

# Clinical Monitoring

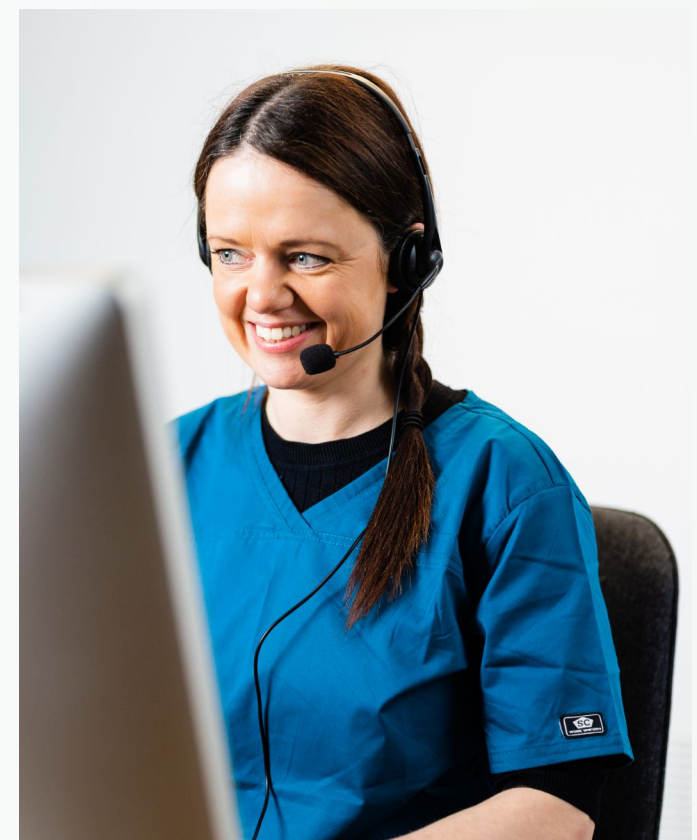
We understand the importance of maintaining high standards in patient care, which is why we are CQC registered. This accreditation ensures that we meet and exceed the rigorous quality and safety standards set by the Care Quality Commission.

Our clinical team is highly trained to monitor patients on a virtual ward to provide continuous care and support. The team consists of senior nurses and doctors. Our platform integrates seamlessly with existing healthcare systems, enabling real-time access to patient data and facilitating efficient communication between healthcare providers.

We offer personalised care coordination, ensuring that patients receive the right interventions and support, at the right time. Our clinical team collaborates with healthcare professionals, patients and their families, facilitating effective care management and empowering patients to actively participate in their own care.

This service is completely customisable. We can take clinical responsibility for all patients on a virtual ward, supplement the current workforce, or simply provide clinical monitoring when there are periods of staffing pressures.

Doccla also supports clinical monitoring out of hours, whether that be for a few hours in the evening or throughout the night.



62%

Increase in  
patients using  
the virtual ward\*

\* Across all clinical pathways from January 2023 (start of clinical monitoring) to March 2023 at Bristol, North Somerset and South Gloucestershire ICB.

	Standard	Premium
Review green alarms	✓	✓
Investigate 'suspicious' readings	✓	✓
Review amber and red alarms	✓	✓
Remote clinical assessment of patients with amber and red alarms	✓	✓
Telephone emergency services if patient acutely unwell	✓	✓
Early escalation of patients with amber and red alarms	✓	✓
Bespoke training on how to best monitor patients remotely	✓	✓
Extended initial patient assessment following onboarding		✓
Offer patient management in line with pre-agreed care plans		✓
Titration of medication according to predetermined parameters		✓
Manage further referrals including admissions to acute setting		✓
Manage more complex requirements of patients, including medication review, initiating treatment		✓
Enable patient access to senior medical support, e.g. GPs and specialist consultants		✓

By utilising our CQC clinical services for remote patient monitoring, Doccla enhances patient safety, improves clinical outcomes, and frees up valuable resources within healthcare organisations. Our solution enables healthcare professionals to focus their attention on patients who require immediate intervention, optimising overall clinical capacity.

# In-Reach

Recruiting patients for virtual ward/remote patient monitoring services can be challenging, especially with the increasing number of clinical pathways and teams required to meet NHS goals.

To address this, we offer on-site In-Reach clinicians who specialise in remote monitoring. These clinicians work closely with your nurses, consultants, and discharge coordinators to identify patients eligible for virtual wards.

Our In-Reach clinicians educate both patients and hospital staff about the benefits and purpose of virtual care models. They facilitate the onboarding process, ensuring close collaboration between hospital-based clinicians, the virtual ward team, and Doccla. We believe this patient-centred approach is crucial for safely and effectively scaling virtual wards, leading to improved patient outcomes and satisfaction.

# Out-Reach

We collaborate closely with healthcare providers to identify suitable patients for remote monitoring and long-term condition management. Our clinical team works with the population health department to produce a list of patients who would benefit from home monitoring.

These patients are often high-intensity healthcare users, and the substantial cost of their care strains budgets and affects resources, especially during winter pressures.

Targeting those with long-term chronic conditions in a proactive manner is vital. Our clinical team supports patient identification, reports findings to healthcare organisations, and proactively reaches out to patients for consent to onboard them onto the remote patient monitoring service. This approach enables early detection, improved patient engagement, personalised care, cost savings, and data-driven decision making.

# Clinical Leadership Team



**Dr Greg Edwards**  
**Chief Medical Officer**

Dr Greg Edwards is our Chief Medical Officer and leads Doccla's clinical team. He is passionate about how technology can best support patients to improve their experience of healthcare. He has held a number of leadership roles including Chief Clinical Officer at NHS Digital, where he had clinical responsibility for the NHS website. He holds a MSc in Healthcare Leadership from NHS Leadership Academy. He cares deeply about keeping patients safe and ensuring the highest quality of care.



**Dr Sukrti Nagpal**  
Senior Medical Lead



**Natasha Wasum**  
Senior Clinical Lead



**Rebecca Ashworth**  
Clinical Safety Officer



*Doccla has an excellent approach, from implementation to delivery. Their remote monitoring solution and provision of clinical support provides our nursing team with extra capacity, so we can deliver more home visits to the patients that need them.*

**Ynez Symonds,**  
**Chief Nursing Information Officer,**  
**Solent NHS Trust**

Speak to us at [hello@doccla.com](mailto:hello@doccla.com) or visit the website [www.doccla.com](http://www.doccla.com) for more information.