Table 1: Patient demographics, presentation characteristics and management by discharge diagnosis.

	Total	Abscess	Soft tissue injury	Toothache	Dental trauma (α)	Cellulitis	Ulceration	Complications (β)
Total patients (n)	4030	1072 (27%)	852 (21%)	1476 (37%)	282 (7%)	207 (5%)	27 (1%)	114 (3%)
Median age (years)	4030	30 (IQR=22–42)	9 (IQR=3–28)	29 (IQR=22–40)	18 (IQR=5–31)	36 (IQR=14–55)	16 (IQR=3–30)	34 (IQR=24-53)
Age (years)								
0–18	1118	193 (17%)	495 (44%)	209 (19%)	141 (13%)	56 (5%)	14 (1%)	10 (1%)
19–65	2694	837 (31%)	310 (12%)	1204 (45%)	122 (5%)	123 (5%)	10 (< 1%)	88 (3%)
65+	218	42 (19%)	47 (22%)	63 (29%)	19 (8%)	28 (13%)	3 (<1%)	16 (7%)
Sex								
Male	2185	542 (25%)	570 (26%)	717 (33%)	176 (8%)	114 (5%)	13 (1%)	52 (2%)
Female	1845	530 (29%)	282 (15%)	759 (41%)	106 (6%)	93 (5%)	14 (<1%)	62 (3%)
Ethnicity								
NZ European	1841	453 (25%)	437 (24%)	629 (34%)	145 (8%)	98 (5%)	10 (<1%)	69 (4%)
Māori	1679	501 (30%)	301 (18%)	662 (39%)	92 (5%)	78 (5%)	12 (<1%)	33 (2%)
Pasifika people	194	58 (30%)	30 (15%)	76 (39%)	14 (7%)	12 (6%)	2 (1%)	2 (1%)
Other (χ)	316	60 (19%)	84 (27%)	109 (34%)	31 (10%)	19 (6%)	3 (<1%)	10 (3%)
Day of presentation								
Weekday	2671	721 (27%)	313 (12%)	998 (37%)	169 (6%)	152 (6%)	17 (<1%)	85 (3%)
Weekend	1359	351 (26%)	539 (40%)	488 (36%)	113 (8%)	55 (4%)	10 (<1%)	29 (2%)
Hours of presentation								
In hours (0700–1630)	1980	661 (33%)	397 (20%)	611 (31%)	125 (6%)	120 (6%)	13 (<1%)	53 (3%)
After hours (1630–0700)	2050	411 (20%)	455 (22%)	865 (42%)	157 (8%)	87 (4%)	14 (<1%)	61 (3%)

Table 1 (continued): Patient demographics, presentation characteristics and management by discharge diagnosis.

	Total	Abscess	Soft tissue injury	Toothache	Dental trauma (α)	Cellulitis	Ulceration	Complications (β)
Treating specialty								
Emergency Department	3056	633 (21%)	722 (24%)	1285 (42%)	208 (7%)	112 (4%)	23 (<1%)	73 (2%)
OMS Department	884	407 (46%)	129 (15%)	176 (20%)	73 (8%)	59 (7%)	0 (0%)	40 (5%)
Paediatrics	90	32 (36%)	1 (1%)	15 (17%)	1 (1%)	36 (40%)	4 (4%)	1 (1%)
Median time to assessment (minutes)	53 (IQR=20–110)	59 (IQR =26–111)	52 (IQR =22–113)	46 (IQR =15–102)	59 (IQR=24–126)	54 (IQR=23–106)	69 (IQR =5–117)	45 (IQR =18–114)
Median time in ED (minutes)	148 (IQR=72–148)	167 (IQR=102–239)	157 (IQR=80–261)	118 (IQR=43–203)	173 (IQR=95–291)	172 (IQR=113–258)	161 (IQR=65–237)	148 (IQR= 76–258)
Admission (total)								
Admitted to ward	387	180 (47%)	48 (12%)	66 (17%)	20 (5%)	65 (17%)	2 (<1%)	6 (2%)
Discharged	3643	892 (24%)	804 (22%)	1410 (39%)	262 (7%)	142 (4%)	25 (<1%)	108 (3%)
Management general anaesthetic (total)	169	72 (43%)	38 (22%)	24 (14%)	16 (9%)	15 (8%)	0 (0%)	4 (2%)
Examination								
Bloods	1029	587 (57%)	62 (6%)	263 (26%)	46 (4%)	120 (11%)	6 (<1%)	47 (5%)
Imaging	1341	622 (46%)	122 (9%)	387 (29%)	127 (9%)	49 (4%)	1 (<1%)	33 (2%)
Prescription (δ)	1837	664 (36%)	334 (18%)	504 (27%)	139 (8%)	136 (7%)	7 (5%)	53 (3%)

(α) Physical injury to the enamel, dentine, cementum or surrounding periodontium.
(β) Complication following dental procedure including post-operative bleed, infection, air emphysema and displaced tooth roots.
(χ) Includes Indian, Asian, Middle Eastern, Latin American and African.
(δ) Discharge prescription including analgesia and topical or systemic antibiotics.