# Strategy Outline for Covid-19 Risk Mitigation in Climbing Gyms

Plan of action for the reopening and operation of climbing gyms, in consideration and analysis of the current risk from the Sars-CoV-2 pathogen

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#### **BACKGROUND INFORMATION**

This strategy proposal outline is intended to serve as a guide for interested climbing gyms and to provide a basis for creating the safest possible environment for employees and climbers by specifically minimising the risk of spreading Covid-19 in climbing facilities.

The suggestions and recommendations of the authors are based on expert knowledge and scientific findings, whereby the sources used are carefully selected and checked. The solutional approaches presented here are intended to serve as an aid to decision making and to provide a foundation for concrete mitigation measures. Each facility should also consider their individual circumstances and conditions and adapt their personal strategy and measures accordingly. The goal is to make it easier to identify and evaluate risks and to take the appropriate measures and considerations.

The exchange currently taking place at a European and partly international level, is intended to provide as comprehensive a view of the problem as possible. From the developments and experiences in individual countries, certain scenarios for the climbing gym industry can be further derived.

This strategy proposal is to be regarded as a preliminary publication, and does not claim to be complete. Rather, additions and updates should be incorporated on an ongoing basis. In doing so, we will regularly update this strategy proposal with changes and new information to the best of our knowledge and ability.



#### Notes on some changed points:

In this updated version, further sections on the **handling and management of rental equipment, supervised groups and course operation** have been included.

The following possible hygiene measures are no longer listed as recommendations in the present version, as they may be useful, but possible advantages cannot be sufficiently scientifically substantiated: Barefoot ban, regulation on the use of chalk bags / liquid chalk, and measuring customers' body temperature

The information on the alcohol content in Liquid Chalk (originally stated: 70-99.9%) could not be confirmed; manufacturers state that the alcohol content is usually 25-40%; some manufacturers have announced a planned increase to 80%. Due to a lack of concrete facts, no further details are provided in this edition.

#### The following points have been further specified:

Mandatory masks (use of non-rated masks)
In addition to showers, changing rooms should also be closed off.

**Further updates** will follow, once we substantiate and examine the information, input and documentation that we have received.

#### **CURRENT STATUS**

Climbing gyms, like many other sports facilities, have been closed as of March 2020 in most countries in Europe and in many countries worldwide.

The duration of the closure, as a means to contain and suppress the Covid-19 pandemic, is subject to different time frames in each individual European country. However, in light of current developments, it can be estimated that sports facilities throughout Europe, and especially indoor sports facilities, should be prepared for being subjected to even longer periods of closure.

Sports and leisure facilities are not directly systemically relevant and will not be the first to come into the consideration of politicians and policy makers when it comes to the gradual reopening of businesses and activities. Even though health prevention through sport is a socially relevant issue, it must be assumed under current circumstances that a premature opening of climbing gyms is not to be expected, and when gyms open they will likely be subjected to new measures and conditions.

A comprehensive outline of strategies and measures to reduce the Covid-19 risk is needed in order to justify a possible reopening and operation of climbing gyms, whilst maintaining the highest level of hygiene standards.

Climbing gyms in Europe and beyond are facing very similar challenges. Up until now there is very little international communication and cooperation. Climbing



gyms have not yet been organised and networked into an international association in which knowledge and know-how is exchanged, solutions are created and concentrated lobbying with politicians is carried out.

#### **OBJECTIVE**

In order to pool resources and develop national, European and international solutions, a transnational working group will gather knowledge and measures for this strategy proposal and outline. Key multipliers from individual countries can share and disseminate this information with their national representatives and their respective gyms. It will be an ongoing process, always taking into account the latest scientific findings and new input and ideas.

In particular, the exchange of experience beyond national borders makes it possible to take a broader look at different scenarios. Findings from national experiences and studies can be taken into account and incorporated in the preparation of a further strategy proposal.

The goal is to create a strategy proposal focused on workable solutions that will make it easier for national authorities to evaluate the reopening climbing gyms. This proposal takes into account scientific findings and current recommendations from experts to provide a helpful and well-founded basis for decisions that health authorities and politicians will have to make.

