cbdMD[™]

Advertising Trends and Tactics
During a Pandemic
Cannabis

As news of a new strain of COVID-19 spreading at alarming rates, the "new normal" (lockdowns) has led to increased levels of anxiety and stress for many people.



According to a <u>study published</u> by the Centers for Disease and Control Prevention:

31%

of American adults have reported signs of anxiety, a significant increase from last year According to a major <u>study into mental health impact</u> of COVID-19 in the UK::

57%

of UK participants have reported signs of anxiety

While a recent <u>Kaiser Family Foundation poll</u> found that:

>50%

of American adults who have faced pay cuts or layoffs blame the pandemic for damaging their mental health

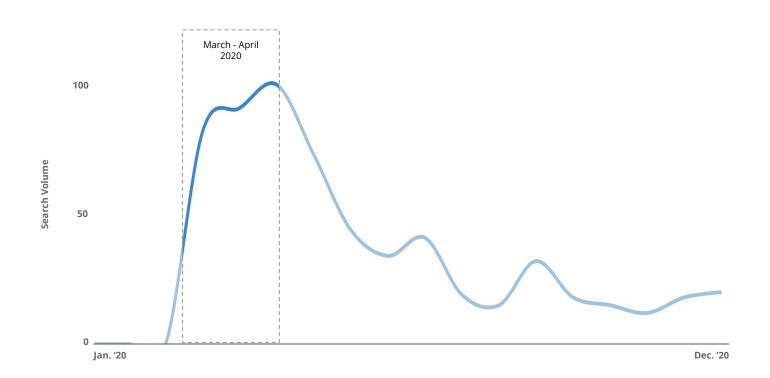
64%

of UK participants have reported signs of depression



Quarantine depression entered our vocabulary in March 2020 and remains a part of it.

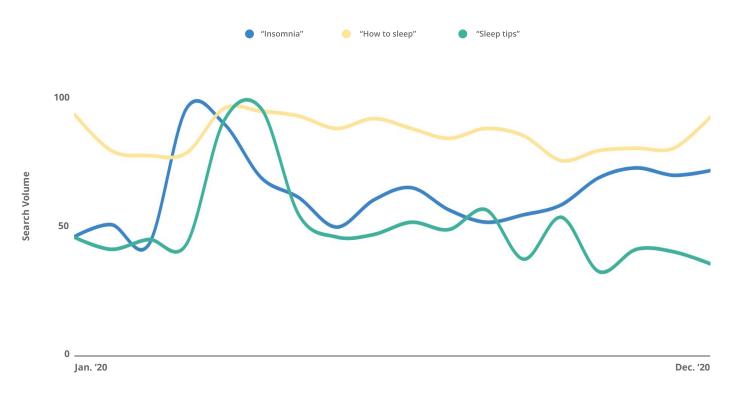
Search volume of search term "quarantine depression" on Google:





Many experiencing insomnia turned to the internet for tips on how to sleep.

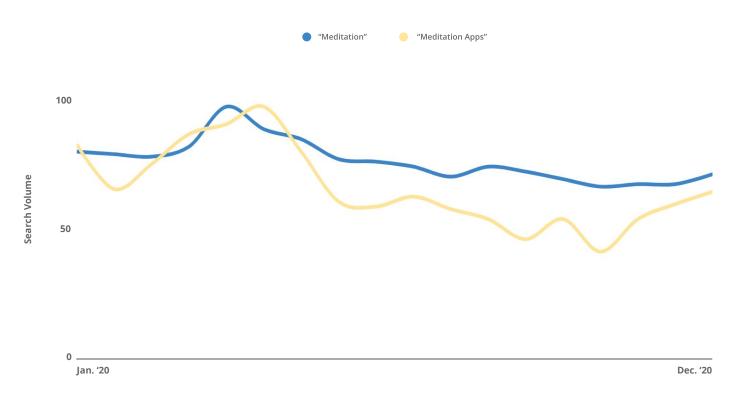
Search volume of search terms related to "insomnia", "how to sleep", and "sleep tips" on Google:





Searches for "meditation" and meditation apps also increased in March and April.

