person in Australian dollars. Unless otherwise stated the pricing is based on twin share accommodation. Prices are based on charges, taxes and levies current at the time of booking and may change if there are significant changes in taxes, charges or levies.

#### Deposits

A non-refundable deposit of \$2,000.00 per person is required to confirm your place on the tour. The deposits are collected by where2travel and then paid to the airlines, hotel and land operators to hold in confirmed services. All prices for land itineraries are per person in Australian dollars. All prices are based on twin share accommodation. Prices are based on current charges, taxes and levies. Prices may change if there are significant changes in airport taxes, airline charges or levies.

#### Final Payments

Final payment for all bookings held will be due 90 days prior to departure (22 July 2022). Changes may occur beyond our control due to a number of factors including tour content, standards of service, airfares and airline schedules. Please check with your where2travel Travel Designer prior to finalising your booking and processing any payments to ensure all information you have is correct.

#### Cancellation Policy

All cancellations or amendments must be advised in writing by email and are effective only when receipt is confirmed by where2travel. As we are within 180 days of cancellation penalties, no refunds are permitted.

No refund is available for cancellations after your travel has commenced or in respect of any tours, accommodation, meals or any other services not utilized whether by choice, or because of late arrival or early departure, including failure of any transport to operate according to schedule. Please note that employees of any suppliers are not authorized by the wholesale company to make any undertakings in respect of refunds or other matters

#### GENERAL INFORMATION AND CONDITIONS

#### ltinerary

Please ensure you check all inclusions as any items not specified may incur

extra charges. All inclusions in the trip are subject to availability at the time of booking, where2travel reserves the right to vary itineraries and change hotels should circumstances dictate, as well as cancel or reschedule any custom trip in accordance with operating requirements or circumstances beyond its control.

#### Passport and Visa Requirements for Norfolk Island

Since 2016 travel to Norfolk Island from mainland Australia has been classed as domestic travel. However, all flights still depart from and arrive at the international terminal. The Department of Immigration and Border Protection advises anyone travelling between Norfolk Island and mainland Australia will be required to identify themselves.

Although passports and visas are no longer mandatory for Australian citizens when travelling to Norfolk Island from Australia, a valid passport continues to be the preferred method of identification. We recommend travelling with a passport if you have one, however technically photographic identification for Australian citizens such as an Australian driver's licence, will be acceptable. It's important you provide us with your full name as it appears on your Passport or Drivers licence to ensure your ticket matches your ID document.

From 1 April 2022, the requirement to complete an Entry Permit to travel to Norfolk Island was removed.

#### Insurance

Travel Insurance is strongly recommended to guard against cancellation penalties and or medical expenses incurred as a result of unforeseen circumstances. We suggest you take your insurance policy at the same time as deposits being made to where2travel. Before deciding to purchase a travel insurance policy, we recommend that you should read the Product Disclosure Statement and policy wording.

If you have any pre-existing medical conditions, then cover for this may need approval by the Insurer and additional costs may apply. If you need cover for a pre-existing medical condition that requires approval by the insurer, we are able to provide you with the Medical Assessment Form which will need to be completed and returned to where2travel.

If you choose not to take our recommended travel policy, you are required to sign the indemnity form confirming this. In the event that your policy has been purchased outside where2travel's recommendation and you later require our administration assistance in the event of a claim, a service fee will be applied in these circumstances only.

where2travel and their operators will not accept responsibility for loss of deposit or full payment, loss or damage to baggage and personal Items including camera equipment, personal injury and illness, medical expenses and/or cancellation of your trip due to circumstances beyond our control.

#### Travel Documents

Travel documents will be sent to a central address approximately 14 days prior to departure.

#### Luggage

Baggage allowance is included on Qantas. You are allowed 1 piece of check-in luggage up to 23 kgs and 1 carry-on up to 7 kgs.

What's not included in the trip

- Passports/photo identification
- Optional experiences
- Excess baggage
- Meals other than specified on the itinerary
- Expenses of a personal nature, beverages and incidentals at the hotels
- Transportation, sightseeing and admission other than specified on the itinerary

#### RESPONSIBILITY

#### Complete Agreement

These booking conditions, together with the other terms incorporated into



### Terms and Conditions

this contract referred to below, represent the entire agreement between the parties.

#### Changes

The Operator shall be responsible to the guest for supplying the services and accommodations, except where they cannot be supplied, or the itinerary is changed due to delays or other causes of whatever kind or nature beyond the Operator's control. In such circumstances, the Operator will seek to supply comparable services, accommodations and itineraries and there shall be no refund in these circumstances.

#### Force Majeure

We will not be liable for any failure or delay in performing our obligations in booking the Travel Product that is due to events beyond our control.

If a force majeure event occurs that affects your booking, your entitlement to a refund, a credit or re-scheduled travel booking will depend on the Provider's terms and conditions.

If your booking is impacted by a force majeure event and you are entitled to a refund or credit from the Provider, we will facilitate this refund or credit.

The Booking & Service Advisory fee (unrecoverable costs), credit card fees or any commissions received are non-refundable in the circumstance that a force majeure event occurs and will be deducted from any refund received on your behalf.

#### Disclaimer of Liability

where2travel act as an agent only for the airlines, accommodation, tour and transportation companies providing services. Some events are beyond our control and we accept no liability caused directly or indirectly by such, including, but not limited to: war, terrorism, civil disturbance, fire, floods, acts of God, and acts of Government or of any other authorities, accident to or failure of machinery or equipment or industrial action. Additionally, we make no representation as to the safety or conditions that any destination offers. Whilst acting in good faith we are subject to the terms and conditions and limitations of liability imposed by suppliers involved in your travel booking, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage to baggage. The released parties shall not be liable for indirect, special or consequential damages. All luggage and personal effects are at all times and in all circumstances at the risk of the guided holiday participant. Where2travel recommends that guest obtain luggage insurance.

Additional risks and dangers may arise including, but not limited to, hazards of travel by boat, automobile, aircraft and other means of conveyance, animal interactions, forces of nature, political unrest, other unrest, hazardous local customs and practices, differing standards of safety, risks associated with water, food, plants, insects and differing animal regulation and accident or illness in areas lacking means of rapid evacuation or medical facilities.

These risks are not an exhaustive list but are examples of many kinds of risks. You are voluntarily participating in these activities with the knowledge that there are significant dangers involved, and you hereby agree to accept any and all risks. As lawful consideration for the agreement with where2travel to participate in such trips and activities you agree you will not make a claim against where2travel.



# where2 travel

Contact where 2 travel Malvern to enquire

Phone: (03) 9576 0166
Email: malvern@where2travel.com.au
Visit us: 1155 Malvern Road, Malvern, VIC 3144

www.where2travel.com.au