The proposed measures, which are presented in light of the most current risk analysis are divided into three central cornerstones:

# Occupancy Flow & Capacity Management

Enable the control of the number and movement of visitors in and around a climbing gym

Define software solutions and route setting concepts

# Hygiene Protocol & Protective Measures

Minimize the risk of COVID-19 according to recommendations by health authorities and latest scientific findings

Consult with certified experts and panels

# Political Dialogue Lobbying Communication

Form a unified representation of the interests of climbing gyms, at a national and international level

Inform the climbing industry and community





# 1. Customer Flow Control and Occupancy Management

This point includes all measures that enable control of the number and movement of customers in and around the climbing gym. The goal is to comply with any newly implemented occupancy ordinances, to ensure minimum distances, to relieve crowding during check-in, at the POS, and in the changing rooms and restrooms. It is to be expected that there will be a restriction on the part of legislators to the number of visitors per square metre of floor space.

Measures must be taken to distribute customers sensibly throughout the day and hours of operation. At the same time, the movement of customers throughout the gym should be sensibly controlled and monitored.

Individual, national occupational and trade associations are currently discussing concrete proposals on square meters per person in some countries. In regards to climbing gyms, approaches and standards from other trade and business sectors could also be adopted and implemented.

The following solutional approaches and sub-items can be derived from this by way of example:

- Development of "timeslots" for the use of the gym for a reduced number of visitors: Customers are offered short time slots, e.g. 90 minutes, in which they can come to rope climb or boulder. It would be ideal if climbing availability can be viewed and booked in advance online. It could be useful for customers to make a binding booking or reservation in advance for certain time slots. Here, appropriate online tools can be a solution that creates transparency and ensures cashless payment.
- Avoiding lines by staggered admission and adjusted opening hours.
- It could prove useful to separate and monitor both entrances and departures, as many businesses currently open under restrictions are doing. This would relieve congestion, add to efficiency and ensure compliance.
- Dividing the gym into sectors and areas in which only a limited number of climbers may occupy at any given time. The movement of visitors from sector to sector must also be managed.
- The applicable rules on distancing must be observed and, in particular, ensured to avoid lines and cues especially at the check-in desk, changing rooms and restrooms. Appropriate protective measurements and markings must be made on the floor and walls.



Well planned solution oriented concepts for structured control of visitor flow can be supported above all by software solutions and route setting concepts.

#### 1.a Software Solutions

For the reservation of timeslots, plannable visitor utilization, overview of available capacities and also a preferably cashless and contactless method of payment, reasonable software solutions have to be developed.

Conditions regarding maximum visitor numbers can be controlled by online registration and slot reservations.

### 1.b Route Setting Concepts

Route setting and the distribution of routes and boulder problems in the gym will have a considerable influence on customer flow and movement in climbing gyms and should be planned, managed and directed.

#### Infrastructural Measures

One of the possible infrastructural measures within the framework of route setting is that certain areas are left blank or set on very thinly, in order to ensure the necessary distances between climbers are maintained.

In rope climbing areas, for example, only every second (or even every third) line would be a viable option. Usually rope and bolt lines are at least one metre apart and if every other bolt line is kept blank, there would be enough space between rope teams.

In bouldering areas, for example, circuits could be created (think miniature golf), where various difficulties could be offered in each area. The distances between the individual sections must be planned accordingly. Another possibility could be defined areas, which could be marked with adhesive or velcro strips on the mats.

The advantage of these exemplary measures is that they provide the necessary infrastructure needed to reinforce the observance of distance rules.

# **Organisational Measures**

Organisational measures are generally comparable to those mentioned above, but they rely more on the soft skills of the individual and their personal responsibility to behave accordingly and appropriately under the circumstances and to adequately maintain distance from others. It might be an advantage to



formulate clear written rules and to display them in several clearly visible positions throughout the gym.

In rope climbing areas, this means pleading for solidarity and cooperation among climbers and making sure they understand and respect the adequate distance measure in place between rope lines.

In bouldering areas this is probably a little more difficult, as the climbing area is not as clearly defined. The only option here is to appeal to boulderers to be aware of each other and to keep and maintain adequate distancing in accordance with the rules.

The advantage of this approach is that hardly any changes have to be made to the planning and volume of route setting once the structure and density is established.

#### **Combined Measures**

A combination of the two approaches, adapted to local conditions, is of course also conceivable. At the organisational level, clear rules of conduct should be formulated.

# 2. Hygiene Protocol and Protective Measures

Taking into account the recommendations of international and national health authorities, as well as current studies and scientific findings, concrete hygiene measures should be followed in climbing gyms to minimize the risk of Covid-19.

