# Israel Hinojosa

# Senior User Experience Designer

#### **Experience**

#### Clever Creative Inc. / Senior/Lead UX Designer

October 2023 - Present - Contract - Los Angeles, CA

- Contributing to the design of useful, usable, and desirable webbased and mobile products in a team environment
- Creating user-centered designs by considering VCA's requirements, product requirements, market analysis, and usability findings
- Developing conceptual diagrams, wireframes, visual mockups, and prototypes
- Aiding in facilitating in user research activities
- Developing and maintaining detailed user-interface specifications
- Presenting design work to the team, product leadership team, and
   VCA Animal Hospitals executives for review and feedback.

# KlientBoost / CRO/UX Designer

March 2021 - Present - Full Time - Costa Mesa, CA

- Created all image assets, mockups, prototypes, and landing pages, while collaborating with the account manager for the tracking of conversions in Google Analytics and the Unbounce page builder for e-commerce and lead gen clients.
- Set up A/B tests for landing pages through Unbounce that either ran for two weeks or until a winner met statistical significance of at least 95%.

#### Boardriders / Global UI Designer

Aug 2020 - March 2021 - Full Time - Huntington Beach, CA

- Executed all phases of the design process, from wireframing concepts to final hand-off to engineering and design QA.
- Developed and enforced web application style guides, pattern libraries, and UX standards (globally).
- Ensured deliverables were detailed for implementation through a deep understanding of modern FED (dynamic content, checkout scenarios, form behavior).
- Performed design user acceptance testing for various projects in the development phase; maintained detailed project test log for IT.

### SeedCMS (Shopify Plus Partner) / Lead UX/UI Designer

Nov 2016 - Aug 2020 - Full Time - Irvine, CA

- Managed the design team and coordinated projects.
- Mentored junior UX Designers in best practices and user-focused processes.
- Presented design recommendations based on client requirements and industry best practices.
- Assisted with the creation of style guides and interactive design assets such as components, icons, buttons and more.
- Led UX design efforts for clients, focusing on CMS migration and optimization.

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#### **Summary**

Lead User Experience Designer with a strong background in the e-commerce and creative sectors. I possess a deep understanding of design principles and methodologies, and I am adept at leveraging various tools and technologies to deliver outstanding results. I am passionate about creating seamless user experiences and finding innovative solutions to meet user needs.

#### Skills

Product Design

User Interface

Rapid Prototyping

Design Research

Interaction Design

Wireframing

Agile & Lean UX

**User-Centered Design** 

**Usability Testing** 

A/B Testing

Data Analysis

**Creative Strategy** 

Google Analytics

**Design Presentation** 

## **Tools & Technologies**

Figma, Sketch, Adobe XD, Hotjar, Crazy
Egg, Photoshop, Illustrator, Unbounce,
Convert, Invision App, Zeplin, Omnigraffle,
Marvel, Asana, Trello, JIRA.

# **Education**

**General Assembly,** Los Angeles, 2015 User Experience Design Immersive

California State University, Fullerton, 2013

Bachelors of Arts in Cultural and Social Anthropology

**Riverside Comm. College,** Riverside, 2008

Associates of Arts and Science:

International Relations and Business