



Northern Breeze Painting Ltd. | Client Survey

How would you rate your overall experience on a scale of 1-10?

1 2 3 4 5 6 7 8 9 10

Did we provide a detailed written quote?

Yes.

If you asked us for changes or upgrades to the quote, were the costs of those fully explained and added to the quote accordingly?

N/A.

Were we knowledgeable about the best paint types for various locations?

Yes

Did we arrive promptly on time each day with all the right materials ready?

Yes

Were we responsive to your questions and concerns?

Very

Did we respond to your calls or texts or emails in a timely manner?

Yes

If a problem occurred did we solve the problem to your satisfaction?

N/A.

Was our work to your standards?

Excellent ! ! ! !

How likely are you to recommend us to colleagues at work, friends or family?

110% ; Corey was an absolute pleasure.



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Did we provide a detailed written quote?

No - It was a small job and a quote was made by evaluating the project on site.

If you asked us for changes or upgrades to the quote, were the costs of those fully explained and added to the quote accordingly?

N/A

Were we knowledgeable about the best paint types for various locations?

Yes - Northern Breeze was able to solve the problem of painting over oil base paint.

Did we arrive promptly on time each day with all the right materials ready?

Yes - very well organized

Were we responsive to your questions and concerns?

Yes

Did we respond to your calls or texts or emails in a timely manner?

Yes

If a problem occurred did we solve the problem to your satisfaction?

No problems

Was our work to your standards?

Excellent results -

How likely are you to recommend us to colleagues at work, friends or family?

Very likely. Northern Breeze is a very professional and efficient company 😊



Name: Paula Beatty

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Yes.

Did we arrive promptly on time each day with all the right materials ready?

Yes

Were we responsive to your questions and concerns?

Yes.

Did we respond to your calls or texts or emails in a timely manner?

Yes.

If a problem occurred did we solve the problem to your satisfaction?

Yes.

Was our work to your standards?

Exceeded our expectations overall!

How likely are you to recommend us to colleagues at work, friends or family?

Highly likely.



Name: Kelly McGrya

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Yes

Were we knowledgeable about the best paint types for various locations?

Yes

Did we arrive promptly on time each day with all the right materials ready?

N/A Owner was not on site

Were we responsive to your questions and concerns?

Yes

Did we respond to your calls or texts or emails in a timely manner?

Yes!

If a problem occurred did we solve the problem to your satisfaction?

Yes

Was our work to your standards?

Yes very happy with the work

How likely are you to recommend us to colleagues at work, friends or family?

Very likely. Great work thank you!



Name: Cathy Oesch

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n/a

Were we knowledgeable about the best paint types for various locations?

yes

Did we arrive promptly on time each day with all the right materials ready?

yes

Were we responsive to your questions and concerns?

yes

Did we respond to your calls or texts or emails in a timely manner?

yes

If a problem occurred did we solve the problem to your satisfaction?

yes

Was our work to your standards?

yes

How likely are you to recommend us to colleagues at work, friends or family?

very likely., will refer you
if asked



Thank you for

everything.



Name: Curtis Minder

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Yes

If you asked us for changes or upgrades to the quote, were the costs of those fully explained and added to the quote accordingly?

Not totally clear, but acceptable

Were we knowledgeable about the best paint types for various locations?

Yes

Did we arrive promptly on time each day with all the right materials ready?

Yes

Were we responsive to your questions and concerns?

Yes

Did we respond to your calls or texts or emails in a timely manner?

Yes

If a problem occurred did we solve the problem to your satisfaction?

Yes

Was our work to your standards?

Yes

How likely are you to recommend us to colleagues at work, friends or family?

Very likely