The information available to date on the epidemiology of SARS-CoV-2 shows that transmission occurs particularly in close (e.g. domestic or medical care), unprotected contact between people. According to current knowledge, transmission occurs mainly via respiratory secretions, primarily droplets, for example when coughing and sneezing, and during certain medical or dental procedures associated with aerosol formation (e.g. bronchoscopy or intubation).<sup>1</sup>

Droplet infection can occur when droplets produced when coughing and sneezing are absorbed by the opposite person through the mucous membranes of the nose, mouth and possibly the eye.<sup>2</sup> The wearing of additional mouth

<sup>&</sup>lt;sup>2</sup> Robert Koch Institut, 14.04.2020:: <u>SARS-CoV-2 Steckbrief zur Coronavirus-Krankheit-2019</u> (COVID-19)



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<sup>&</sup>lt;sup>1</sup> Robert Koch Institut, 14.04.2020: <u>Coronavirus SARS-CoV-2 - Empfehlungen des RKI zu</u> <u>Hygienemaßnahmen im Rahmen der Behandlung und Pflege von Patienten mit einer Infektion</u> <u>durch SARS-CoV-2</u>

protection can significantly reduce the spread of aerosol containing coronavirus RNA.

The risk of transmission through contaminated surfaces is considered very low, but cannot be excluded if in the immediate vicinity of an infected person. So far, no study has been able to prove the occurrence of surface contact transmission.

Professor Hendrik Streeck, Director of the Institute of Virology at the University Hospital in Bonn, who is also active on behalf of the government of North Rhine-Westphalia, Germany, was unable to prove or create a surface contact infection in his studies in the epicentre and district of Heinsberg and said: "We know that this is not a surface or smear infection!"

Despite the low risk of infection via surfaces (smear infection), new findings must be continuously checked and evaluated. Depending on the results of corresponding studies, and appropriate countermeasures may have to be considered (disinfection, UV light, etc.).

The points suggested below aim to prevent transmission via droplets, as that is the point of spread according to the current state of knowledge. A distinction must be made primarily between visitor-related hygiene regulations and measures that the operator must additionally take.

# 2.a Visitor-Focused Rules and Measures

The protective measures that affect climbing gyms visitors are strongly based on the personal sense of responsibility that each individual takes, but they can also be actively encouraged and enforced by the gym. Depending on the legal situation, the operator is more or less responsible for ensuring that the regulations in place are observed. It is advisable to draw the attention of visitors to the following regulations by means of information boards and or info screens/monitors in the gym.

#### **Checking Customer State of Health**

Customers who feel ill, have a cold or feel fatigued have no business in a climbing gym. Each person's state of health is to be questioned self-critically. If symptoms (fever, cough, breathing difficulties)<sup>3</sup> occur, one should not enter a climbing gym.

#### **Physical Distance Requirements**

During the entire climbing gym visit, and also during check-in and check-out, the recommended distance regulations and recommendations must be followed, whereby a minimum distance of one and a half to two meters is generally the

<sup>&</sup>lt;sup>3</sup> WHO, 14.04.2020: <u>Advice for public</u>



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given measure.4 Corresponding markings on the floor and on walls can serve as a guideline and must be observed.

Essentially, it could be specified that teams consisting of a maximum of two people are excluded from this rule when tying in/partner checking and spotting. The partners may not be changed at any time during the climbing session.

# **Hand Hygiene**

Hand hygiene is one of the most important preventive measures.<sup>5</sup> Immediately after entering the gym and before climbing starts, customers should wash their hands thoroughly according to the general instructions. After using water and soap, disposable paper towels should be used to dry the hands and then disposed of in a specially provided waste bin including bin liner.

#### **Hand Disinfection**

In addition to hand hygiene, customers must rub their hands with a suitable disinfectant after washing and drying. The average alcohol content must be at least 70% to eliminate corona viruses.6

Customers should also regularly disinfect their hands during climbing breaks, and before they resume climbing a route or boulder problem. For this purpose, additional disinfectant dispensers must be provided by the gym.

# **Liquid Chalk and Loose Chalk Considerations**

As an additional measure, the use of liquid chalk should be considered. The North American based Climbing Wall Association (CWA), has commissioned a study to investigate both the effect of liquid chalk (high alcohol content) and the effect of loose chalk/powder magnesium (PH value) on the virus.

