

WFIA RETRO Year in Review

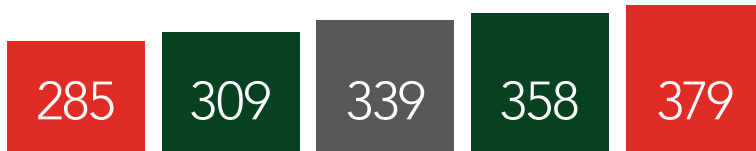


PROGRAM ACHIEVEMENTS

\$4,338,398

Refunds earned by members this year

5-year Group Growth



Number of accounts

1,383

Claims closed

306

Member visits or interactions
by Safety Managers

85%

Reduction in
DOSH penalties

28%

3-year
average refund

100%

Customer service
satisfaction score

I highly value the visit from our Loss Control Manager. He is honest, to the point, able to answer all of my questions, and I appreciate the information on the latest requirements.

-Kennewick Red Apple



The Washington Food Industry Association has been promoting, supporting, & protecting businesses in the food, beverage, & convenience industry in Washington State for over 100 years. Membership offers many industry support programs and valuable benefits, one being the Retrospective Rating Program (Retro).

WFIA engages with ERNwest and their highly skilled team of workers' compensation experts, who work to help your company keep employees safe, reduce claim costs, decrease the time and frustration dealing with Labor and Industries and earn a REFUND!

HIGHLIGHTS & NEW BENEFITS



No upfront retro fees!

What this means to you:

- Members Only - you will not get monthly billing to participate; you just need to keep your membership current.
- Refund distribution will be 100% performance based. The lower your claim costs the more refund you can potentially earn.
- Keep more of your money upfront!

COVID-19

COVID-19 has impacted everyone and we are here to help provide answers to workers' compensation questions including:

- How can I preserve my workers' compensation rates when I don't have any Return to Work options due to furloughs or layoffs?
- How is L&I addressing modified duty and Return to Work?
- How do I manage COVID-19 claims?
- How do I respond to L&I when there is a COVID-related employee safety and health complaint?
- How do I safely return to operations as the "stay at home" restrictions are gradually lifted?

SAW Reimbursements

Bringing employees back to light duty? Reward yourself by taking advantage of money that you are already paying in your rates through the SAW program.

Last year members were reimbursed \$95,202 from Labor and Industries

DOSH Citation Support

This service helps members navigate and reduce or remove penalties if a compliance officer shows up to their place of business.

For Citation Support please contact Brent Olson directly:
bolson@ernwest.com | 253.237.0803

We are here to help. Please contact us with any questions or concerns.

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