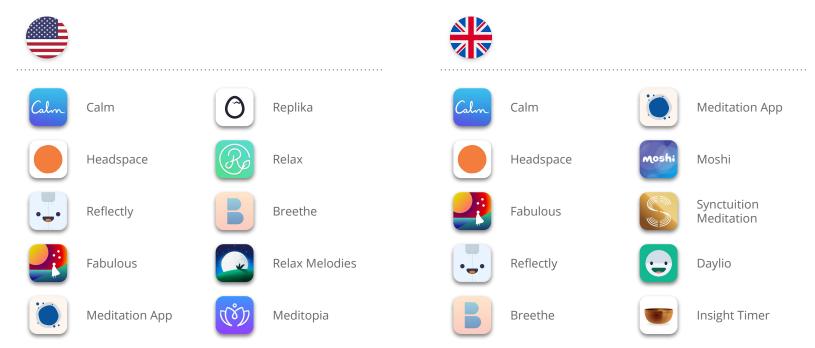
Search volume of search terms related to "meditation" and "meditation apps" on Google:





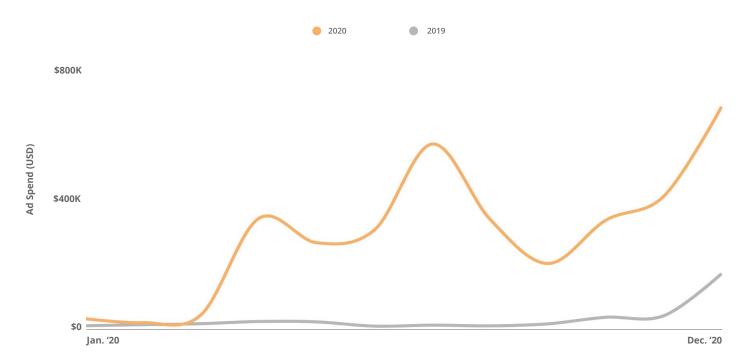
Weekly average app downloads in 2020 for "mindfulness" apps (such as Calm, Headspace, etc.) increased +25% in March compared to January and February.

Top English-Language Mental Wellness Apps in April 2020 by downloads:





At the same time, meditation apps aggressively increased their spending to attract users. Calm increased their digital ad spend by +796% (2020 vs. 2019) in addition to a \$15.6M spend on TV ads* between March and August.





Testimonials Soothing Visuals calm • Follow ugust 13 at 1:12 AM · 🚱 May 14 at 8:44 PM · @ November 26 at 3:15 AM - @ June 2 at 10:44 PM - @ For tonight's sleep story, Journey to the far north of This self-care app is changing lives "2018 Trend of the Year" - Apple "2018 Trend of the Year" - Apple Europe, to a snowy world of mountains, fjords, and "Lused to hit snooze "2017 iPhone App of the Year" - Apple "2017 iPhone App of the Year" - Apple "2018 Trend of the Year" - Apple awe-inspiring islands. "The Happiest App in the World" - @ Humane Tech "The Happiest App in the World" - @ Humane Tech "2017 iPhone App of the Year" - Apple 7 times a day..." "The Happiest App in the World" - @ Humane Tech "I kept staying up way too late scrolling Twitter and Instagram." 4 Steps to Ease Anxiety "I was listening to this 1. Stop scrolling for a moment. and fell asleep 5 minutes later. 2. Pause a moment to notice It was amazing." your breathing. 9 3. Take a deep breath. 4. Go download Calm. Tilvsia 00 29.041 views calm This self-care app is changing lives. "2018 Trend of the Year" - Apple "2017 iPhone App of the Year" - Apple The most relaxing app in the The most relaxing app in the The most relaxing app in the "The Happiest App in the World" - Humane Tech INSTALL NOW INSTALL NOW The most relaxing app in the **INSTALL NOW** INSTALL NOW CPM: \$7.32 CPM: \$7.89 CPM: \$5.97 CPM: **\$6.92** CPM: \$8.30

Click to view.

Click to view.



Click to view.

Click to view.

Click to view.