#### **Mandatory Mask Wearing**

Masks are already compulsory in several countries, and the wearing of masks should help prevent the spread of the virus. Inside the gym and in the gym's general vicinity, in addition to observing the distance regulation, it should be obligatory to cover mouth and nose appropriately when other people are in the vicinity.

For everyday activity, simple mouth-and-nose covering in the form of a self-sewn fabric mask or scarf is sufficient to reduce the risk of infection, even if these items do not inherently provide complete protection against infection. The goal is to

<sup>&</sup>lt;sup>6</sup> Liste geeigneter Desinfektionsmittel, 14.04.2020: VAH, Deutschland: <u>VAH-Liste - VAH</u> EPA, USA: List N: Disinfectants for Use Against SARS-CoV-2 | US EPA



<sup>&</sup>lt;sup>4</sup> Deutsche Lungenstiftung, 14.04.2020: Covid-19 » Schutz vor Ansteckung »

<sup>&</sup>lt;sup>5</sup> WHO, 14.04.2020: <u>Advice for public</u>

protect other people from the spread of droplets that are produced when an infected person speaks, sneezes or coughs. Certified FFP masks or surgical masks are therefore not necessary and should be reserved for front-line staff and health care facilities.

### **Considerate Cough and Sneeze Conduct and Compliance**

Furthermore, the generally known and communicated rules of conduct for coughing and sneezing must be observed, i.e. mouth and nose must be protected with the bent elbow or with a cloth which is then disposed of.

#### **Drinks and Water Bottles**

Water bottles that climbers bring should only be kept in their own backpacks or bags and stowed away again immediately after drinking. Refilling bottles at the gym's water taps should be prohibited.

#### 2.b Operator-Focused Rules and Measures to Protect Visitors

The operator must take measures to protect the customer, but also to protect their employees.

# **Cleaning of Surfaces and Objects**

Surfaces in the gym (except for climbing walls) must be cleaned regularly with damp and certified cleaning agents. The boulder mat has to be damp-cleaned as well, if possible. It can be useful to treat smooth surfaces with disinfectant spread over a large area.

Areas or objects that are touched particularly frequently (excluding climbing holds), such as door handles, counter surfaces at the check-in or EC terminals, must be cleaned hourly with a surface disinfectant.

If all other risk-minimizing measures (including compensation measures) are observed and all scientific findings on the transmission paths are taken into account, regular disinfection of climbing holds should be avoidable. Climbing holds also have a rough and dry surface which is not hospitable environment for the virus.

In general, human corona viruses are not particularly stable on dry surfaces. The Federal Institute for Risk Assessment (BfR) in Germany, is not aware of any infections with SARS-CoV-2 through contact with surfaces. In principle, corona viruses can get onto surfaces through direct sneezing or coughing of an infected person and survive only briefly. A smear infection of another person appears possible if the virus is transmitted shortly afterwards via the hands to the mucous



membranes of the mouth and throat or the eyes. To protect yourself from virus transmission via contaminated surfaces, it is important to observe the general rules of everyday hygiene, such as washing your hands regularly and keeping your hands away from your face.<sup>7</sup>

# **Visitor Density in Changing Rooms and Restrooms**

Narrow spaces such as changing rooms and bathrooms may only be entered by a very small number of people at a time. Here a key of 1 person per 4m² could be a guideline.8 Under certain circumstances, additional rooms for changing or additional bathrooms must be provided. Walking paths and waiting areas must be designed and marked according to the distance rules.

#### **Closure of Showers and Changing Rooms**

Showers and changing rooms should remain closed for the entire duration of the Corona pandemic, during which special rules and regulations apply.

#### **Provision of Additional Sinks**

In order to enable customers to ensure quick and regular hand hygiene, additional sinks with soap, paper towels and waste bins may have to be provided. Used paper towels, but also handkerchiefs or the like must be disposed of immediately in containers provided and regularly removed from the gym.

# **Provision of Disinfectant Dispensers**

Disinfectant dispensers are to be placed at various points in the gym, for example at the entrance or reception, in the changing rooms and bathrooms, and near the climbing wall. The staff should guard and ensure that disinfectant is used by everyone.

#### **Provision or Sale of Masks**

Customers should be provided or sold masks in the climbing gym.

#### **Ensuring Sufficient Ventilation**

The climbing gym must be ventilated regularly, with cross-ventilation for 10 minutes once an hour if possible. The ventilation and air-conditioning systems must be checked, cleaned and, if necessary, adapted or replaced.

