



Dear Friends,

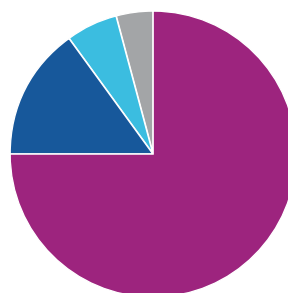
We have all felt the stress of how quickly the cost of living has risen in the past year. **We have experienced the greatest increase in the price of consumer items in 41 years—up 9.1% from June 2021 to June 2022.¹**

The costs of food, energy, transportation, medical care, education, and rent have all increased significantly. In this historic atmosphere, our front-line staff have been working continuously to help individuals and families obtain and sustain safe, decent and affordable housing.

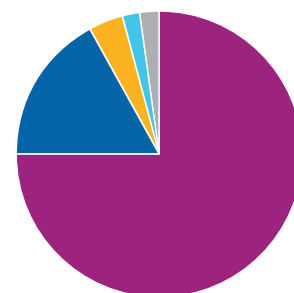
As of August 2022, there were 2,925 people living on the streets² in Charlotte-Mecklenburg alone, with thousands more statewide in the same situation³. At Community Link, the majority of the people we serve are Black (75%), followed by White (17%), Multiracial (4%) and Hispanic/Latin (2%). Across all races, we primarily work with single mothers who are caring for their children without help, many of whom are escaping domestic violence.

Our work stretches across the housing spectrum, from individuals seeking shelter to those interested in becoming homeowners. Community Link serves 21 counties across North Carolina with Asset Building and Homeless to Housing services.

■ Black ■ White ■ Multiracial ■ Hispanic ■ Other



Homeless Population in Mecklenburg County



Populations Served by Community Link

¹US Bureau of Labor Statistics

²Mecklenburg Housing Data Report, 2022

³United States Interagency Council on Homelessness

Services We Offer →

- Tax preparation for low-income households through the Volunteer Income Tax Assistance (VITA) Program
- Rental assistance
- Foreclosure prevention
- Education and counseling for potential first-time homeowners
- Travelers aid for stranded travelers
- Veterans homeownership program in partnership with TrueHomes

Community Link's work was successful in 2022 thanks to individual supporters, private foundations, public government grants, and corporate donors who financially fueled our mission to enable individuals and families to obtain and sustain safe, decent and affordable housing.

We especially want to recognize our Corporate Champions for their generous contributions:

TrueHomes
IT'S ALL ABOUT U

usbank

EY

CohnReznick
ADVISORY • ASSURANCE • TAX

Our work attracted media attention this past year from WCNC, Axios Charlotte, QCityMetro and other news outlets reporting on our projects and utilizing Community Link as an expert in the field.

In Our Fiscal Year 2022, You Helped Us Accomplish



1,219 people helped with
"Homeless to Housing" program



504 educated & counseled through
the Asset Building Program



1,000 tax returns prepared via VITA,
resulting in \$1,464,335 in refunds



144 foreclosures prevented for
North Carolina families



253 stranded travelers assisted
through Travelers Aid Program

Homeless to Housing

In early summer 2022, our customer, Ms. Williams and her two young daughters, were struggling to manage their grief since Mom's partner and co-parent had passed away in the spring. Their loss impacted the Williams family significantly. They lost their apartment and were forced to move in with a family member, but the environment was not safe for the children.

Ms. Williams chose to move her family to a pay-by-week motel since she needed to move quickly. There were fewer barriers to staying in a motel compared to finding a new apartment. This wasn't ideal and Ms. Williams knew that they wouldn't be able to sustain motel living for long, so she reached out to Community Link.

The Williams family was matched with a Community Link Housing Caseworker who immediately began the search for a safe, decent and affordable home. We connected them with local nonprofits that provide food delivery, beds for people in need, and other necessities to help the family get settled. By the end of summer, the Williams family was housed in their new unit.



Community Link's Sponsor-A-Family program provided a portion of the funds needed to find the Williams family a safe, decent and affordable home. We need your help so that we can continue to provide services to people in need like the Williams family. Please make a donation or sponsor a family and receive monthly updates on how your donation is making an impact.

Asset Building Program

Homeownership Workshops

We offer education and counseling services to help people obtain and sustain homeownership. Monthly workshops and one-on-one counseling services are available to our customers throughout the year and focus on the five pillars of financial security: assets, banking, credit, debt, and taxes. We counseled and educated 504 people in FY22.

Education and counseling are key in breaking generational poverty by providing sustainable financial independence. We stick with our customers, no matter how long it takes, until they are mortgage-ready. In FY22, we assisted 8 people in becoming first-time homeowners.

Volunteer Income Tax Assistance Program

VITA, the Volunteer Income Tax Assistance program, is an annual service that prepares tax returns for low-income families. Trained volunteers often find tax credits for individuals and families who previously were unaware of such benefits. In FY22, we prepared 1,000 tax returns, which resulted in \$1,464,335 in refunds.

Foreclosure Prevention

We offer free foreclosure prevention counseling throughout the year. In FY22, our team was able to help 144 individuals and families stay in their homes through this program.



Thank you for supporting Community Link

Your support enables us to do the important work our city so desperately needs. I have been honored to serve the community for more than 20 years and look forward to what is ahead.

Sincerely,

A handwritten signature in blue ink, appearing to read "F R Davis Jr".

Floyd R. Davis, Jr.
CEO and President