Soothing Visuals How People With Anxiety June 11 at 1:06 AM - @ September 23 at 5:44 PM · @ October 19 at 12:00 AM - @ March 18 at 8:54 PM - @ Fall Asleep in 10 Minutes Learn life-changing skills that can help you manage "2018 Trend of the Year" - Apple Limited time offer: 25% off an annual subscription to "2018 Trend of the Year" - Apple feelings of anxiety, stress, and worry. Try Calm for "2017 iPhone App of the Year" - Apple Calm - the iPhone App of the Year "2017 iPhone App of the Year" - Apple "The Happiest App in the World" - @ Humane Tech "The Happiest App in the World" - @ Humane Tech Anxious about tomorrow... **** For 20 seconds, just breathe. "I was listening to this and fell asleep 5 minutes later. It was amazing." breathe in The most relaxing app in the world "Whenever I'm having trouble October 14, 2020 at 5:57 PM · @ calming my mind, I pick a story and I'm asleep in minutes." The most relaxing app in the world exhale -Amanda K This self-care app is changing lives. Take advantage of our 7-day free LEARN MORE The most relaxing app in the INSTALL NOW Start the Daily Calm today. € 458 LEARN MORE 254 Comments 53 Shares The iPhone App of the Year CPM: \$7.64 CPM: \$8.46 CPM: \$8.95 CPM: \$7.93 CPM: \$7.60

Click to view.

Click to view.



Click to view.

Click to view.

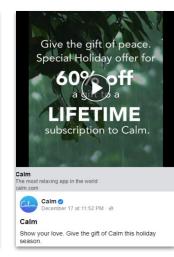
Click to view.

Testimonials Soothing Visuals **Discounts** Celebrities











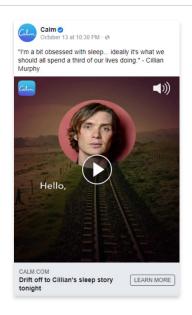
CPM: **\$8.83**Click to view.

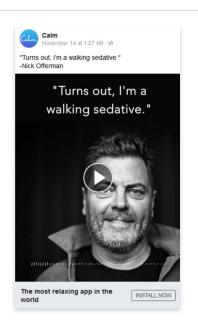
CPM: **\$9.12** Click to view. CPM: **\$8.93**Click to view.

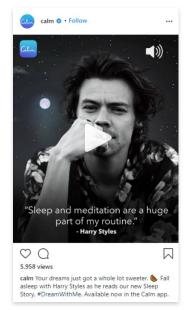
CPM: \$8.18 Click to view. CPM: **\$8.36** Click to view.



Testimonials Soothing Visuals Discounts **Celebrities**









CPM: **\$8.41** Click to view. CPM: **\$6.69**Click to view.

CPM: **\$6.92** Click to view. CPM: **\$7.66**Click to view.

Meanwhile, Headspace communicated their app's end benefit of "feeling happier", "less sad", and "get sleepy" through bright ad visuals.

"Free" Offer

Bright Visuals

Headspace 📀 Headspace Headspace 📀 Headspace 📀 Headspace May 11 at 5:48 AM - @ July 17 at 2:43 PM - @ May 11 at 5:47 AM - @ September 10, 2019 at 7:36 PM - @ Meditation techniques for mindfulness, stress relief & Improve your ability to cope with life's challenges and Experts have shown that Headspace can help you live Increase happiness. Reduce stress. Boost focus. Tired people get grumpy. Improve your health and peace of mind move forward. a happier, healthier life. So go ahead, put it to the happiness with Sleep by Headspace. Science says you can have it all with a little bit of Headspace Q Search headspace headspace headspace relax morning sleep Get THE MOST science-backed sleepy. Life challenges meditation app CUU headspace 28% less sad. Personal growth 10 days. Day to day exercises Put Your Mind to Bed INSTALL NOW Try Headspace for free INSTALL NOW INSTALL NOW LEARN MORE Try Headspace for free Headspace: Meditation & Sleep INSTALL NOW Try Headspace for free CPM: \$7.69 CPM: \$7.76 CPM: \$7.60 CPM: \$7.46 CPM: \$7.44 Click to view. Click to view. Click to view. Click to view Click to view.



They also pushed out a promotion that let healthcare workers, K-12 teachers, and those who lost their job due to COVID-19 use the app for free.

Bright Visuals "Free" Offer







CPM: \$15.23 Click to view. CPM: \$16.45 Click to view. CPM: **\$6.97**



As for the CBD industry, 2020 marked the year where consumer purchasing of CBD products shifted heavily from in-person (via dispensaries) to online shopping.