<sup>&</sup>lt;sup>8</sup> Schweizer Bundesamt für Gesundheit BAG, 14.04.2020: <u>Erläuterungen zur Verordnung 2 vom 13.</u> März 2020 über Massnahmen zur Bekämpfung des Coronavirus (COVID-19-Verordnung 2)



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<sup>&</sup>lt;sup>7</sup> Bundesinstitut für Risikobewertung, 16.04.2020: <u>Kann das neuartige Coronavirus über</u> <u>Lebensmittel und Gegenstände übertragen werden?</u>

With adequate ventilation, the number of infectious agents in the air can be kept low.

### **Notes on Hygiene and General Protective Measures**

The applicable rules and recommendations should be indicated on placards and or monitors. Videos can also be an efficient means of communicating correct behaviour in climbing gyms.

# 2.c Employer-Focused Responsibilities and Measures to Protect Employees

Climbing gym employees must be offered the highest degree of protection. First of all, the regulations from the respective professional associations and bodies apply in order to take measures that largely minimize the risk of employee infection. In addition to the above-mentioned regulations and measures that apply to visitors, further measures should be taken for employees in particular:

# **Hygiene and Protection for Employees**

The climbing gym should have its own designated facilities for hand hygiene and disinfection solely for employees only.

In addition, disposable gloves and masks are to be provided for the staff.

In order to protect personnel with customer contact, spit protection walls should be set up at the check-in (POS) and at counters, for example.

The use of protective screens or stretched protective foils for use in public facilities to protect staff (e.g. cash registers and counters) from contamination with Covid-19 from exhaled air from customers can be seen as a possible "building block" to interrupt the chain of infection. From our professional point of view, a protective screen inhibits the direct exposure of the employee to the exhaled air of customers (e.g. when coughing). The size should cover the breathing area so that the typical body dimensions of adult persons can be assumed.<sup>9</sup>

#### Planning the Deployment of Personnel

Employees should be divided into two or three teams that never work on the same days. Should anyone become infected, the exposure is limited to one team.

<sup>&</sup>lt;sup>9</sup> Bundesamt für Arbeitsschutz, 16.04.2020: <u>Antworten auf häufig gestellte Fragen zu Tätigkeiten außerhalb von Gesundheitswesen, Laboren und Sozialwesen - Bundesanstalt für Arbeitsschutz</u> und Arbeitsmedizin



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#### **Contact Minimization**

Possibilities should be explored for cashless payment in the gym. With optional software solutions, a different form of payment can be made possible and contact between employees and customers can be significantly reduced.

#### **Workplace Cleaning**

The surfaces of workplaces used jointly are to be cleaned with standard household cleaners after personal use.

Preventive surface disinfection, even of frequently used contact surfaces, is not considered necessary even in the current COVID-19 pandemic. Further information can be obtained from the Federal Office for Occupational Safety<sup>10</sup> (Germany) or other national authorities.

# 2.d Managing Rental Equipment

An important point to consider is the handling of rental equipment. Under normal operating circumstances, rental equipment has generally only been procedurally checked, maintained and serviced from a safety point of view. Even with rental climbing shoes, the standard cleaning and hygiene policies are insufficient to ensure safe Covid-19 disinfection

In order to mitigate the risk of insufficient cleaning of rental equipment, renting out equipment could be halted entirely. In this case, every visitor and perspecitve course participant would be encouraged to use their own material and to purchase it on site at the gym if necessary.

Alternatively, rental equipment could be rented out to one user for a longer period of time and thus remain with just that one user before it is thoroughly disinfected upon its return.

The extent to which the use of disinfectants is sensible and necessary for textile safety material and whether this is detrimental in any way to the safety of the equipment should be clarified with the manufacturers. If necessary, metal securing material can also be cleaned with water and a suitable cleaning agent according to the manufacturer's instructions. Various suppliers already offer detailed instructions for correct cleaning and disinfection.

<sup>&</sup>lt;sup>10</sup> Bundesamt für Arbeitsschutz, 16.04.2020: <u>Antworten auf häufig gestellte Fragen zu Tätigkeiten außerhalb von Gesundheitswesen, Laboren und Sozialwesen - Bundesanstalt für Arbeitsschutz und Arbeitsmedizin</u>



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### 2.e Hygiene Guidelines and Additional Non-Climbing Activities

In many climbing gyms, additional sport and physical activities are part of the daily routine. In the current situation, these activities have to undergo their own evaluation in order to decide whether allowing these activities to continue is possible.

