

May 1, 2020

Dear Family Members of The Johnson Center and West Falls Center Residents,

Since our last update April 28th, we have no additional confirmed COVID-19 case in a resident. Since notification of our first case on March 28th, we have had a total of twelve confirmed cases in The Johnson Center, and ten confirmed cases in West Falls Center. Four residents have died, and those residents lived at The Johnson Center, either in Nursing or Assisted Living.

We have 11 residents still in isolation due to positive COVID-19 tests or symptoms consistent with COVID-19: two in Johnson Center Assisted Living, three in Johnson Center Nursing and six at West Falls.

We have eight direct-care staff on quarantine for COVID-19 who have tested positive, are awaiting a test result, or have symptoms consistent with COVID-19.

I am delighted to report that our COVID-19 Point-Prevalence Survey of residents and staff which was conducted last Tuesday, resulted in no new positive resident cases of COVID-19. This is a strong indication the infection control protocols practiced at both The Johnson Center and West Falls Center have been effective in containing the transmission of COVID-19. We are very encouraged by these results, and we will continue to aggressively take steps to keep on this positive trajectory. Our direct-care staff, and the ancillary team members that provide care and services in health care, will continue to wear all appropriate personal protective equipment (PPE) to ensure the safety of all residents and staff.

Our memory care garden and solarium patio projects continue to move forward at full speed. These outdoor recreation areas have been entirely redesigned to ensure greater access and enjoyment by our residents. The memory care garden will have gracefully winding paths and a variety of sensory focal points. The solarium patio redesign will allow larger group events; it will now be almost 5000 square feet of outdoor patio area with accent gardens.

I am happy to announce that the renovation of our West Falls Center main dining room, living and activities area will resume on Monday, May 4, 2020. The construction team will access the construction area on the first floor directly from the front parking lot through an entrance into the enclosed construction zone. This eliminates any contact between the construction workers and our residents or staff members. In partnership with the general contractors, we will ensure all necessary infection control and safety protocols are in place throughout the duration of each of these projects.

At this point-in-time, I believe the frequency of my Health Services updates can be decreased to once each week and I will provide that update on Wednesdays beginning next week. If there is any time-sensitive or essential information that needs to be shared, we will provide that information through appropriate channels promptly and not wait for the next scheduled update.

Take good care, and please don't hesitate to reach out with any questions or concerns.

Sincerely,

John Loop

John Loop
Director of Health Services
Falcons Landing