\$238M

estimated spend on flower, tinctures, edibles, and infused drinks during the Thanksgiving long weekend in the United States (according to statistics from cannabis tech company, Akerna)



Digital First

many brands across the United States have recognized the importance of having a proper digital ecosystem, especially a seamless online shopping experience



Consumer research conducted by <u>Brightfield Group</u> reports that anxiety is the #1 ailment of CBD users, with depression and insomnia at #3 and #4 respectively.



53%

of cannabis users reported anxiety as one of their main ailments, and one of the main reasons they use CBD products.



4 in 10

cannabis users say they plan to use CBD more frequently because of COVID-19, with 15% planning to use higher dosages.



Cannabis brands are focusing on marketing their products around keywords like "resetting" and "refocusing", with a heavy emphasis on mental and physical wellness.





"CHECK YOURSELF" Campaign

Airfield Supply Company, along with the Keep a Breast foundation, developed a limited-edition CBD gummy with KIVA Confections to bring awareness to breast cancer.





CALIFORNIA'S CANNABIS LEADERS
HAVE UNITED AROUND
BREAST CANCER PREVENTION.

AUTOR ICAUTING THE CONVERGATION

"We are using the New Year, when so many look to set personal wellness intentions, to remind ... that if you are old enough to enjoy legal cannabis, you are old enough to make monthly self-exams a part of your routine."

- Marc Matulich, Airfield Supply Co.'s Chief Executive Officer



CbdMD led their advertising messaging around "stress relief" and capturing audiences' attention by asking leading questions and referring to 2020 as a year "we all need a little extra self-care".

CbdMD CBDistillery oHHo









CPM: **\$2.87**

CPM: \$2.46

CPM: **\$8.36** Click to view. CPM: **\$8.29** Click to view.



CBDistillery referenced the same idea of "world of chaos" and focused their advertising around finding "calm" and "relaxation".

CbdMD CBDistillery OHHO







CPM: \$15.87 CPM: \$10.13 CPM: \$9.43



At the beginning of lockdown (March-June), they prioritized "shop now" CTA and leveraged promo codes to drive traffic to their eCommerce platform.

CbdMD CBDistillery OHHO









CPM: \$4.83 CPM: \$2.71 CPM: \$12.61 CPM: \$13.50



OHHo Botanicals is another example of CBD brand that double downed on promo codes to redirect people from shopping at distilleries to shopping online.

CbdMD CBDistillery **oHHo**







CPM: **\$5.08** CPM: **\$11.21** CPM: **\$8.34**



Antidepressant medication is another category that seized the opportunity to leverage increased anxiety levels.



\$77M

spent on ads for antidepressant medications on traditional platforms from March through June 2020 according to <u>Kantar</u>.



\$4.3M

spend on ads from March through June from companies focused on CBD, more than five times the \$798,000 they spent a year earlier according to Kantar.



StressBalls entered the "anxiety" market with product-focused ads and very clear "stress less" message and "turn the stressed life into your best life" CTA.

Stressballs Nature's Bounty









CPM: **\$6.78**Click to view.

CPM: **\$7.27** Click to view. CPM: **\$7.28**Click to view.

CPM: **\$8.16**Click to view.



Meanwhile, Nature's Bounty allocated \$20.3K of their ad budget towards a series of uplifting messages around employee appreciation in April.

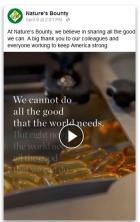
Stressballs

Nature's Bounty











CPM: **\$7.25** Click to view.

CPM: **\$4.19**Click to view.

CPM: **\$4.18**Click to view.

CPM: **\$7.31**Click to view.

CPM: \$18.05 Click to view.



The company also released seasonal ads targeting different ailments, such as sleep supplements in the spring and immune system boosters in the winter.

Stressballs

Nature's Bounty

NEED BETTER SLEEP? ▶ 0:01/0:15









CPM: **\$31.67** Click to view. CPM: \$13.34

CPM: \$8.33 Click to view. CPM: **\$8.30** Click to view. CPM: **\$8.41**Click to view.



As a whole, stress relaxants, meditation apps and CBD product brands have sharpened their messaging to grasp consumer attention during the pandemic, using keywords such as:

PeaceResetRefocusCalmMindfulnessPhysical
HealthReliefWellnessDeeper SleepBetter Cognitive
FunctioningReduced
AnxietyMental Health



When it comes to addressing COVID-19 in ad messaging, a FreeWheel study concluded that 75% of UK consumers believe brands should address the pandemic situation in their advertising campaigns.