In contrast to the rest of the climbing business, the customer is very often provided the use of supplementary training equipment that usually does not get scheduled for intensive cleaning or disinfection under normal operating procedures. Yoga mats, stretching bands, medicine balls and similar items of equipment are regularly used by different customers one after the other without being systematically disinfected in between use.

The items provided by the climbing gym must be kept in perfect hygienic condition. Here as well, when it comes to disinfection, the manufacturer's recommendations should be referred to, if available. The following measures should in any case be considered as standard:

- Regular and intensive basic cleaning of the training areas including permanently installed equipment, e.g. Parkour or Ninja Warrior elements
- Mobile equipment should ideally no longer be freely accessible, but should be handed out on request and cleaned on return
- Alternatively or in addition, sufficient disinfectant should be available to enable customers to carry out disinfection themselves before and after use
- Good ventilation must be ensured

#### 2.f Other Extended Preventive Measures or Additional Protection

Depending on national developments, a so-called health passport or similar proof can be used to confirm the immunity of a customer.

It is also conceivable that customers will have to identify themselves at the entrance or provide their name and contact details so that they can be contacted immediately in the event of a risk of possible infection. In this context, the use of "Contact Tracing Apps" could also be envisaged as a mandatory tool in climbing gyms.

Under certain circumstances it may be useful to have the entire risk mitigation proposal or parts of it checked by certified experts and evaluators.



# 3. Courses and Organised Group Activities

The following section offers suggestions for the methodical and organisational implementation of measures relating to courses, training and group activities.

# 3.a Thoughts on extended sport and non-climbing related exercise in climbing gyms

When it comes to working back towards operating normality in the face of Covid-19, most climbing gyms must re-evaluate and assess carrying out courses, training groups, instructed training, therapeutic climbing, children's groups and youth training. Plus side activities and exercise such as yoga, crossfit, parkour and ninja warrior training. These activities and services may not be the core focus of a climbing gym, but they still play an important role.

Under certain conditions, carrying on with these activities and event formats can still be considered. Compared to unsupervised climbing operation, there are even some organisational and structural advantages, which could possibly even justify a restart of these supervised options before the resumption of unsupervised public climbing operation. There are several individual aspects that each facility should consider.

### 3.b Implementing small-scale events in a climbing environment

#### Overall risk management

In the following, approaches and solutions are presented, with which courses and similar organized activities in climbing gyms could be made possible again. Working with children in particular is a special challenge and must be adapted to applicable local legal regulations.

# **Clearly Regulated Participant Numbers**

There must be clearly defined group sizes for courses, groups, instructed training and therapeutic climbing. In most of these cases, the number of participants should be limited to a maximum of six to eight participants per instructor.

With the current need to avoid crowds of people due to the risk of infection with the sars-CoV-2 virus, there is a further factor that determines a manageable and appropriate group size. The recommended maximum number of participants should also depend on the available overall space, climbing space and, or the number of routes. Whereby, the above mentioned measures for distance



protection should apply (e.g. only every second rope or quickdraw line should be open for climbing).

# **Participation Requirements**

For many organized sports that are of a more demanding physical nature or skill, there are clearly defined participational requirements. I.e. climbing a certain level, passing a basic health check-up, etc. A further prerequisite for participation, in the era of Covid-19, is that a person should not climb in a gym if they show symptoms of illness or have had contact with people who are known to be infected with Sars-CoV-2. A self-declaration form could be used as a means of record verification (in compliance with data protection regulations).

#### Spatial limitations and segregating separate user groups

In many locations, the afore-mentioned activity formats can take place in spatial and/or temporal separation from public, unsupervised climbing operation. Until now, class space and open/advanced climbing space has often been separated for methodological and didactical reasons. Under the current circumstances this often inherent layout in gym design can become a clear advantage when it comes to adhering to distance and hygiene rules.

Areas devoted to courses and supervised activities should also maintain the appropriate distancing between routes and boulder problems. Where possible, separate gym space, sufficiently large seminar or multi-purpose rooms should be used. If the facility offers particularly well ventilated or even outdoor areas and if these are suitable, they are preferable, weather permitting.

# Distance rules and hygiene standards within organized courses and unsupervised climbing

Climbing and belaying can be carried out largely without contact. With a structured methodical approach, direct physical contact can be avoided even during the teaching and participation in a climbing course - especially with older teenagers and adults. A possible hygiene-relevant point of contact exists within the jointly used climbing material, specifically ropes and belay devices.

