# **QUICK START GUIDE**

# BRITZGO

DIGITAL AMPLIFIER

# **QUICK GUIDE**



Thank you for your feedback It is appreciated!

#### **WARRANTY POLICY**

1 Year warranty

30 day Money Back Guarantee

If for any reason you are not happy with the product, you may return for a refund or exchange.

Please contact us if you have any questions

#### 7. HOW TO WEAR IT?



Insert the Dome into the Ear Canal making sure of a tight, secure fit.

#### 6. PROGRAM MODES

Choose one of two Program modes that works best for you and your surrounding environment



# 5. ADJUSTING VOLUME



ise adjust the volume t

Down

Before first use, adjust the volume to the lowest setting. There are 8 levels.

# 4. SWITCH AMPLIFIER POWER ON/OFF

To turn ON the amplifier close the door of the battery compartment.

To turn OFF the amplifier open the door of the battery compartment partially or totally. It will produce a clicking sound.



Off

# 1. ADJUSTING TUBES FOR LEFT OR RIGHT



Amplifiers will arrive with a right side tube installed. Pull out the tube from the amplifier then insert with another tube.

#### 2. CHANGING AMPLIFIER DOMES



Choose the Dome size that best fits you Ear and Install on Speaker as shown





# 3. INSERT BATTERY



Remove sticker from battery, open the Battery Gate and install Battery with (+) positive sign facing up.

#### **CUSTOMER SERVICE**

If you have any problems or concerns you may refer to the user manual or contact us by email, phone or online chat.



#### **Service Phone:**

(866) 360 - 4567

Office Hour: 08:30 - 16:30 pst



#### Email:

support@britzgo.com



#### Website and online chat:

www.britzgo.com

#### **RETURN PROCESS OPTIONS**

- 1. Send an email request to: orders@britzgo.co m
- 2. Contact us by phone: (866) 360-4567 ext 2
- 3. Visit us online: www.britzgo.com/returns/

Our customer service team will respond to your return request within 1 business day

Britzgo Inc. 3455 S Vallez View Blvd Las Vegas, NV 89118

Sign up and register your product on: www.britzgo.com

Get \$10 Credit for your purchase

Thank you for shopping with Britzgo!

#### **AMPLIFIER ADAPTATION**





It is recommended to start wearing your new amplifier 1-2 hours per day within the home. Engaging in regular conversation, watching TV or performing household tasks will help in the acclimation of your hearing amplifier. It is common to not notice much of a difference within the first week.



Introduce your hearing amplifier to quite outdoor environments such as a park or open space. As your ears get used to the device, extend the hearing amplifier use to 3-4 hours per day. You may notice that you start hearing sounds you previously were not able to.



Regular and outdoor conversations should now be tolerated. Try bringing your hearing amplifier with you to a restaurant or work. Extend daily use to 5-6 hours per day but don't over do it as you are still getting used to the device.



Now is the time to start enjoying all the sounds of the world again. Try your hearing amplifier in any environment as you should now be well acclimated to the amplification.

#### **TROUBLESHOOTING**

#### Where is the purpose of stable line?



The stable line helps to secure the dome within the ear canal and provides a convenient way to remove and insert the dome.

#### Why can I hear a Whistle Sound when I use the amplifier?

This may be due to the Ear dome not being fully seated in the ear canal. Turn down volume on the Amplifier and fully insert the Ear Dome as to not allow any space between the dome and the ear canal. Once inserted you may increase the volume.

#### What should I do if I hear no Sound?

The Battery may be not functioning or properly seated. Try replacing the battery, after that adjusting the volume and modes may help verify if the unit is receiving power. If you suspect that Amplifier is not powering on with a fresh battery then it may be defective and a replacement will be sent. If the Unit is receiving power but you cannot hear amplification please replace / clean the ear dome as an occlusion will block sound from omitting.

#### My Amplifier works, but the sound is very low.

Replace the battery with a fresh one. Make sure the device is clean, dry and that the ear dome is free of any occlusions.

#### **BATTERY SPECS**

BHA-702 Battery: 13 Zinc Air