35%*

of UK consumers believe that brands should include pandemic messaging if the brand is involved in the situation or to help in assisting prevention messaging.

*of the 75% of UK consumers who believe brands should address COVID-19 in their ad messaging



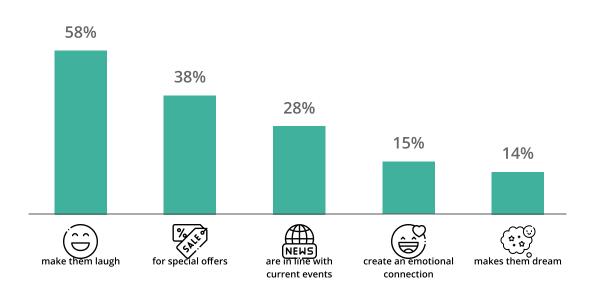
54%

of UK consumers say they pay more attention or just as much attention to ads as they did before the lockdown periods



Humour-based ads are the most popular with UK consumers, with 58% of respondents saying they want to see ads that make them laugh.

UK respondents in the study also say that they prefer to see ads that:





Key Takeaways

From the Advertising Trends and Tactics During a Pandemic

Content & Messaging Tactic — **Leverage Testimonials and Social Proof:** Calm heavily leverages testimonials to communicate trustworthiness and effectiveness, including current customer reviews as part of their ad copy as well as any mentions and awards from various publications (such as "2017 iPhone App of the Year"). Headspace uses a similar tactic, using expert testimonials in their advertising and copy like "the most science-backed meditation app in the world" to add to the legitimacy of their app's end benefit claims.

Content & Messaging Tactic — **Using Video Clips as "Proof of Concept":** Both Calm and Headspace use short video clips in their social media ads to demonstrate to consumers how the app "looks and sounds". These video clips are generally under 15 seconds long and include features from audio clips (that help aid in meditation, etc.) to relevant call to actions (i.e. "breathe for 15 seconds"), giving consumers an idea of what to expect when they use the app.

Content & Messaging Tactic — **Focus on Crafting Advertising Campaigns around Mental and Physical Wellness:** Major studies from various publications conclude that the prevalence of anxiety and depression has greatly increased in 2020 due to COVID-19, be it from the disease itself or from various lockdown measures. In UK alone, 57% of study participants reported signed of anxiety while 64% reported signs of depression.

As such, many brands have led their advertising campaigns around wellness keywords such as:

- Stress Relief: CBDistillery, CbdMD, and Stressballs marketed their products to consumers looking to relief stress or to find calm in a "world of chaos" while
- Anxiety / Mindfulness: Calm's advertising including messaging that targeted consumers who struggled with anxiety
 while Headspace focused on increasing happiness and mindfulness
- **Sleep / Insomnia:** Nature's Bounty, along with various other brands, pushed out ads focused on targeting ailments around sleep and insomnia



Key Takeaways

From the Advertising Trends and Tactics During a Pandemic

Content & Messaging Tactic — Directly Address the Pandemic Situation in Advertising Campaigns: In general, when it comes to talking about COVID-19 in advertising campaigns, 75% of UK consumers believe that brands should directly address the issue in their advertisements, especially if the brand is involved in some way with the pandemic. Consumers also believe that brands can help in spreading prevention messaging in their advertisements.

eCommerce Tactic — **Create a Seamless Online Shopping Experience:** Unsurprisingly, purchase behaviour of CBD products this year has greatly shifted from an in-person experience at distilleries to an online experience. Many brands have come to realize the importance of having a proper digital ecosystem, especially a seamless online shopping experience so consumers can get the products they need without leaving their homes. Many brands, such as oHHo Botanicals, have led their advertising around promo codes and "shop now" CTAs rather than "learn more" CTAs to get consumers directly into a shopping experience.

Content & Messaging Tactic — **Craft Ads with Humour in Mind:** In a study done on UK consumers, a vast majority of respondents (58%) say they preferred ads that were able to make them laugh, suggesting that humour-based ads are more effective in capturing consumer attention. Notably, humour-based ads were more preferred than even sale-based ads, as only 38% of respondents led with "ads with special offers" as their preferred messaging tactic.