During the climbing process and during a climbing course, there is relative closeness between rope team partners, when performing partner check and at the start of a climb. Therefore, in exactly these situations, special attention must be paid to existing distance rules and/or the use of masks.

The following standards could be considered as a regulated procedure to ensure minimum contact:

Washing and disinfecting hands before climbing



- Wearing a simple mask so long as the the intensity of the climbing is manageable with a mask
- Wearing gloves to belay
- Only using your own personal belay device
- Only using your own personal equipment (no rental equipment) or ensuring that all rental equipment is thoroughly disinfected upon return.
- Refraining from putting the rope in your mouth when pulling up slack to clip or alternatively each climber should use their own rope
- Visual, no contact partner check
- Refrain from using spotters while bouldering wherever possible: downclimb extra where possible in order to compensate the need for a spot
- Refrain from habitual celebratory contact (Fistbumsp, High fives, etc.)

Compliance with the principle of "contactless teaching and guiding" must be considered separately for each of the following target groups or in the following situations:

- Children
- Individuals with special needs and disabilities
- Certain aspects of therapeutic climbing
- Some forms of play and activity related to experiential education and therapy

When dealing with children, the current regulations concerning the operation of schools and daycare should be reviewed. If, for example, child care in small groups is allowed, climbing courses in appropriate group sizes could be considered. Preferably, already existing, fixed small groups could be included in a course, e.g. siblings, kindergarten groups etc. (see example in Bavaria). Since it is difficult to avoid contact in children's groups, the instructor should always ensure that sufficient self-protection is provided, e.g. by using a mask according to the FFP2 standard.

In addition, the group should preferably stay in a separate area of the gym.

If certain individuals are dependent on physical support where direct contact is unavoidable, it should be ensured that both the carer and the person being cared for are adequately protected. In this case the protection should be in accordance with the applicable recommendations. For example, the procedural



recommendations of staff in care institutions could be used (wearing of mouth and nose protection, possibly FFP2 mask).

# 4. Political Dialogue, Lobbying and Communication

The targeted communication and dialogue from various stakeholders in the climbing gym industry, with institutions and political decision makers is an important part of the overall strategy and ensures that the aforementioned concepts and measures can be implemented efficiently.

#### 4.a Communication at a Political Level

A targeted communication strategy is needed in order to be heard at a political level, to make contact with health authorities and to influence policy makers.

There is currently no unified representation of the interests of climbing gyms on a European, let alone international level. In many countries even a consolidated national representation is lacking. Furthermore, there is also little networking within the entire sports and fitness industry.

A good communication strategy, which considers different matters, and what needs to be emphasized and addressed can be the basis for an effective common initiative and representation of interests.

# 4.b Addressing Different Stakeholders and Target Audiences

It is necessary to inform the climbing industry about the international dialogue taking place, and the measures and strategic instruments being considered, and keeping them abreast of their current situation is needed.

The next step is to draw the attention of political decision-makers to our plight, but also to our concrete solutions.

The targeted addressing of climbers, customers and clients is to be understood as an important means of spreading messages and results, and also for obtaining expert knowledge from the customer base and using the network of the climbing community as a resource to provide further assistance and insight.



### 4.c Communication with Employees

As the reopening phase approaches, employees should be among the first to be fully informed. They should first be given general information and guidelines about the danger and the spread of the virus, the possible ways of infection and general recommendations from the relevant health institutions.

In addition, they should be informed about the measures that will be taken in the climbing gym and about new rules, so that they can ensure compliance when the reopening phase commences.

An initial staff briefing can take place online via a video conference, with the new guidelines being sent to staff by email in advance to prepare questions.

Employees must be prepared in advance of the reopening in order to properly address and inform customers about the new rules and measures. In addition, employees should have access to documents and checklists for the hygiene protocol and rules on site.

# 4.d Communication with Customers

Information on all new measures affecting the customer should be disseminated through the available communication channels (website, newsletter, social media) before re-opening.

A largely similar communication by all climbing gyms in Europe and other affected countries worldwide will likely lead to a rapid, positive spread of awareness in the climbing community.

Neighbouring climbing gyms in particular should coordinate among themselves and perhaps jointly coordinate the date of reopening and introduce the same or similar rules.

#### **CONTACT**

Please send inputs, suggestions and questions to: info@restart-climbing.com

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