# Appendix 1

## Introduction/hui process

- Mihimihi/Whakawhānaungatanga and offer prayer where appropriate
- Interviewer introduces themselves and explains the purpose of the meeting and format of the questions

## Background and context

Please tell me about your background and journey into the medical programme.

Prompts:

- High school attended
- Previous academic history and grade point average (GPA) on admission
- Previous degree or bridging course
- Year of the medical programme
- What is your living situation currently?
- What is your financial situation like currently?
- Where are your family and how is your relationship with them?
- Is spirituality or religion important to you and why?

## Academic difficulty

Please tell me about your experience with academic difficulty.

In what area(s) did you have academic difficulty?

Prompts:

- What are the factors that you believe lead you to have academic difficulty?
- In which ways did the programme curriculum contribute to your academic outcome?
- In which ways did the teaching and assessment contribute to your academic outcome?
- What helped or hindered you during the time you experienced academic difficulty (financial, study technique, work, family, geographical, access, academic background, medical issues, language or cultural barriers)?

## Remediation and support

What was your experience with remediation?

Prompts:

- What element required remediation?
- Specifically, how were you assisted during your remediation period?
- How did you access supports?
- What were your limiting factors (if unable to access supports)?

What supports did you access?

Prompts:

- What was your experience with the international student support/Māori and Pacific Admission Scheme team during your time being remediated?
- Pastoral care
- One-on-one mentoring
- Help with study techniques
- Time management
Remediation areas of improvement

- What are the strengths and limitations of the current remediation process?
- What would make the current remediation system better?

Thank you and koha

- Do you have anything else you would like to share?
- Would you like to sum-up your important points?
- Would you like a referral for any further supports?